Frequently Asked Questions (for EEE students only)

What is the recommended notebook for EEE Students?

Any non Mac notebook listed on the Specifications & Promotions page with at least 8GB RAM, and 2 GB dedicated graphics. The RAM should be expandable to at least 16GB.

If you are buying or using other brand/model, do ensure that its hardware specifications are at least comparable to that of the model(s) recommended for your course. The system must have at least 8GB RAM, 80GB of free hard disk space and running 64-bit Microsoft Windows 10 operating system or later.

Can I use/buy MacBook?

The choice is yours. We **DO NOT recommend** MacBook. All our teaching software run on Windows operating system. Should you decide to use a MacBook, you need to acquire your own Microsoft Windows Operating Systems license.

I own a notebook, can I use it for my course of study?

Yes, you may use it. Should you decide to buy one later, you can still purchase it after the SP Notebook Roadshow.

What if I decide to purchase the notebook after the SP Notebook Roadshow?

You may purchase the notebook online via the vendor website indicated on the Notebook PC Corner (www.sp.edu.sg/notebook). Refer to the Specifications & Promotions page for details.

Can I purchase the notebook from any other vendors?

Yes, you may buy from any vendors.

Are the prices of the notebook cheapest at the Roadshow?

We do not determine the prices of the notebook. We are just providing a service for your convenience. The prices are determined by the vendors.

When you compare prices, it is important that you compare the specifications to ensure that they are comparable. For example, a vendor may sell a notebook at a cheaper price with a specification that shows only 4GB RAM and not 8 GB RAM, or the hard disk capacity may be lower, etc.

Who should I refer to when I encounter problem with my notebook?
Technical support should be referred to the SPICE Service Desk.

Phone: +65-6772-1260
Email: servicedeskmail@sp.edu.sg

You may refer to the Support page for more details.