

Chongzheng Primary P1 Orientation

Introduction to Wilmar Central Kitchen Model with POSB Smart Buddy



wilmardistribution.com.sg

What's Next?

- *Some key dates to take note of:*

Today
16th Oct 2025

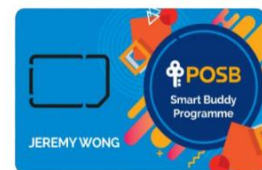
10th Dec 2025

Last Week Dec
2025

Day 1 of School
2nd Jan 2026

- ✓ Orientation
- ✓ Parents to Do:
 1. Apply for Smart Buddy (FREE)
 2. Pre-Registration Web-App

1

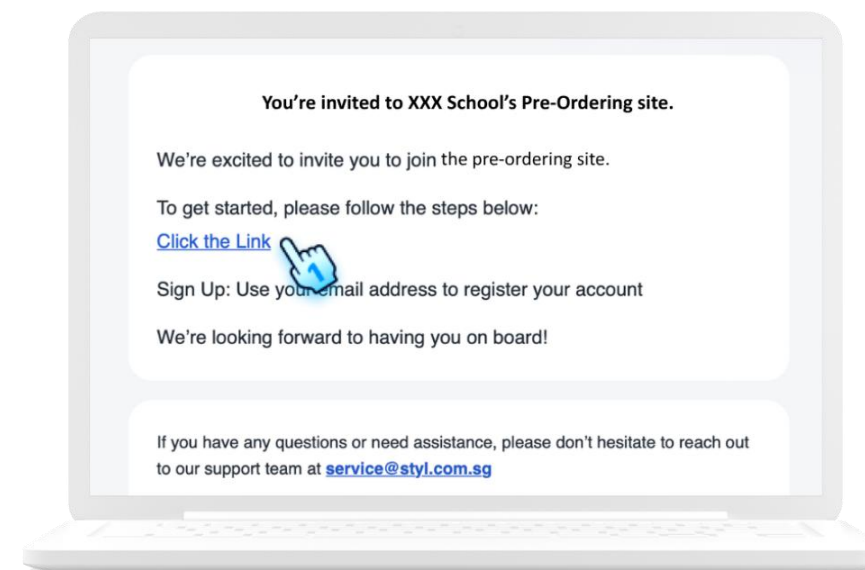


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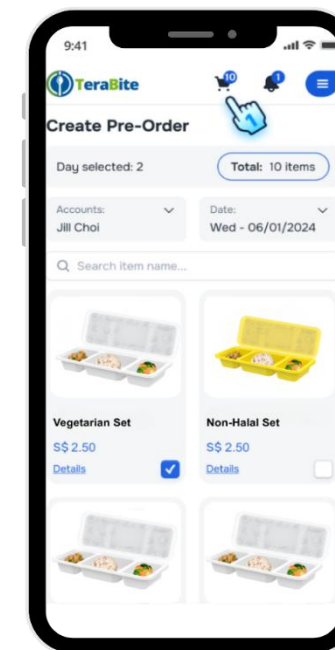
MEAL ORDERING



1. Access Pre-ordering Webpage (Terabite) through POSB Smart Buddy app or chongzhengps.app.terabite.sg
2. Set up your parent account and child profile in Terabite.



Start pre-ordering for
January



Bring your Smart Buddy
for food collection and
collect your lanyard!



Pre-Registration

MEAL ORDERING



Note: 1 Form required per Child

*Please note:

By submitting this Form, you agree that **Wilmar Distribution Pte. Ltd.** and its subsidiaries and affiliates (collectively, “**Wilmar**”) may collect, use and disclose your personal data for the purpose of notifying you of the upcoming launch of Wilmar’s online portal (for the provision of school meals in MOE canteens) for you to sign up to (“**Purpose**”), in accordance with the Personal Data Protection Act 2012 and our data protection policy available at <https://www.wilmardistribution.com.sg/>. Please visit www.wilmardistribution.com.sg for further details on our data protection policy, including how you may access and correct your personal data or withdraw consent to the collection, use or disclosure of your personal data.

LIMITED TO FIRST 150

PRE-REGISTRANTS



Designs will be assigned at random and are subject to

Collection on Week 1 of School

FAQ

- **What happens if I have already placed a pre-order bento meal, but my child is on MC on that day?**

*Students who miss their meals due to medical leave may submit supporting documents to our email (wil-parentsupport@sg.wilmar-intl.com) within 5 working days. Once verified, credits will be refunded **within 10 working days to your account**.*

*Note: In line with MOE, **only MC is allowed. Parent's letter will not be valid** to initiate refunds.*

- **What if I want to cancel my pre-order meal?**

You can cancel your pre-order within the 2-day cut-off period. Once canceled, the credits will be refunded to your account.

What happens if my child has dietary requirements / allergens?

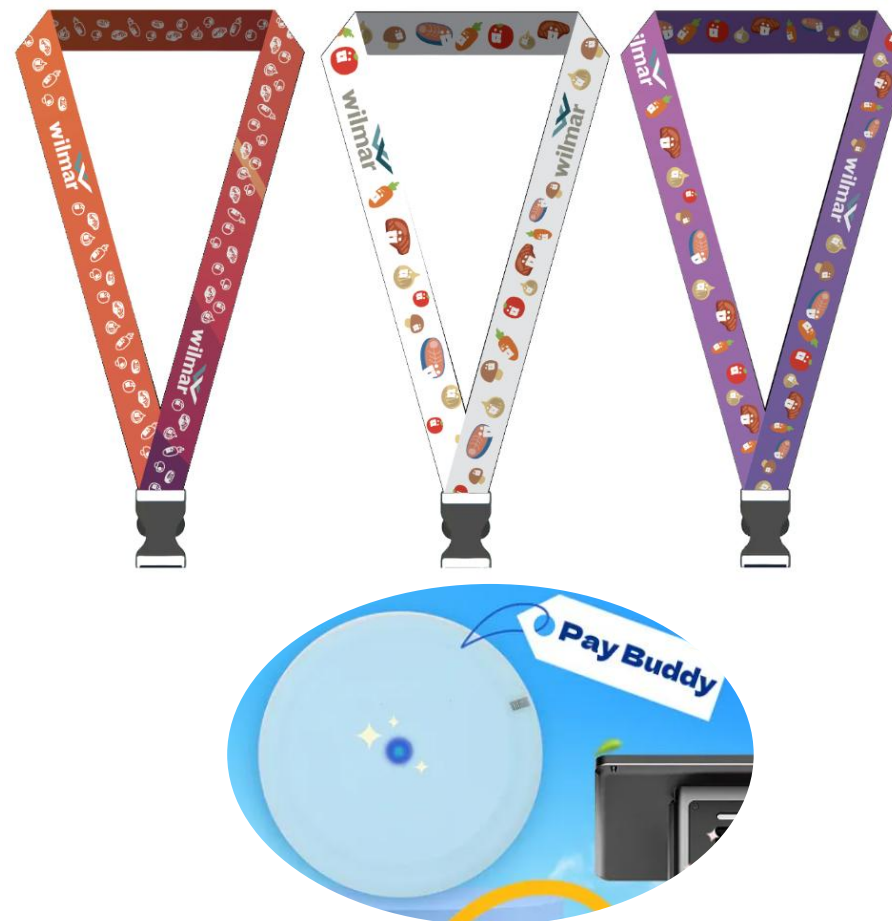
*During the account creation process, you will be prompted to specify your child's allergen and dietary requirements as part of the **one-step Child Profile setup**. Subsequently, if a meal you pre-order contains any of these allergens, a prompt and warning will be displayed.*

- **What if my child is unsure whether a meal has been pre-ordered?**

*Your child can **scan their identifier** at the canteen's **self-service counter** to check if any meals have been pre-ordered for that day.*

Summary of Action Points & Helpful Contact

Sign up for Smart Buddy and bring it along on your child's first day!



**Limited to 150 Pre-Registrants
Collection on Week 1 2026**

Pre-register with us today for a limited time lanyard and paybuddy! 😊

MEAL ORDERING



Parents Support Line: wil-parentsupport@sg.wilmar-intl.com

Agenda

- Overview of Wilmar and Wilmar Central Kitchen Meal Model (CKMM)
- How Meal Ordering and Collection works for your Child
- Setting up your Parent Account and Making Payments
- Health & Nutritional Features
- Introducing POSB Smart Buddy – Key features, Pre-Ordering and Collection
- Important Dates, Next Steps and Support Contacts

About Us

- **Founded in 1991**, Wilmar International is Asia's leading agribusiness group with over **30 years of experience** in the global food and agricultural industry
- It is one of **Singapore's largest homegrown multinational corporations (MNCs)**
- Ranked 200th among the **Fortune Global 500 companies**
- Top 100 Singapore Brands, ranked 16th
- Ranked 47th out of 477 companies on the Singapore Governance and Transparency Index

 Over
1,000
manufacturing plants

 Multinational
workforce of about
100,000 people

 Extensive distribution
network covering over
50 countries and regions

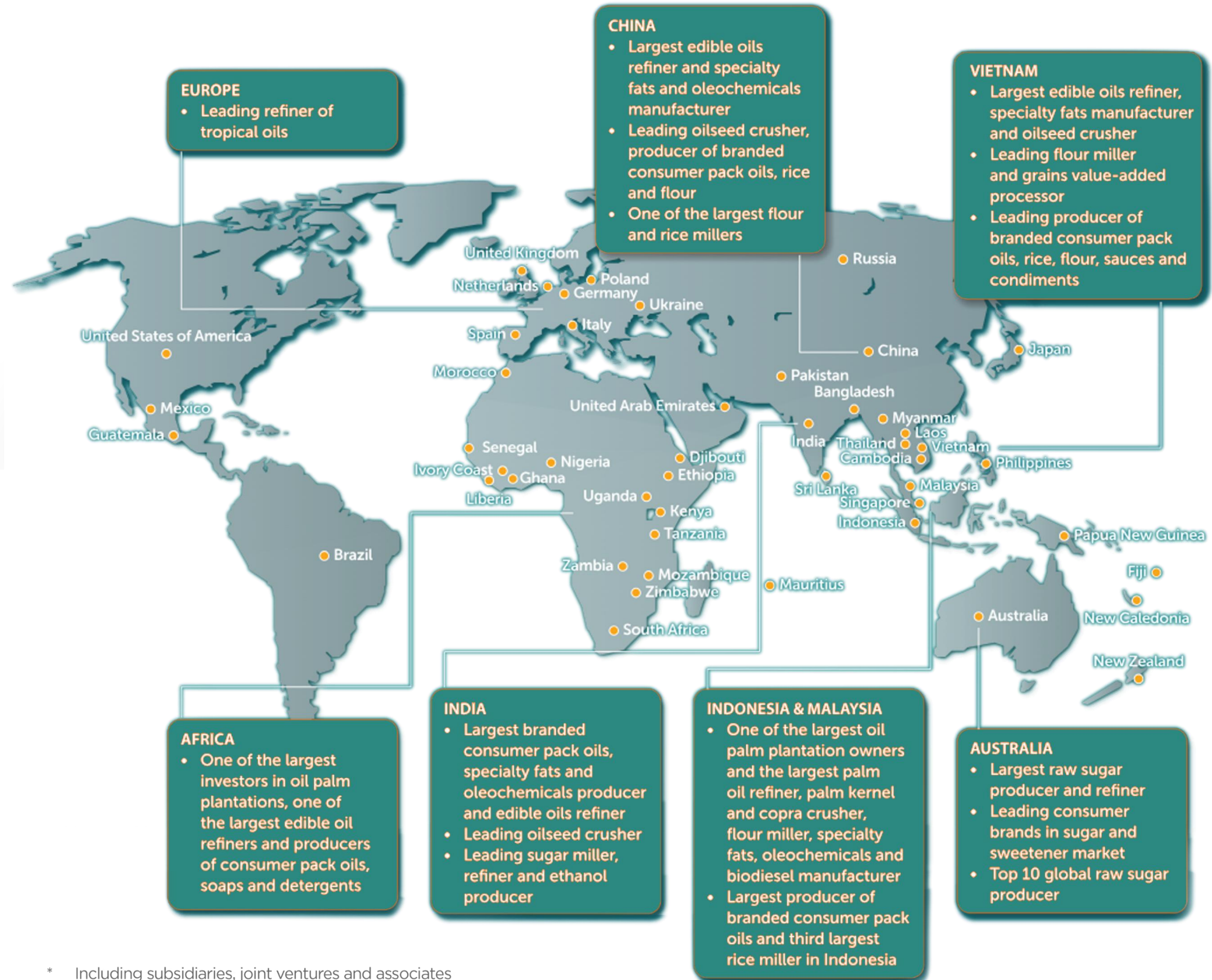
 FY2024 Core Net Profit
US\$1.16
billion



Extensive distribution network in China, India, Indonesia and some **50** other countries and regions

Multinational workforce of about **100,000** staff globally

Over **1,000** manufacturing plants in 32 countries and regions*



* Including subsidiaries, joint ventures and associates

About Us

In Singapore, Wilmar is a Leading Food Solutions Provider in the F&B Space,

- Operate a **state-of-the-art central kitchen** at Tuas
- Under the central kitchen model in China, we produce over **20,000 student meals daily** for more than 20 schools.

From **global sourcing to in-house production** and **last-mile delivery**, we manage every step to guarantee quality and consistency in every meal.



Our Singapore Central Kitchen at Tuas

Our customers include:



Our China Central Kitchen



Our Singapore Central Kitchen at Tuas

Introducing CKMM Model

No Queues. No Uncertainties. More Recess Time.

We achieve 3 key goals for our schools:

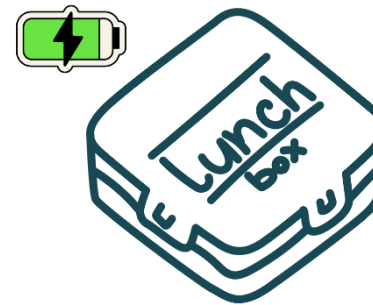


**Guaranteed Meal Supply for
all Students and Staff**

Supported by

**CKMM Pre-Ordering Model:
Reliable Meal Delivery, Every Day**

- **Uninterrupted Daily Meal Service**
- **Guaranteed:** Every child receives a meal, **no matter what**
- **Backed by reliable staff and contingency plans** to prevent disruptions



**Maximise Students' Eating Time
During Recess**

Enabled by

**Automatic Collection of
Pre-Ordered Meals**

- **Guaranteed meal collection** in under **10 minutes**
- At least **20 minutes of recess left** to **eat and play** comfortably



**Ensure Students'
Basic Nutritional Needs are Met**

Supported by

**Leveraging
Central Kitchen Capabilities**

- Every meal will include a **wholegrain staple, protein, and vegetables**, ensuring a **balanced meal framework**
- Supported by a diverse team of **chefs, QA specialists, and R&D food technologists**



Log in to your Account

Email *

✉ Enter your email

Password *

🔑 Enter your password



☐ Remember me

[Forgot Password?](#)

Login

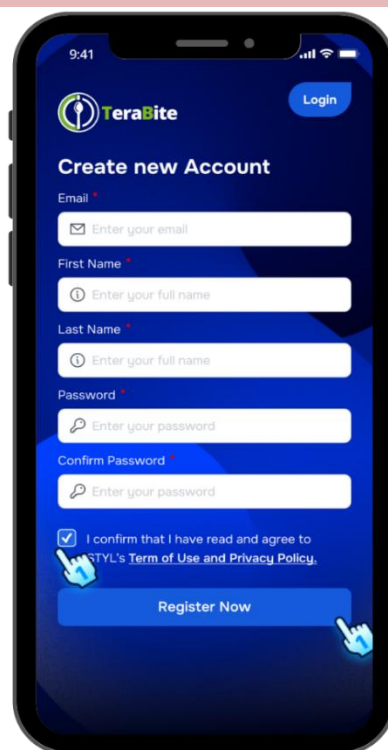
Getting started is simple. Register at your school's unique link, parents to enter details, create a password, then activate your account through email verification.

Key Takeaways

1. One-Time Set-Up of Parent Account and Child Profile

1. Set up your Parent Account & Child Profile to **easily manage your child's meals** from one convenient platform.
2. Link a unique identifier – either your child's **Smart Buddy or School Smartcard** – by entering the 16-digit card number. This **same identifier** is used by your child to collect meals through the auto-collection process.
3. Adding your child's photo is highly recommended; it provides extra assurance that your child **can still collect their meal even if they forget to bring their Smart Buddy Identifier**.
4. Allergen Registration ensures that **every meal served is safe and suitable for your child's dietary needs**.

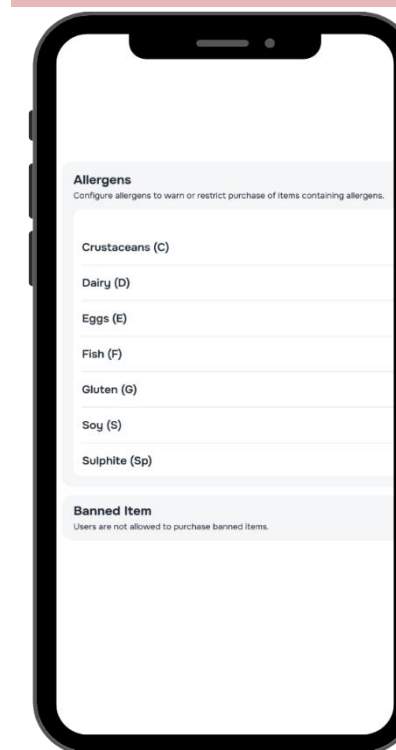
Account Creation



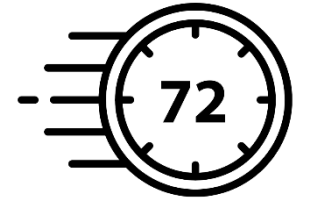
Registration of Unique Identifier



Register Allergen



Other Key Points



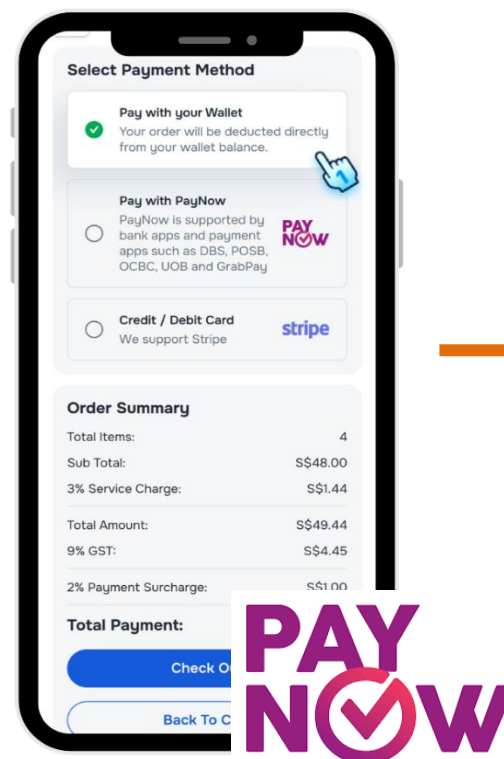
1. **Top Up via Wilmar Wallet:** enjoy simple, hassle-free payments and instant balance updates for easy meal planning.
2. The cut-off for pre-ordering meals is **3 calendar days**, and we are committed to optimizing this timeframe.

To Receive On:

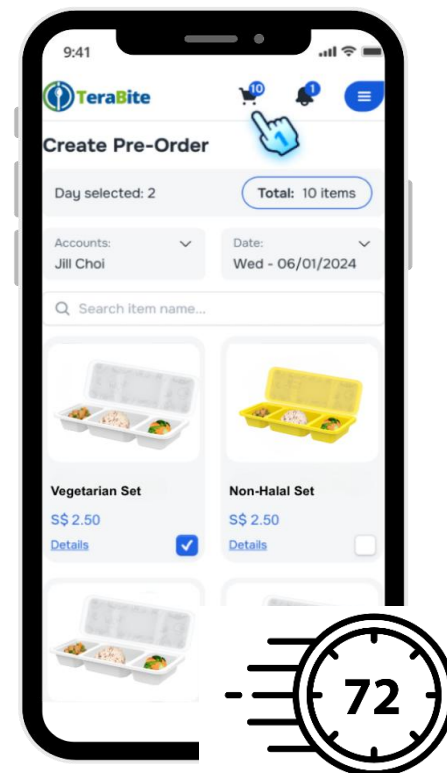
Cut Off (12pm):

MON	FRI
TUE	SAT
WED	SUN
THU	MON
FRI	TUE

Top up
Wilmar Wallet



Ordering



Pickup



Bento Trays are Food-Grade Polypropylene(PP) and meet the latest national food safety standards (GB 4806.7-2023)



2 Types of Bento Trays

All WKit Meals are halal-certified. Platefull provides one non-halal option.



- The **WKit Meal** Sets – Your Everyday Best Choice! (White Trays)
- Halal
- Vegetarian Option Available



- The **Platefull Meal** Sets – Packed with Fun & Flavour (Yellow Trays)
- Non-Halal



Health Booster Packs

For that mid-day energy boost

- **Daily Health Booster Packs:** Specially designed to complement our balanced CKMM meals
- **10 Unique Themes:** Each day features a different pack, focused on key nutrients – supporting immunity, focus, energy, hydration, probiotics, and vitamins.
- **Simple & Healthy:** An easy way to give your child a nutritious snack and a mid-day energy boost, supporting growth and well-being.
- **Collected Together:** Health Booster Packs are picked up at the same time as your child's main meal.

10 Unique Themes:



Health Boosters:



What if you forgot to Pre-Order?

- We will operate an **On-site Order & Serve stall (Daily Favourites Station)** offering a rotating selection of ready meals as a fallback option.
- **Quantities will be limited**
- **Pre-order for guaranteed meals, and no queue time**

Central Kitchen



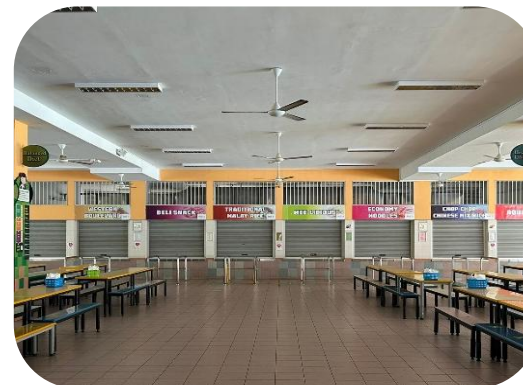
Meals are **prepared** in our facility **under strict quality controls**

Central Kitchen Preparation

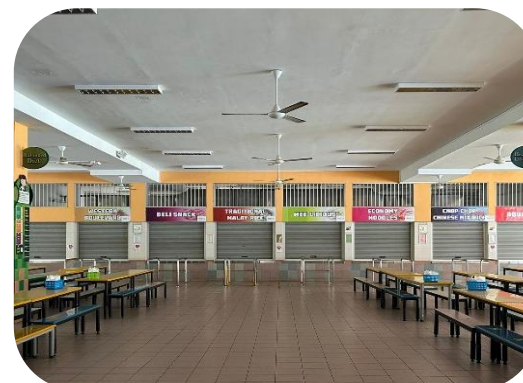


Each dish is **carefully portioned, plated, and temperature-checked** to maintain consistency

**Pre-Order Pick-up:
Pre-Ordered Bento Meals**



**On-site Order & Serve:
Daily Favourites Station**



Fallback on options covered!



Rotating selection with limited portions a day.

Introducing POSB Smart Buddy

Key features, Pre-Ordering and Collection





Iconic

National School Savings Campaign

1969



2015



2017 - Today



POSB is committed to cultivate strong financial literacy from an early age and built trust through innovation

- Aug 2017: POSB Smart Buddy launched as the **World's First In-school Wearable Tech Programme** for contactless payment.
- Apr 2022: **First bank to sign an MOU with MOE** to roll-out Smart Buddy to all MOE schools in Singapore by 2025.
- Jul 2025: Complete implementation across all MOE schools, providing a **unified payment solution** that also supports students under the **Financial Assistance Scheme**.

Received more than 10 international awards and accolades for innovation, seamless digital payments and excellent customer banking experience.



Finovate Awards 2025
Best Financial Mobile App



Banker Technology Awards 2025
Mobile Category

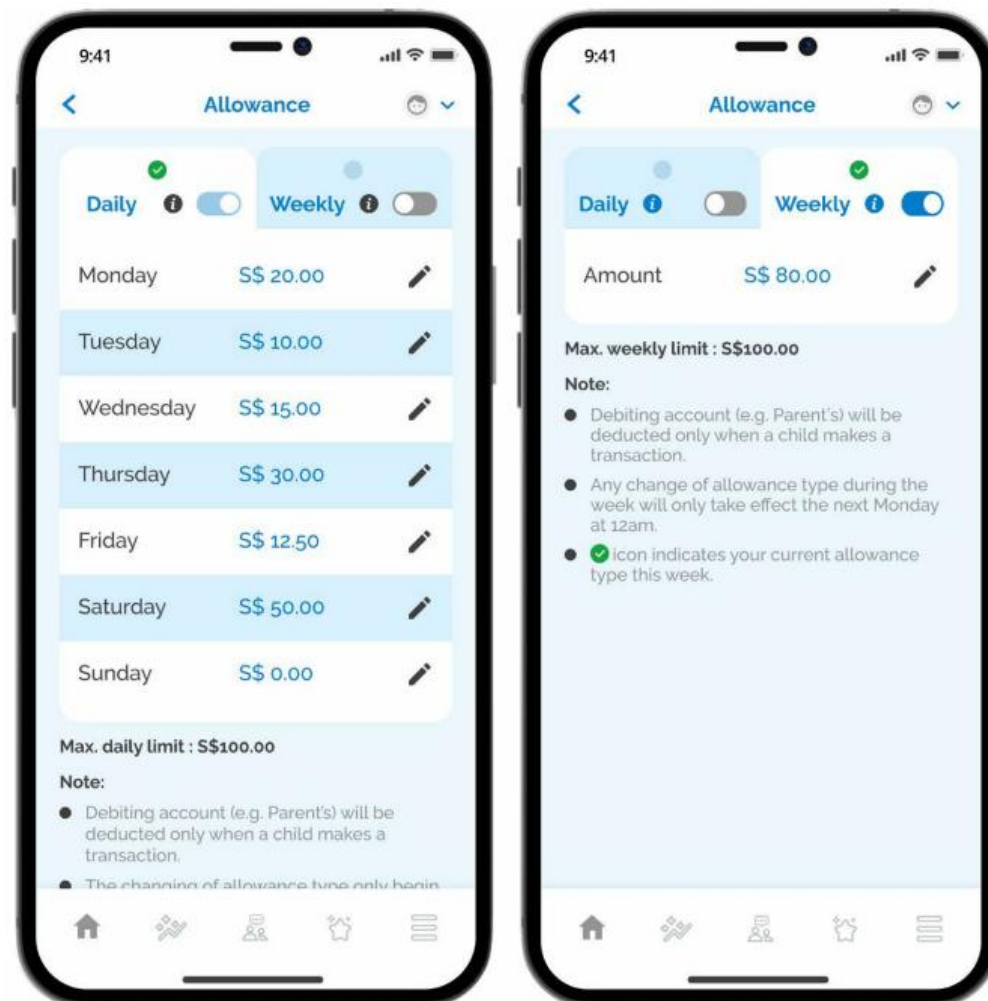




Smart Buddy teaches the value of money in a safe, controlled environment, empowering young students with sensible savings and spending habits for the digital world

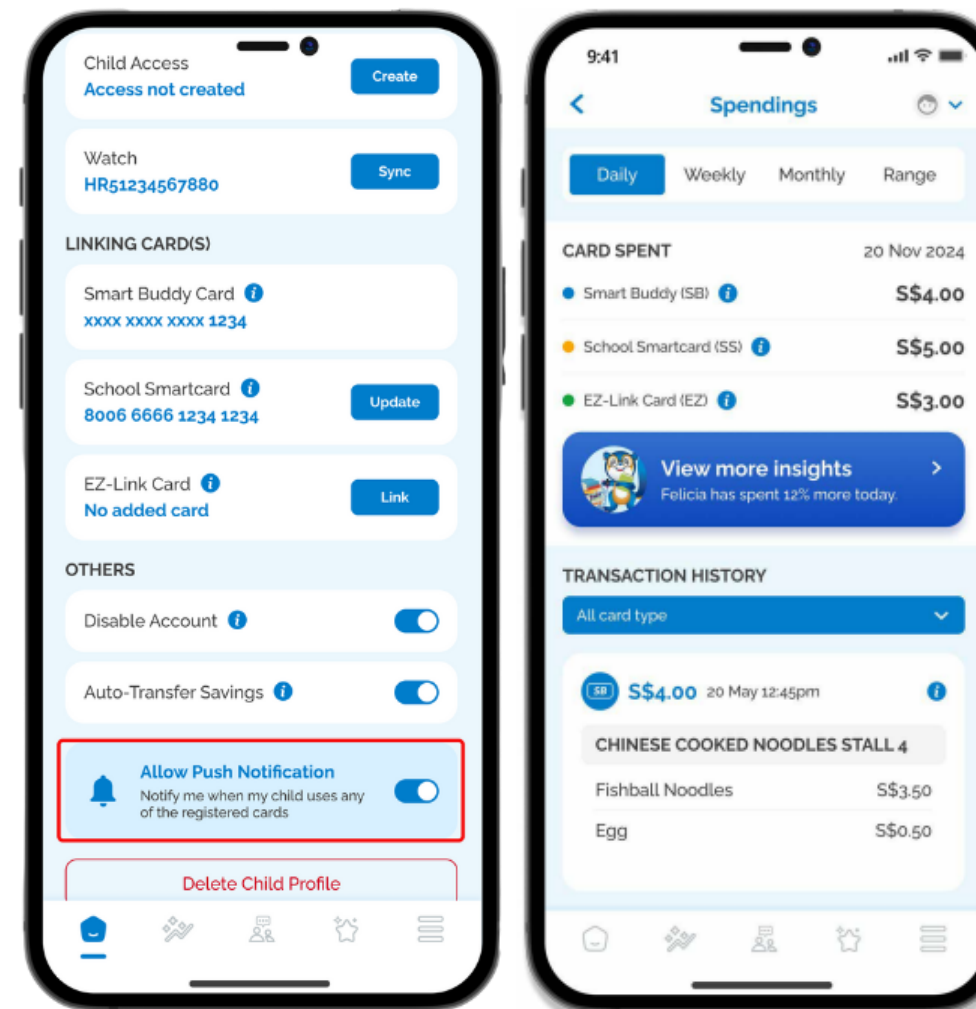
Allowance Control

- Preset daily/ weekly allowances
- Remotely increase allowance in case of emergency or extra expense



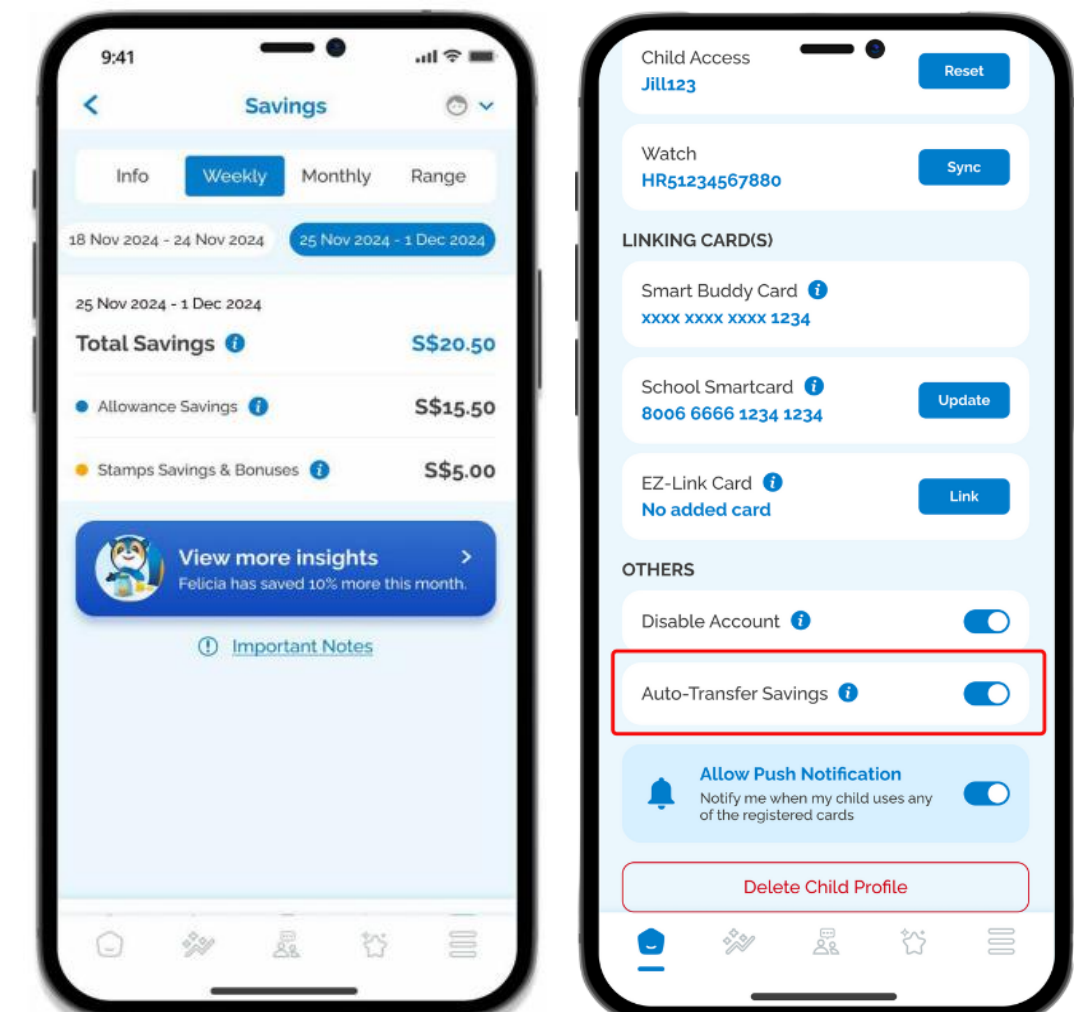
Real-Time Transactions Monitoring

- Real-time spend notifications
- View transaction details



Auto-Transfer Savings

Unspent allowances and savings accrued from smiley stamps are automatically credited every month



Lost and Found Smart Buddy Cards/ Watches

- Schools may reach out to us to identify its rightful owner
- Parents may disable account immediately through the mobile app

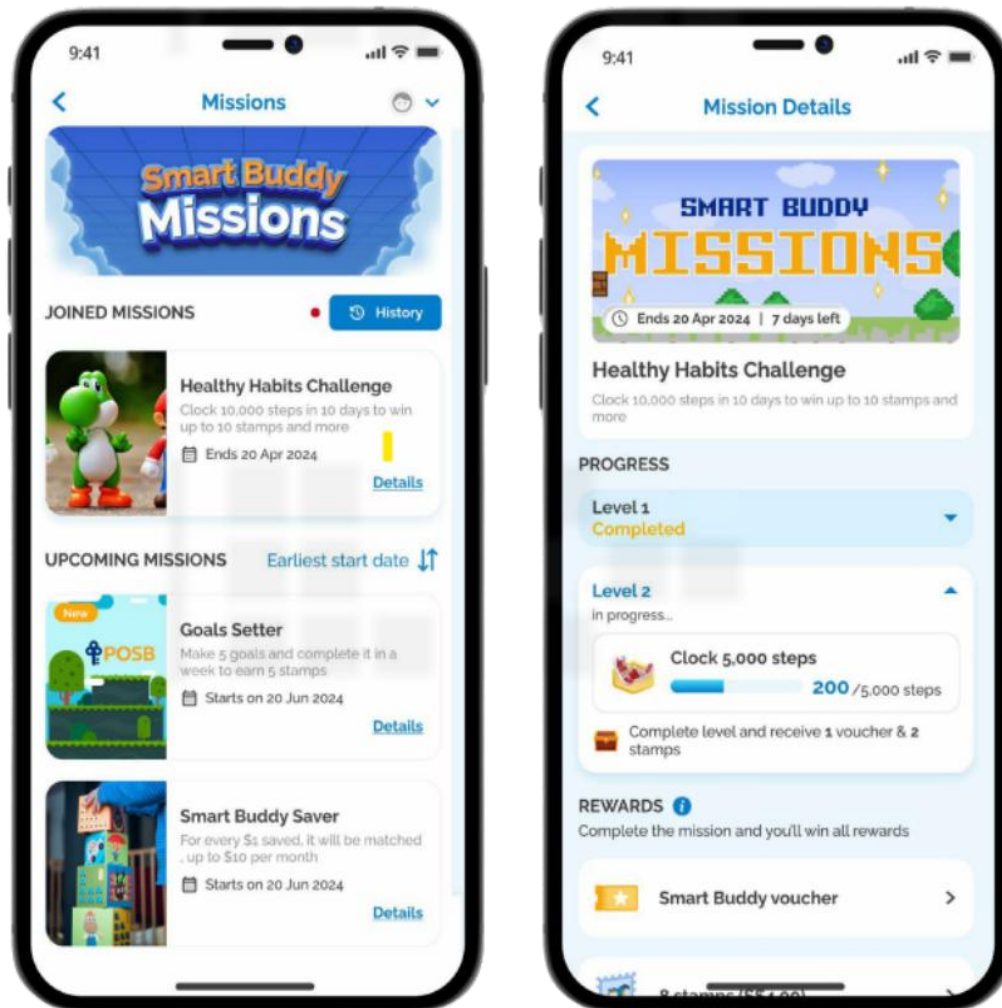


Save, spend and learn – made fun with Smart Buddy!

Spendings

Gamified Missions

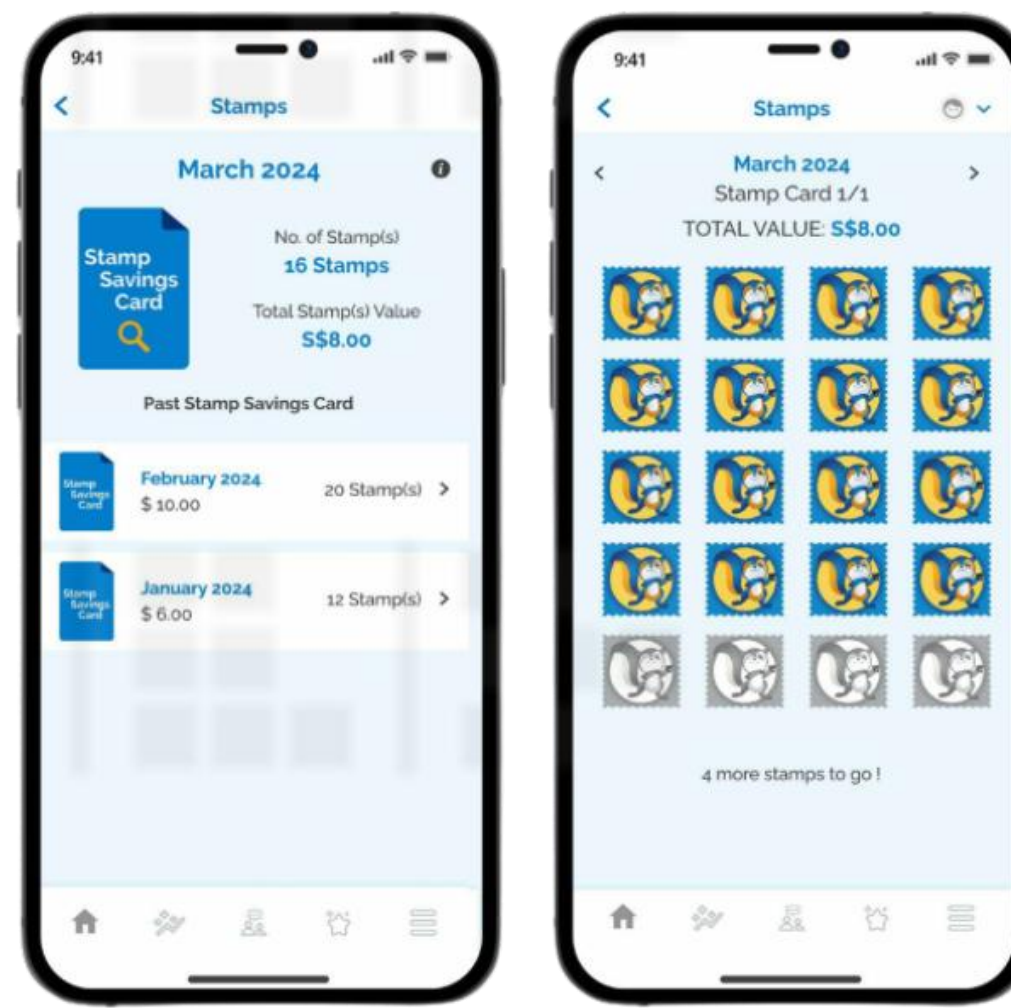
- Unlock exciting rewards!
- Fun in-app missions that build positive financial habits



Savings

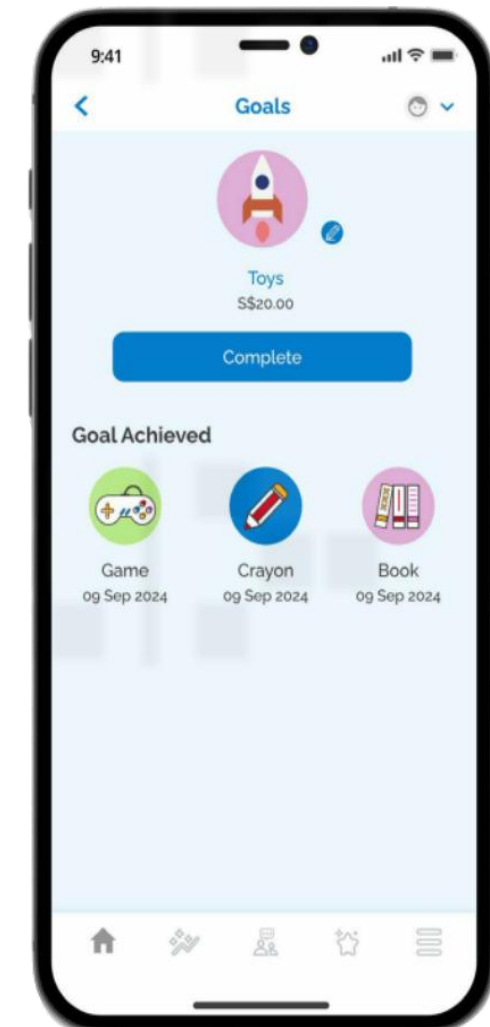
Smiley Stamps

- Collect stamps for just \$0.50 each!
- Earn a bonus \$1 for every 20 stamps collected



Savings Goals

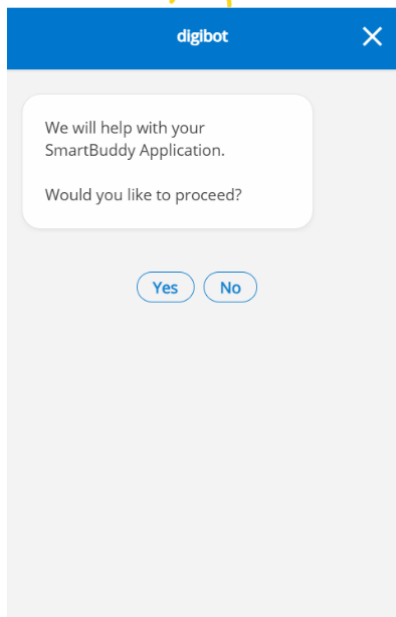
- Dream it, save it, reach it!
- Set fun goals and watch your savings grow



How to access the Meal Pre-Ordering Website?

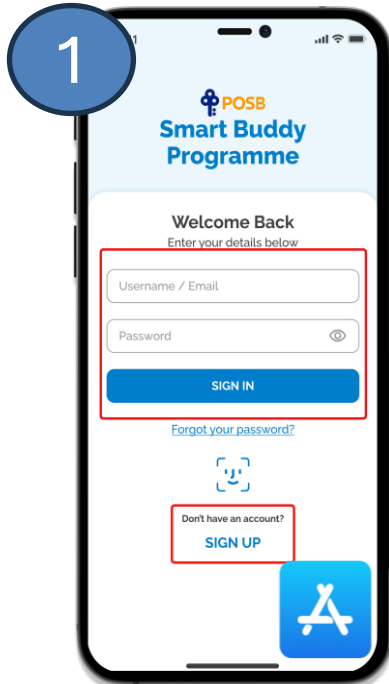
Registration

Scan the QR code to kickstart your journey with Smart Buddy

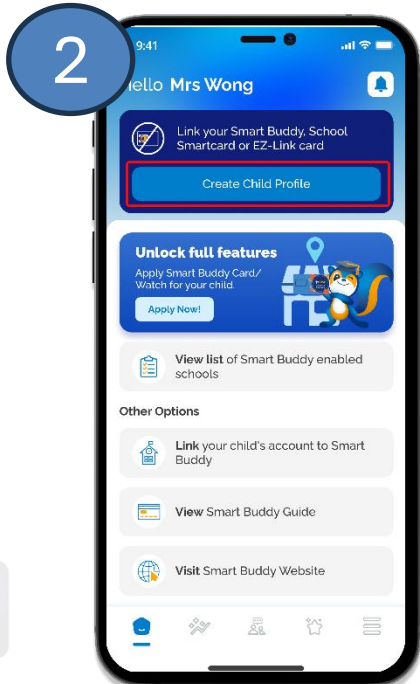


Follow the instructions on our Digibot to register for a Smart Buddy account

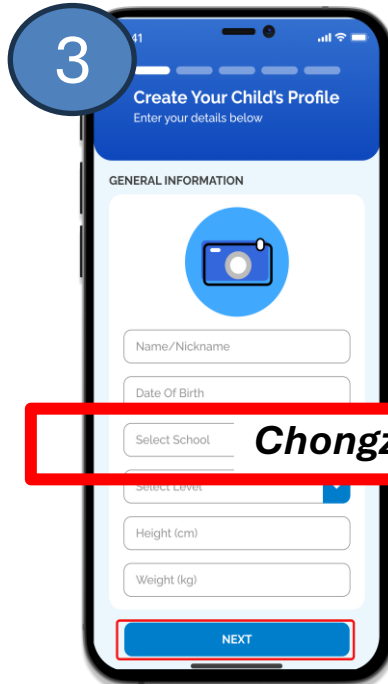
Smart Buddy Mobile App



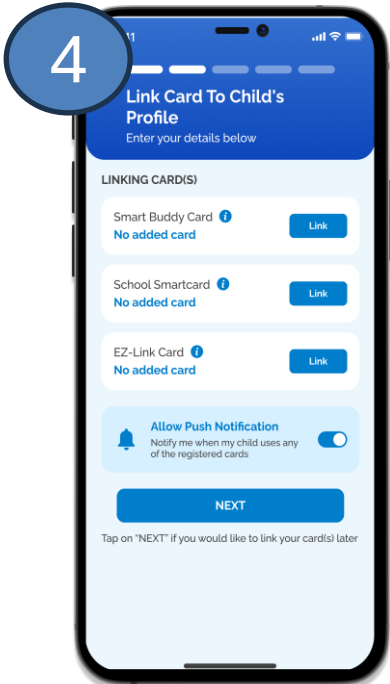
Download the Smart Buddy app and Sign up or login



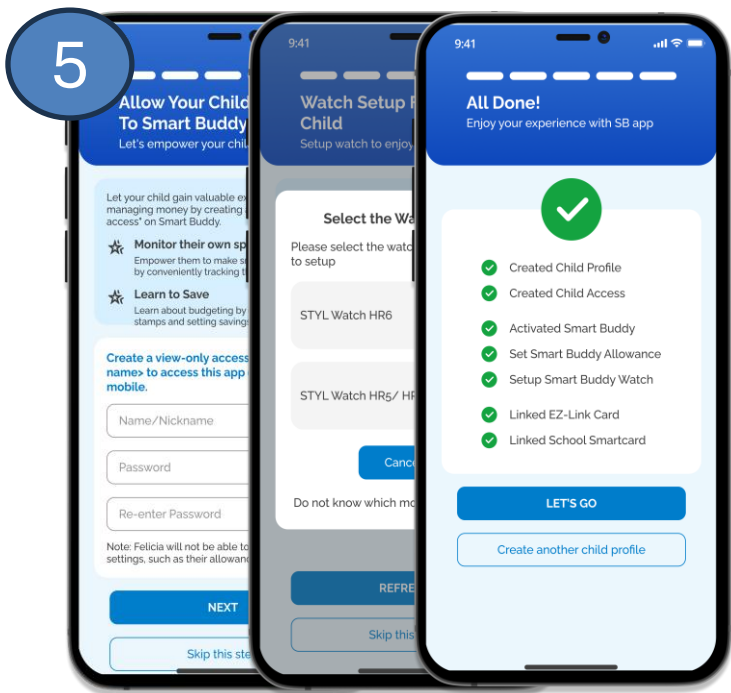
Create Child Profile



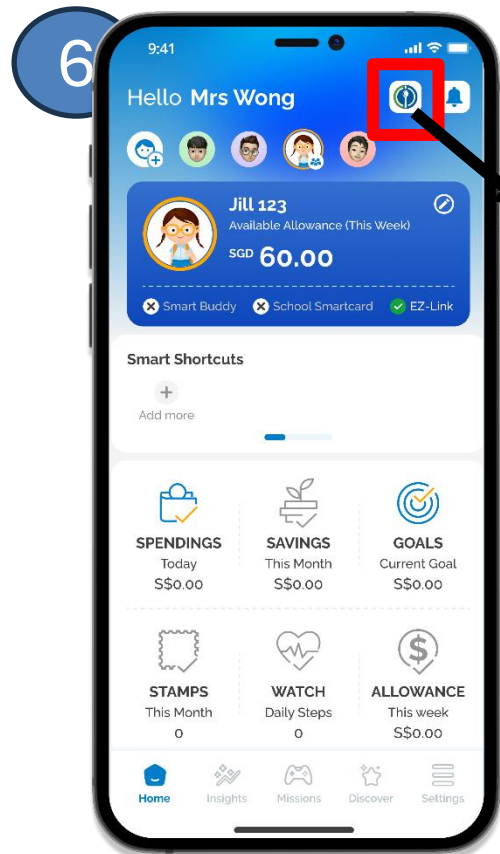
Enter child details



Link and activate Smart Buddy card



Set up view only, Smart Buddy watch and complete the child profile set up.



Click on the  on to access the pre-ordering platform (chongzhengps.app.terabite.sg)*

*Will only appear from 10th Dec 2025 onwards

7 Refer to the **step-by-step pre-ordering guide** sent to you through school gateway!

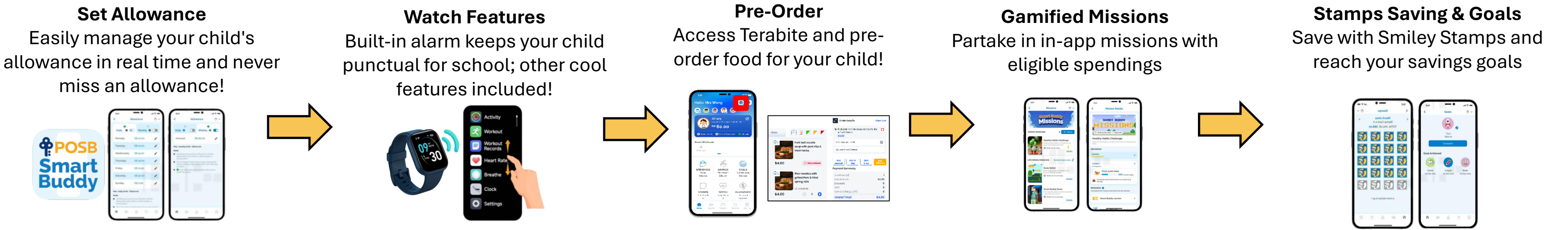
Note: Enter your **Smart Buddy or School Smartcard's 16-digit card number** into the **pre-ordering platform** for the respective card/watch to be used as the pre-order meal collection tool!

You're all set! Your **FREE** Smart Buddy card & watch delivered within **7 business days**





Smart Buddy in Action: Learning, Spending, Playing



Customer Journey: POSB Smart Buddy Programme



THANK YOU



wilmardistribution.com.sg