



DMA Guide for Parents/Guardians:

Option A

(iPadOS PLD)

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Revision History

For a summary of changes in this guide, please refer to the Revision History in Annex A.

Table of Contents

Introduction 5
Section 1: What is After-School DMA Parent Option A and How It Works 6
Section 2: DMA Features 8
2.1 Web Content Filtering 8
2.2 Application Control 8
2.3 Single App Mode 9
Section 3: Getting Started 10
3.1 Downloading Jamf Parent App 10
Section 4: Overview of the Jamf Parental Controls in iOS 11
4.1 Jamf Parent App (iOS): Sign-in and Initial Setup 11
4.2 Jamf Parent App Dashboard (iOS) 19
4.3 Websites 20
4.3.1 "Allow" Method Example: Allowing Only the Access to Singapore Student Learning Space (SLS) 21
4.3.2 "Block" Method Example: Blocking the YouTube Website and Google Gemini 23
4.4 Restrictions 27
4.5 Allowed apps 29
4.6 Create Device Rules 30
4.6.1 "Custom" a Device Rule 32
4.6.2 Edit a Device Rule 35
4.6.3 Delete a Device Rule 37
4.7 Device Rules Examples (iOS) 38
4.7.1 Example 1: Custom or Bring Forward the Sleep Hours 38
4.7.2 Example 2: Restrict App Store 41
4.8 Remove Passcode 45
Section 5: Overview of the Jamf Parental Controls in Android 47
5.1 Jamf Parent App (Android): Sign-in and Initial Setup 47
5.2 Jamf Parent App Dashboard (Android) 51
5.3 Websites 52
5.3.1 "Allow" Method Example: Allowing Only the Access to Singapore Student Learning Space (SLS) 53

5.3.2 "Block" Method Example: Blocking the YouTube Website and Google Gemini 55
5.4 Allowed Apps 58
5.5 Restrictions 59
5.6 Create Device Rules 61
5.6.1 Restrict App Access by Day & Time 62
5.6.2 Restrict App Access using Ad Hoc 64
5.6.3 Create a Custom Device Rule 66
5.6.4 Edit a Device Rule 68
5.6.5 Delete a Device Rule 70
5.6.6 Stop Active Device Rules 71
5.7 Device Rules Examples (Android) 72
5.7.1 Example 1: Custom or Bring Forward the Sleep Hours 72
5.7.2 Example 2: Restrict App Store 76
Section 6: Installation of Applications 80

Introduction

This guide walks you through the **Jamf Parent app** setup process. Here is what you will need to do:

	Process	If your mobile device runs on **iOS**	If your mobile device runs on **Android**
1	Download and log in to the Jamf Parent app on your mobile device	Page 10 to 18	Page 47 to 50
2	Edit web content filtering settings to allow only certain websites (e.g. Student Learning Space (SLS))	Page 21 to 22	Page 53 to 54
3	Edit web content filtering settings to block certain websites (e.g. Youtube.com)	Page 23 to 26	Page 55 to 57
4	Restrict or allow certain apps	Page 27 to 29	Page 58 to 59
5	Create a Device Rule to schedule app restrictions or allowances for managing usage duration	Page 30 to 36	Page 61 to 71
6	Bring forward the sleep hours by creating a Device Rule	Page 38 to 39	Page 72 to 75

Once set up, you can use the app to manage the usage of your child's/ward's PLD **after school hours**.

Section 1: What is After-School DMA Parent Option A and How It Works

In today's digital age, PLDs play an important role in supporting your child/ward's learning and development. While PLDs provide valuable opportunities for learning, they must be used safely and responsibly. The Device Management Application (DMA) supports this by guiding your child/ward to use the device appropriately and limit their access to inappropriate online content.

Option A provides a balanced approach to managing your child's/ward's PLD. It combines school oversight during school hours with parental involvement after school hours.

1. **School oversight during school hours:** School settings apply during school hours, as defined by the school, to help your child/ward stay focused on learning.

2. **Parental involvement after school hours:** The Parent Admin Password and parent portal provide parents/guardians with selected controls to manage their child's/ward's device use after school hours.

3. **Sleep hours for healthy device habits:** Sleep hours, which you can configure using Jamf Parent app between after-school hours and school-designated sleep hours, support your child's/ward's well-being by encouraging proper rest.

What this guide covers: This guide explains the key features of Option A and how they support a safe and productive digital environment for your child/ward, both in and out of school. It also highlights the tools available to help you take an active role in managing device use after school hours.

Working together with the school: By choosing Option A, you are taking an important step in partnering with the school to guide your child/ward in their digital journey. This shared effort will help foster good digital habits and support meaningful learning.

During school hours, school-set rules apply and cannot be changed by parents/guardians during this time.

After school hours, your **Jamf Parent** settings, including any additional web content filters and Device Rules you have set, take effect during this time. Please check with the school regarding the end of their designated school hours to ensure proper access and configuration. Please note that any Device Rules configured **must not extend beyond 10.30 pm** to avoid conflict with the sleep hours.

	Option A
Protects your child/ward from objectionable content	Web content filtering includes, but is not limited to, the following categories: • Violent/extremist content • Sexual/pornographic content • Gambling-related content Parents/Guardians will be able to request additional web content filtering by submitting a request to the school.
Reduce distractions from learning through control of applications	1. Parents/Guardians will be able to install additional applications after school hours. 2. Applications installed by parents/guardians and/or child/ward after school hours will not be accessible during school hours. 3. Parents/Guardians can limit access to applications installed on the PLD.
Limit screen time	1. Parents/Guardians can adjust child's/ward's screen time by setting rules on the PLD. 2. Parents/Guardians can determine the duration of the use of specified applications.

Section 2: DMA Features

2.1 Web Content Filtering

During school hours and after school hours, your child's/ward's PLD will be protected by **Jamf Safe Internet**. If your child/ward visits a restricted site, the following blocked screen will appear.



2.2 Application Control

Access to the applications on your child's/ward's PLD **during school hours** will be managed by the school.

If you wish to install additional applications for your child/ward's use **after school hours**, refer to Section 6 for more information.

You can make use of the Jamf Parent app to manage access to applications **after school hours**. Refer to Section 4 (iOS) or Section 5 (Android) for more information.

2.3 Single App Mode

To enforce sleep hours, Single App Mode is scheduled to start on your child's/ward's PLD by 10.30pm and remain active until at least 6.30am. The default app in this mode is the "Clock" app. While this mode is active, your child/ward cannot switch to any other app.



You can make use of the Jamf Parent app to set earlier sleep hours by setting a device rule to enforce Single App Mode at an earlier time for each specific day. For detailed instructions, please refer to Section 4.7.1 (iOS) and Section 5.7.1 (Android).

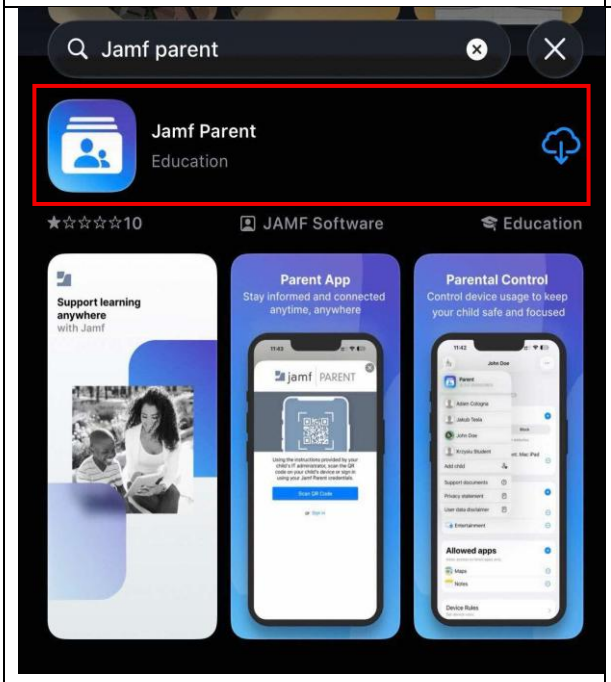
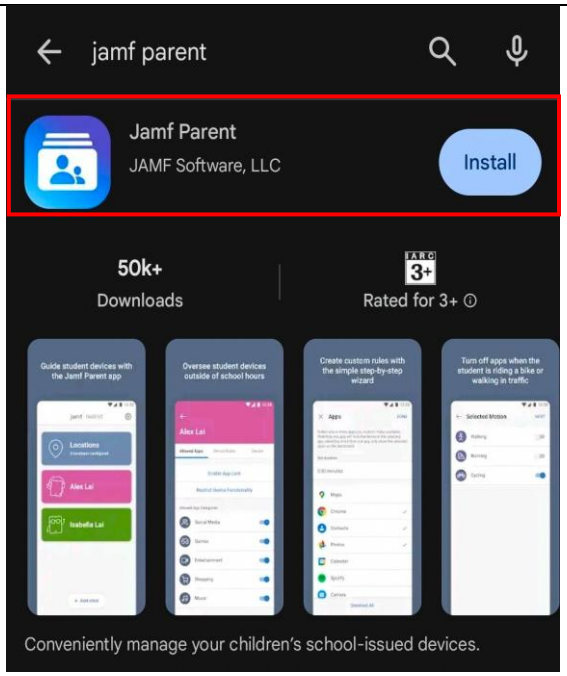
[1] Single App Mode may start later than 10.30pm due to network congestion.

Section 3: Getting Started

3.1 Downloading Jamf Parent App

After your parent account is created in Jamf School, you will have access to features that allow you to manage your child's/ward's online activities. Please follow the instructions on how to install the Jamf Parent app on your device.

Note: Parents and guardians are advised to keep the Jamf Parent app updated via the App Store or Google Play Store to avoid any technical issues.

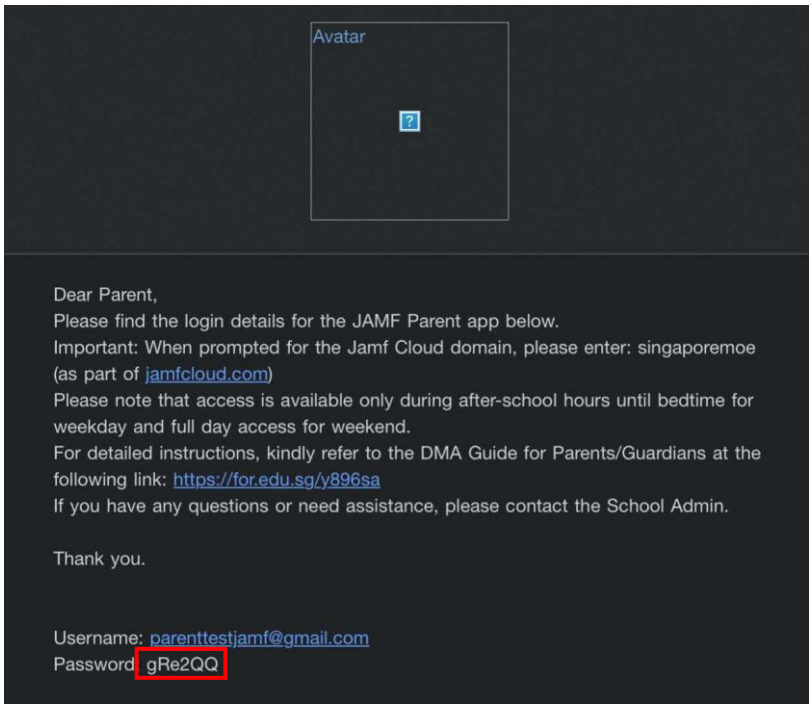
For iOS users, please download and install Jamf Parent app from App Store.	For Android users, please download and install Jamf Parent app from Google Play Store.
	

Section 4: Overview of the Jamf Parental Controls in iOS

4.1 Jamf Parent App (iOS): Sign-in and Initial Setup

Note: For Android users, please skip this section and proceed to Section 5.

You will receive an email from noreply@jamf.com with your username and password. (Refer to image below). Please check the Spam/Junk folder if you do not see the email in the Inbox.

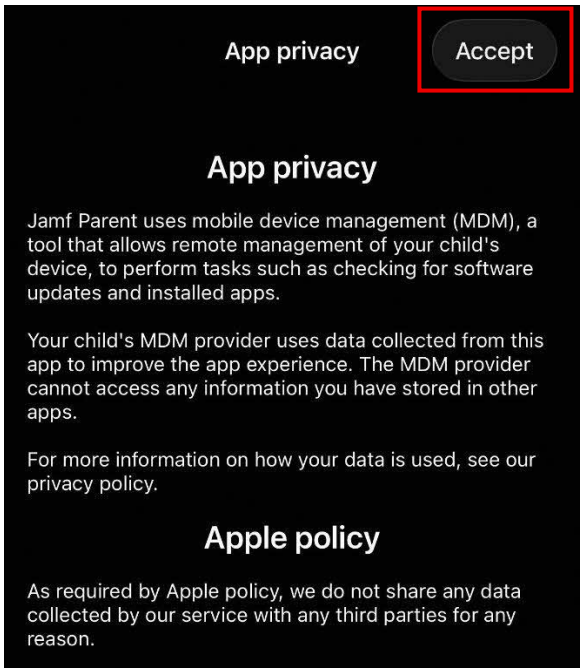


You will need the system generated **Password** provided in the email from noreply@jamf.com. Follow the steps to set up your account and link it to your child's/ward's PLD.

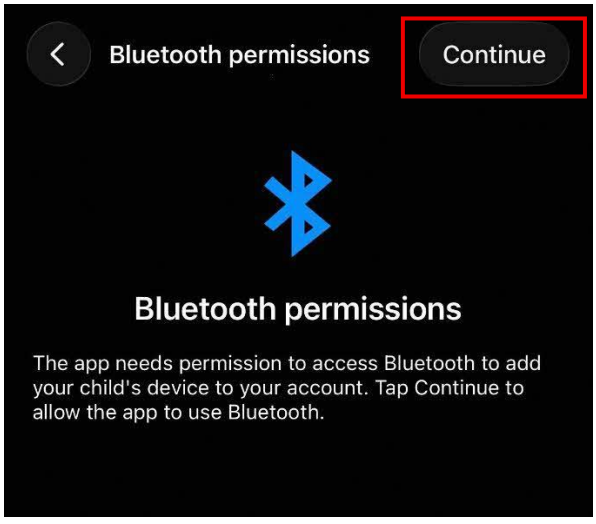
Step 1: After installing the app, open the Jamf Parent app by tapping on it.



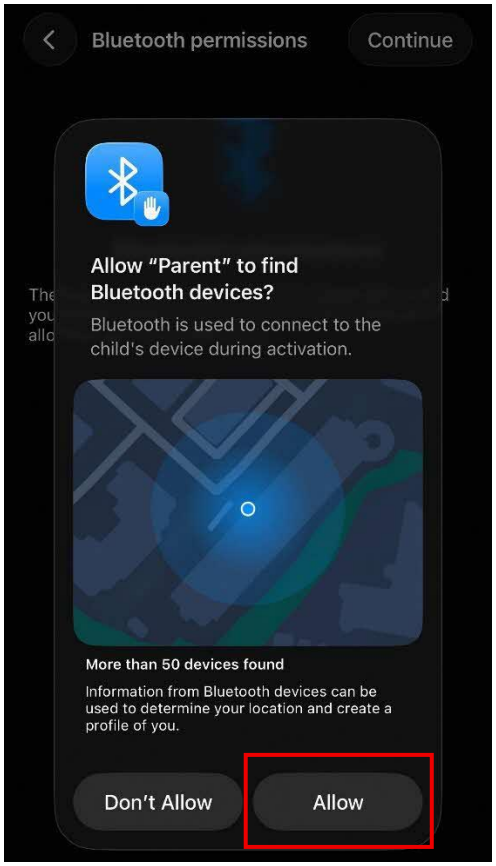
The app will display an **App Privacy** notice explaining how data is used. Read through the information, then tap "**Accept**" to proceed.



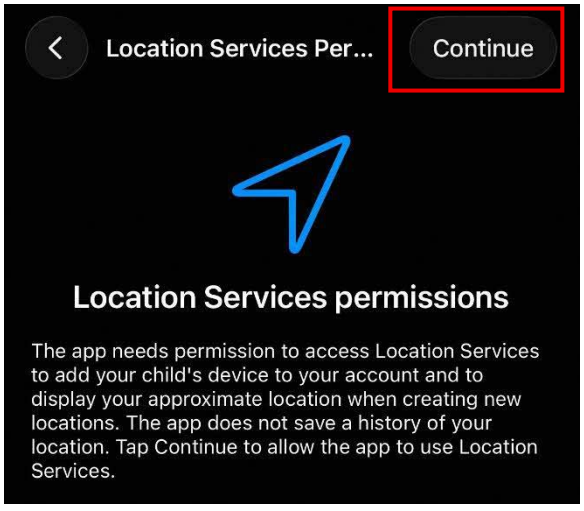
Step 2: The app will request access to **Bluetooth** to connect with your child's/ward's PLD. Tap "**Continue**" to enable this feature.



Step 3: After tapping "**Continue**" on the Bluetooth permissions screen, a prompt will appear, seeking permission to find nearby Bluetooth devices. This is to connect with your child's/ward's PLD during activation. Tap "**Allow**" to enable Bluetooth access.

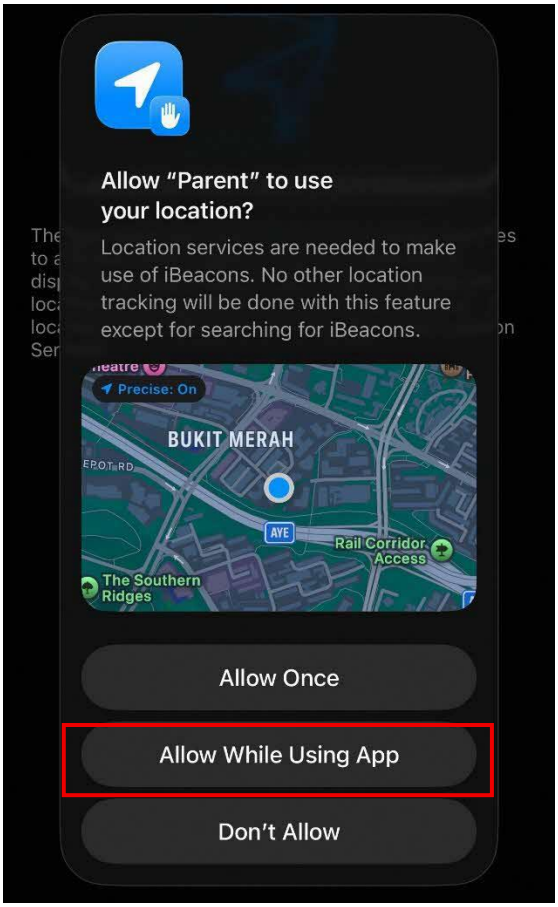


Step 4: Next, the app will seek permission for **Location Services** access to display your approximate location. Tap "**Continue**".

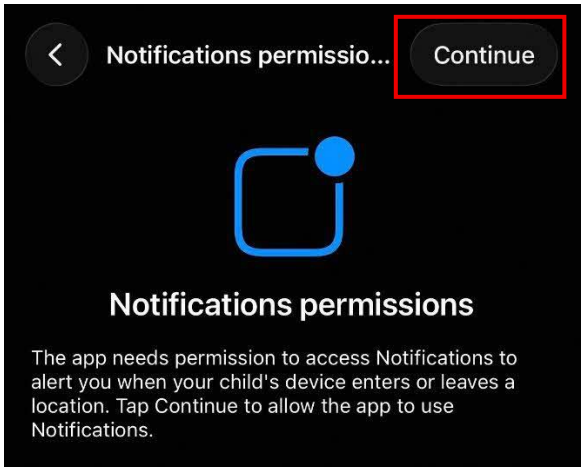


Step 5: A prompt will appear. Select "**Allow While Using App**" to grant access.

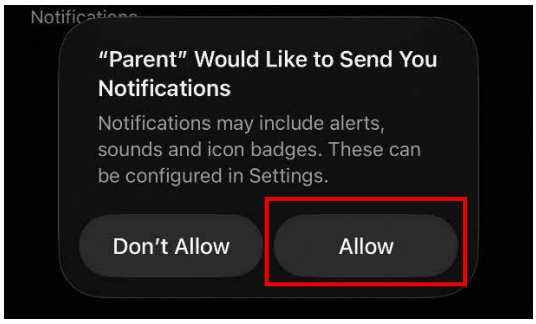
Note: Location Services must be enabled for the time zone to be reflected accurately, ensuring that scheduled restrictions run on time. Please disregard any mention of iBeacons, as it is neither required nor enabled.



Step 6: The app will continue to request permission to send **Notifications** about your child's/ward's PLD. Tap "**Continue**".



Step 7: A prompt will appear, showing a request to allow notifications from Jamf Parent app. Tap "**Allow**" to enable notifications.



You can change the notification settings in your phone's settings app.

Step 8: You will now be able to start using the Jamf Parent app.
Tap "**Get Started**" to proceed to the next panel of the Jamf Parent app.



Step 9: You will be shown a panel in which you are instructed to “Sign in”. Tap “**Sign in**” to continue.

Note: QR code scanning is not required.



Step 10: In the next panel, fill in the fields for “Domain”, “Username” and “Password”.

For “Domain”, type “**singaporemoe**” before “.jamfcloud.com”.

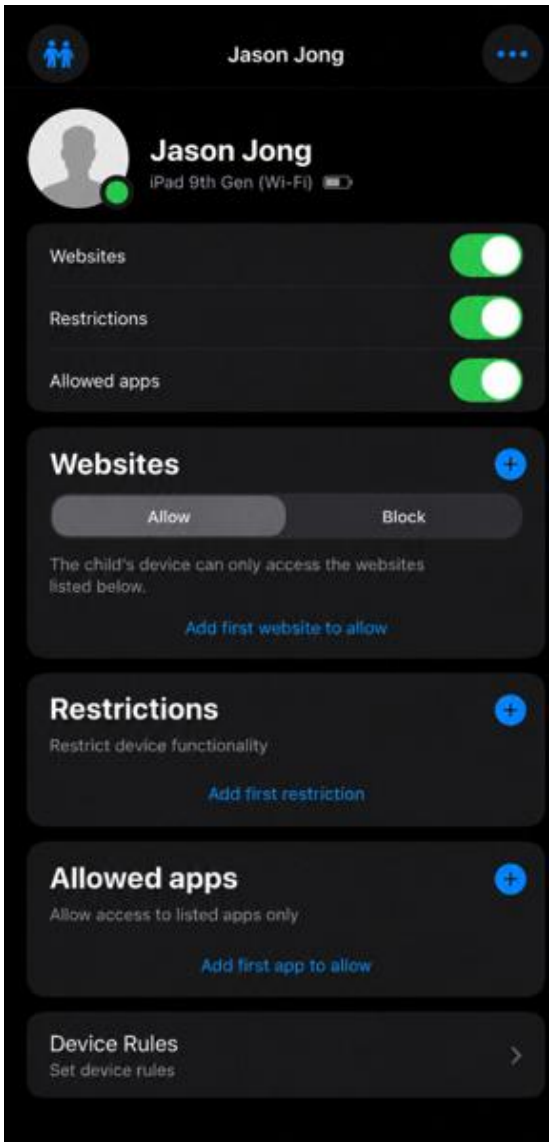
For “Username”, enter the full email address which you provided to the school (In the screenshot below, it is testparentjamf@gmail.com for example).

For “Password”, enter the password provided in the Jamf email invite as mentioned before **Step 1.**
After you have filled in the necessary details, tap “**Sign in**”.

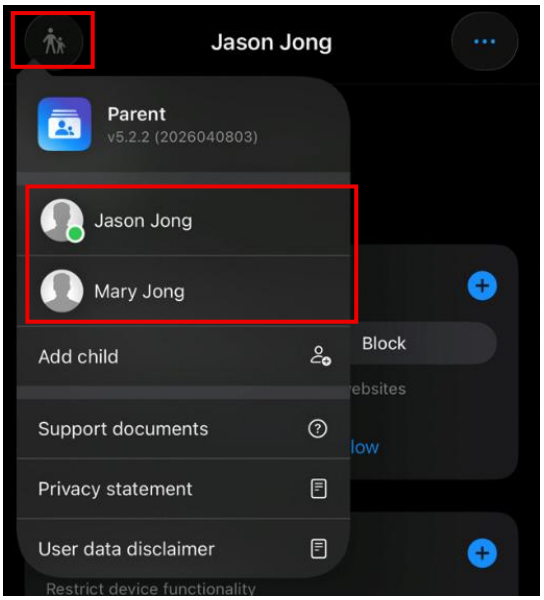


Step 11: After signing in successfully to the Parent Account, you will be able to see your child/ward displayed as an icon. The icon name is based on your child's/ward's iCON email account.

Tapping on the icon will let you proceed to manage your child's/ward's PLD.



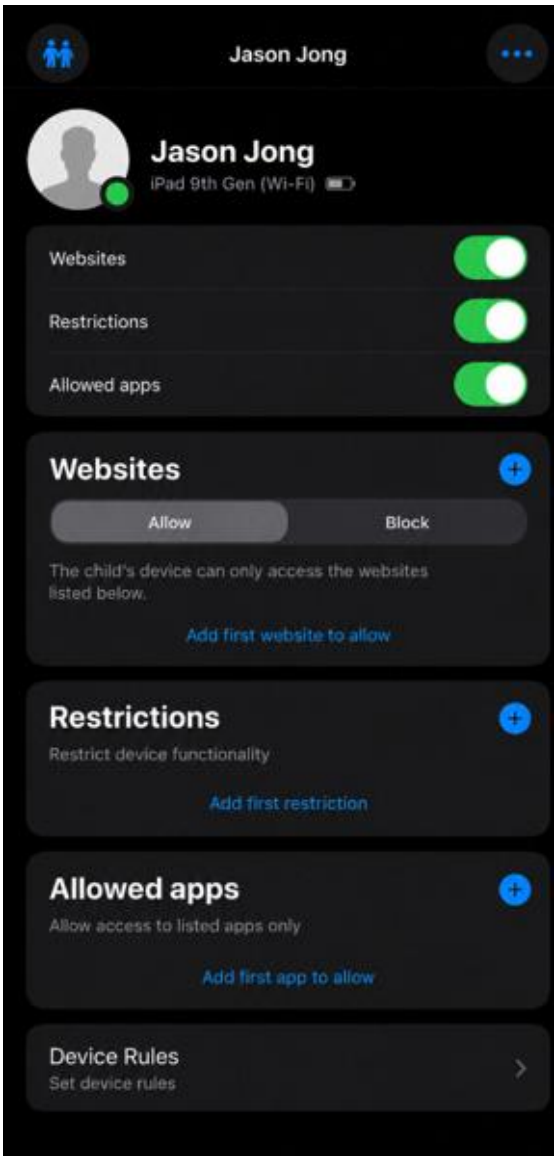
If you have multiple children/wards' iPadOS PLDs linked to your account, tap this icon  to choose which PLD you would like to manage first.



Important: If you have multiple children/wards attending different iPadOS PLD schools, the Jamf Parent app and any configured controls will only be accessible and take effect after the latest after-school hours across all schools have begun.

For example, if you have two children/wards — one attending School A and another attending School B — and School A has configured after-school hours to begin at 2.00pm whilst School B has configured them to begin at 3.00pm, you will start managing your children's/wards' PLDs from 3.00pm.

4.2 Jamf Parent App Dashboard (iOS)



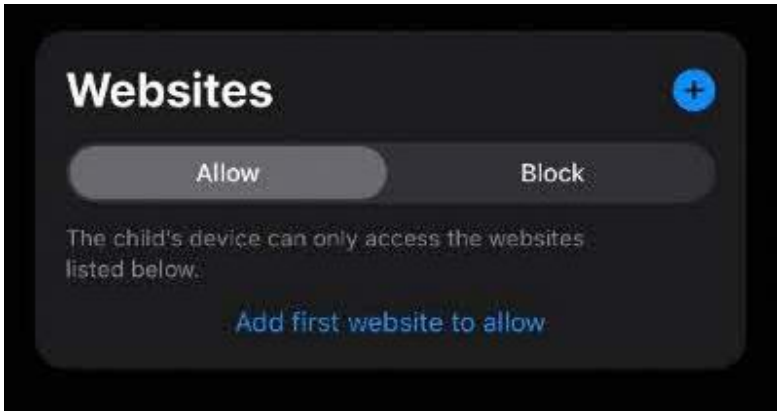
Jamf Parent app allows you to manage your child's/ward's PLD, giving you control over what your child/ward can access and do on the device. From the dashboard, you can restrict browsing to approved websites ("Websites"), apply device restrictions ("Restrictions"), choose which apps are permitted ("Allowed apps"), and set overall usage rules ("Device Rules").

For **"Websites"**, **"Restrictions"**, and **"Allowed apps"**, you can use the toggle button to turn each option on or off. Please keep all toggle buttons **on** to allow your child/ward to have access to the full features of the app.

4.3 Websites

The Websites Filtering feature allows you to configure which websites are accessible on your child's/ward's PLD.

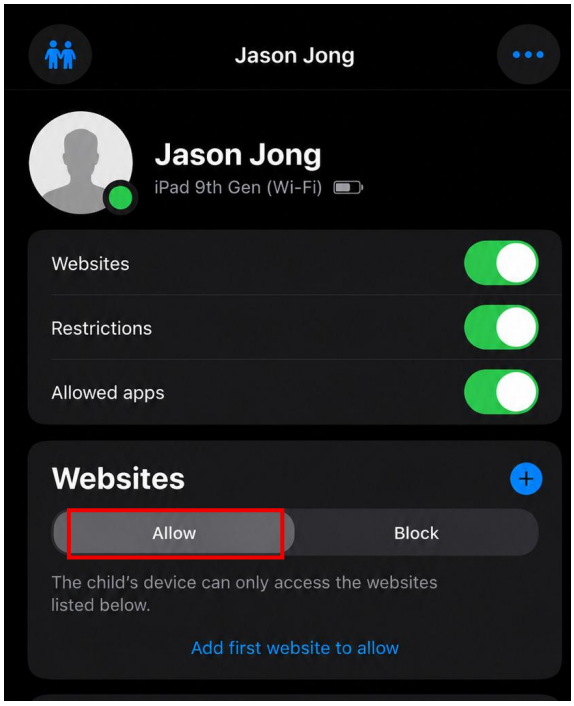
Note: Some websites may still be inaccessible if they have been restricted at the MOE or school level.



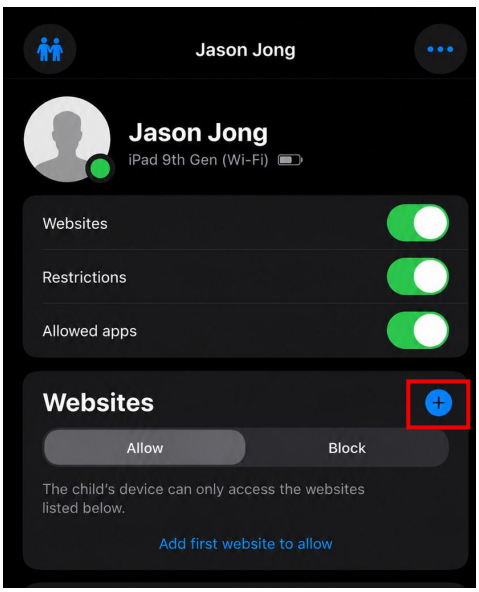
4.3.1 “Allow” Method Example: Allowing Only the Access to Singapore Student Learning Space (SLS)

Note: In this example, your child/ward will be unable to access websites other than SLS.

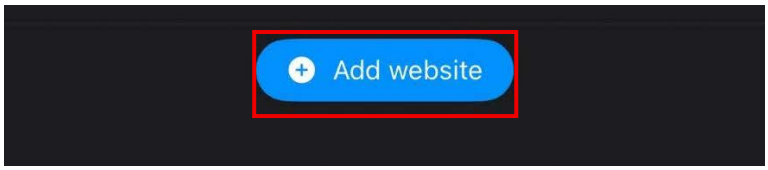
Step 1: Under the "**Websites**" section,
tap **“Allow”** to enable the child's/ward’s PLD to access only the listed websites (whitelisting).



Step 2: Tap the  icon to add a website to the **“Allow”** list.

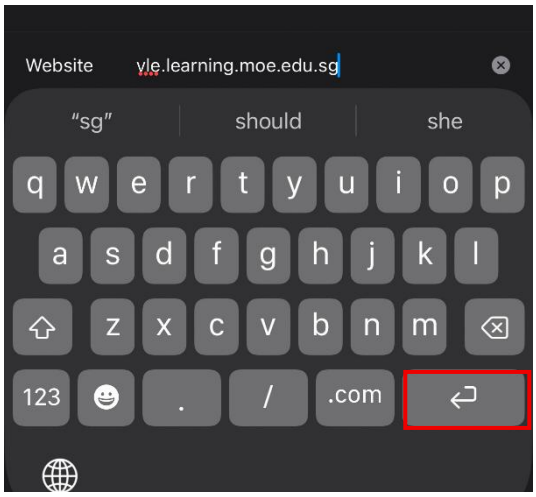


Step 3: Tap **"+ Add Website"** to add the URL of the website you wish to allow. You may add multiple websites to the list.

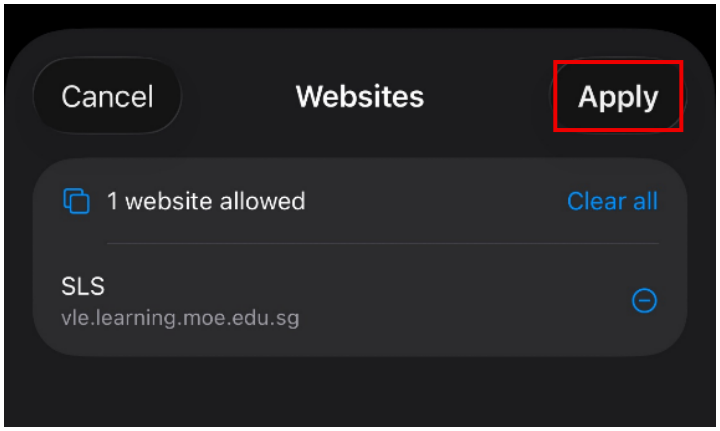


Enter the URL of the website you wish to allow. In this example, the URL entered is "https://vle.learning.moe.edu.sg", which is the URL for SLS.

Tap **Enter** on the on-screen keyboard to add the website, then tap **"Apply"** once all websites have been added.



Important: Please ensure that you tap **Enter** on the on-screen keyboard after typing each website address. The website will not be added unless Enter is tapped.

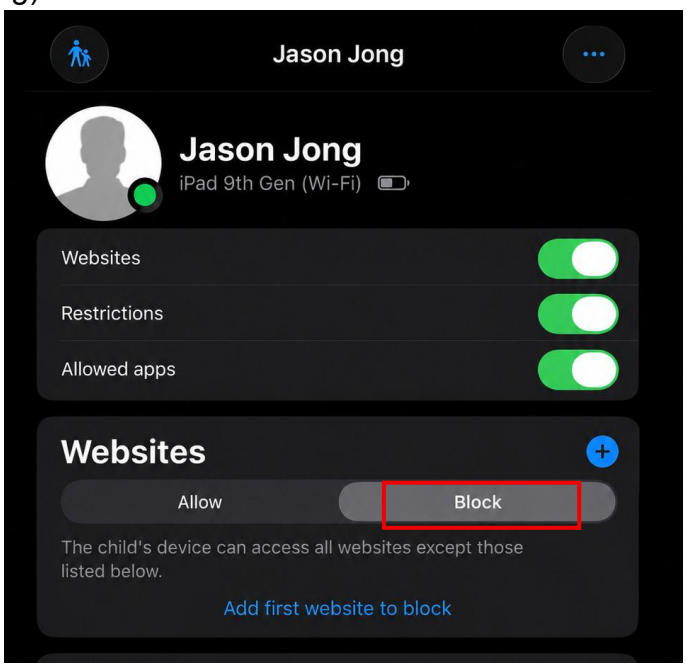


4.3.2 “Block” Method Example: Blocking the YouTube Website and Google Gemini

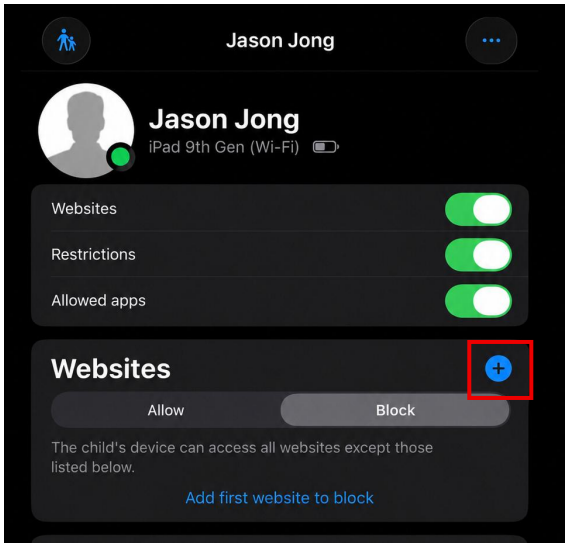
Note: In this example, your child/ward will not be able to access YouTube website and Google Gemini.

Other websites not included in the Blocked Websites list or blocked by Jamf at school or MOE level will remain accessible.

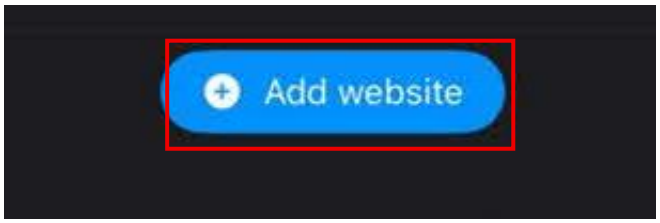
Step 1: Under the "**Websites**" section,
tap **“Block”** to block the child/ward's PLD from accessing the listed websites (blacklisting).



Step 2: Tap the  icon to add a website to the **“Block”** list.

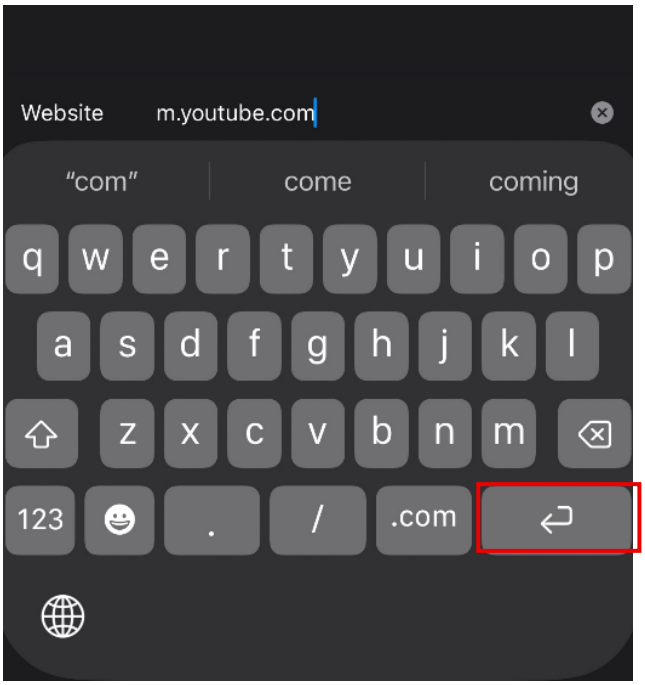


Step 3: Tap **"+ Add Website"** to add the URL of the website you wish to block. You may add multiple websites to the list.



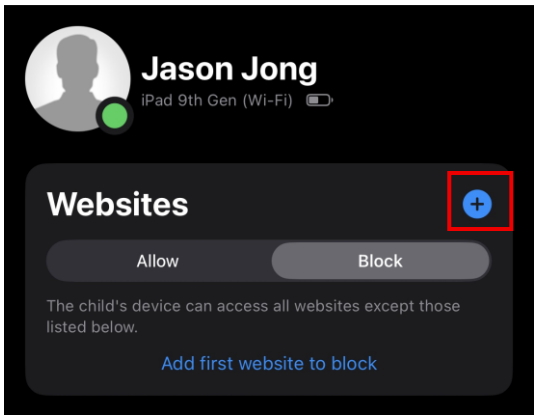
Enter the URL of the website you wish to block. In this example, the URL entered is "https://m.youtube.com", which is the URL for YouTube on mobile devices.

Tap **Enter** on the on-screen keyboard to add the website, then tap **"Apply"** once all websites have been added.

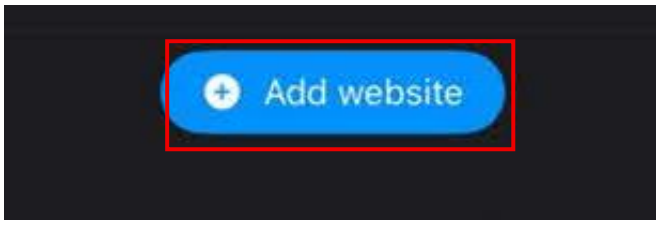


Important: Please ensure that you tap **Enter** on the on-screen keyboard after typing each website address. The website will not be added unless Enter is tapped.

Step 4: Tap the  icon to add another website to the **"Block"** list.

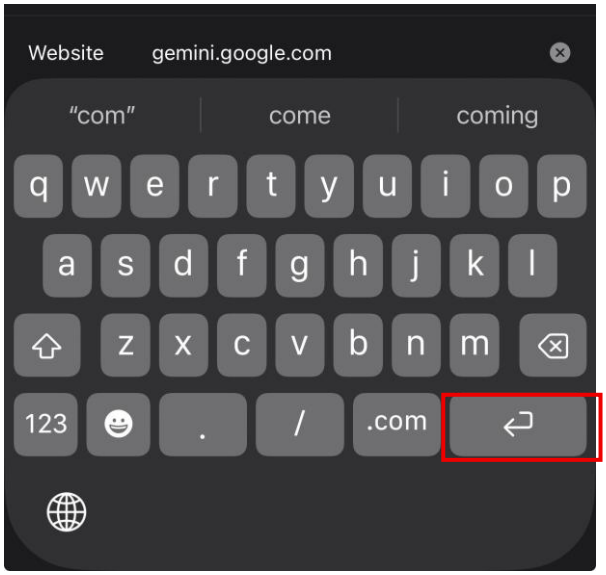


Step 5: Tap **"+ Add Website"** to add the URL of the website you wish to block. You may add multiple websites to the list.

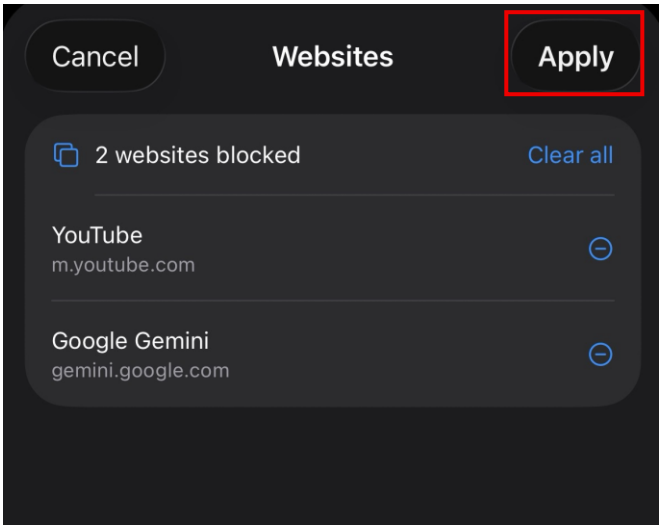


Enter the URL of the website you wish to block. In this example, the URL entered is "https://gemini.google.com", which is the URL for Google Gemini on mobile devices.

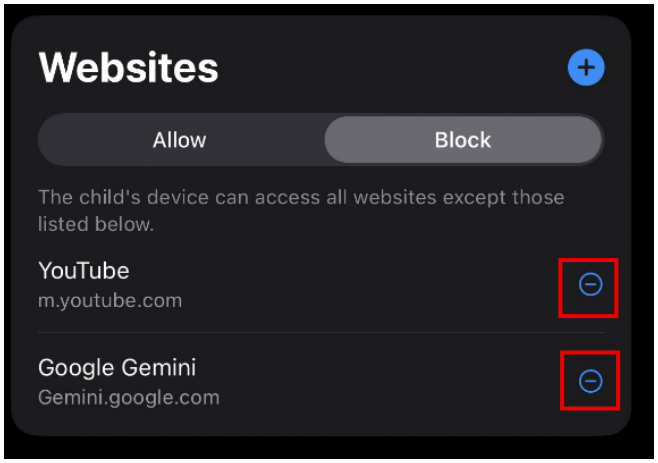
Tap **Enter** on the on-screen keyboard to add the website, then tap **"Apply"** once all websites have been added.



Important: Please ensure that you tap **Enter**  on the on-screen keyboard after typing each website address. The website will not be added unless Enter is tapped.



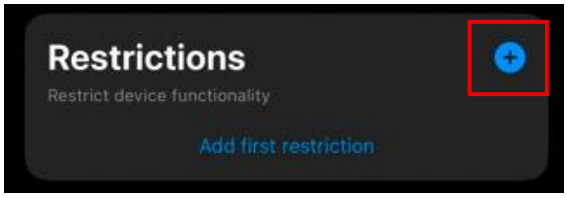
To delete a website from the lists, tap the  icon next to the website you wish to remove.



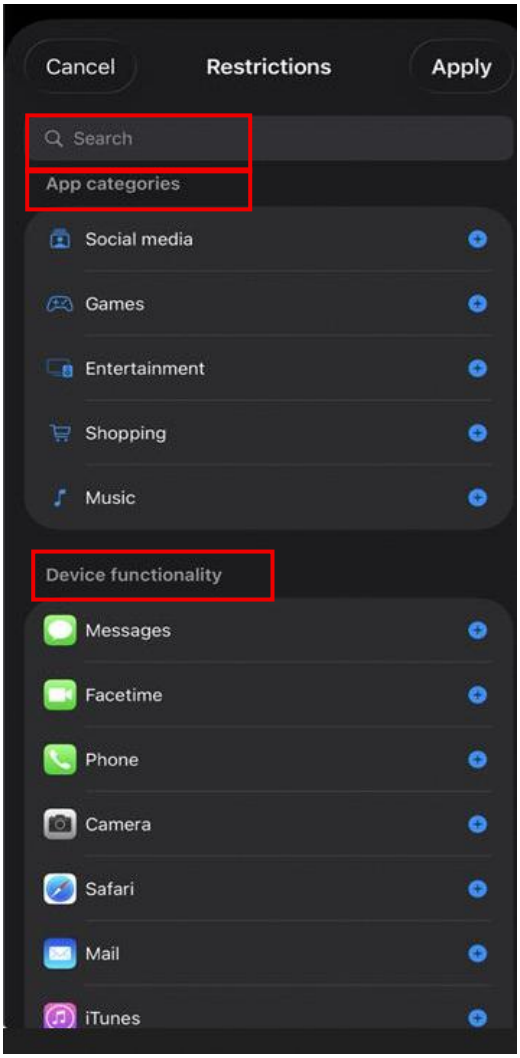
4.4 Restrictions

The "Restrictions" section allows you to restrict your child/ward's access to apps by category and device functionality.

Step 1: To configure a new **Restriction**, tap the  icon next to "**Restrictions**".



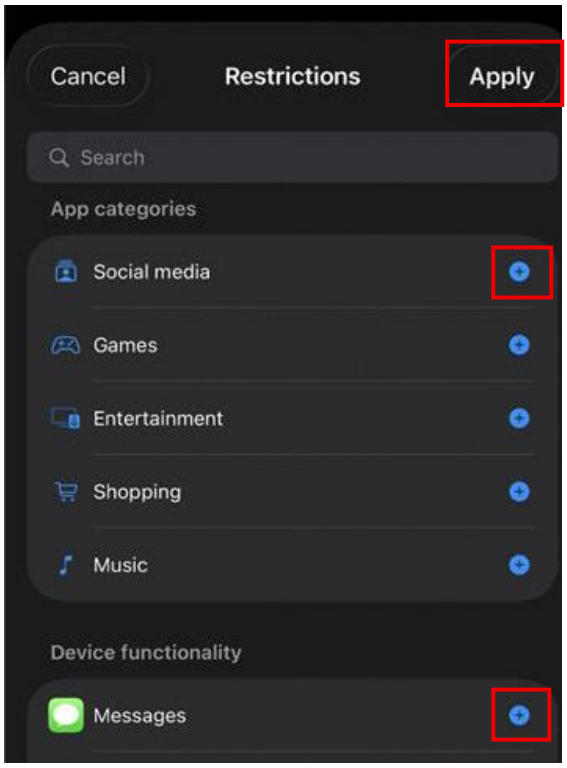
Step 2: Use the **“Search”** bar at the top of the screen to quickly find a specific **“App category”** or “**Device functionality”**.



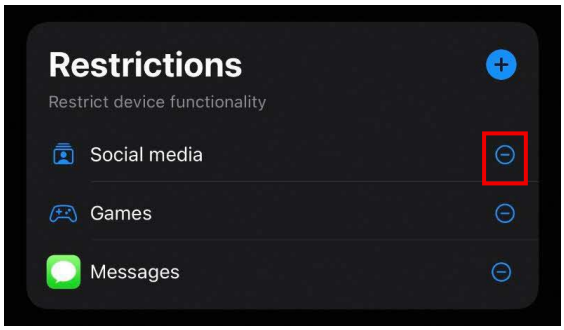
The "**App categories**" sub-section allows you to restrict groups of apps based on their category, such as Social Media, Games, Entertainment, Shopping, and Music. When a category is selected, all apps within that category will be restricted.

The "**Device functionality**" sub-section allows you to restrict specific built-in features of the device, such as Messages, FaceTime, Phone, Camera, Safari, Mail, and iTunes. Once restricted, your child/ward will no longer be able to access those features.

Once you have selected the **App category** (in this example, it is “Social media”) and/or **Device functionality** (in this example, it is “Messages”) you want to restrict, tap "**Apply**" to save and enforce the changes.



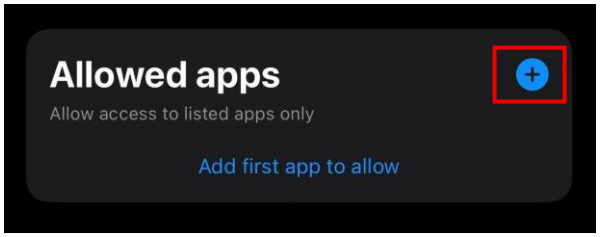
To remove a Restriction (to re-enable access), tap the  icon next to the restriction you wish to remove.



4.5 Allowed apps

The "Allowed Apps" section lets you permit or restrict multiple apps, as well as set time limits for their use.

Step 1: To allow specific apps, tap the  icon next to **"Allowed apps"**, then tap to select the apps that you would like your child/ward to be able to **access.**

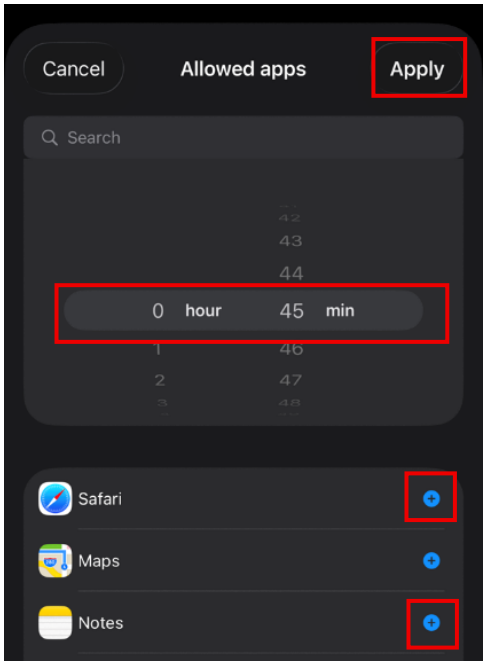


Step 2: After tapping the "**+**" button, a new screen will appear showing a timer option and a list of available apps for you to select to **allow the access.**

Note: If no apps are selected and no restrictions are configured earlier, all apps on your child/ward's PLD will remain accessible by default.

Once you select and add specific apps, only those apps will be accessible (in this example, only "Safari" and "Notes" will be accessible), and **all others will be hidden** from the device.

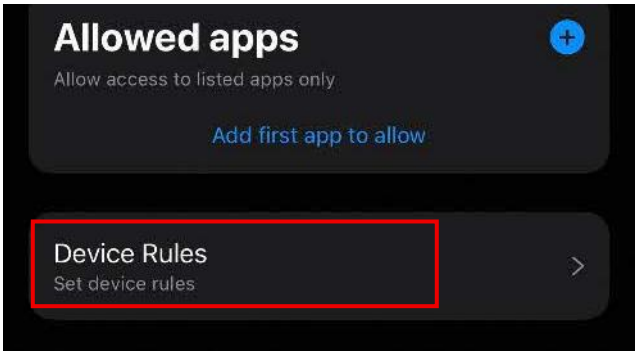
If you select only one app and set a timeframe, the device will enter **Single App** Mode (equivalent to Sleep Hours) for that duration once you tap **"Apply"**. For more information on Single App Mode, see Section 2.3.

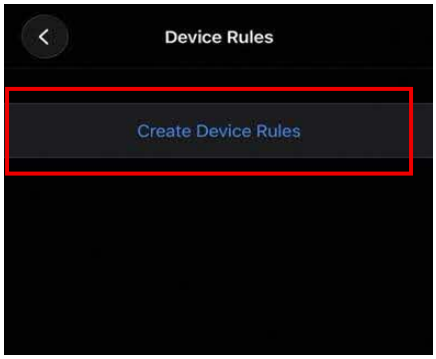


4.6 Create Device Rules

The Device Rules section allows you to schedule app restrictions based on categories, specific apps, and device functionality on your child's/ward's PLD. You can use this section to set up **scheduled time windows — such as homework time or bedtime** — to restrict use.

Step 1: Tap the "**Device Rules**" tab, then tap "**Create Device Rules**".

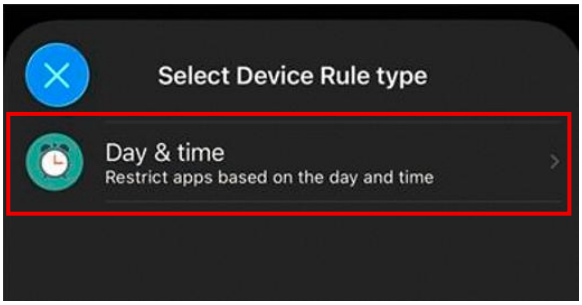


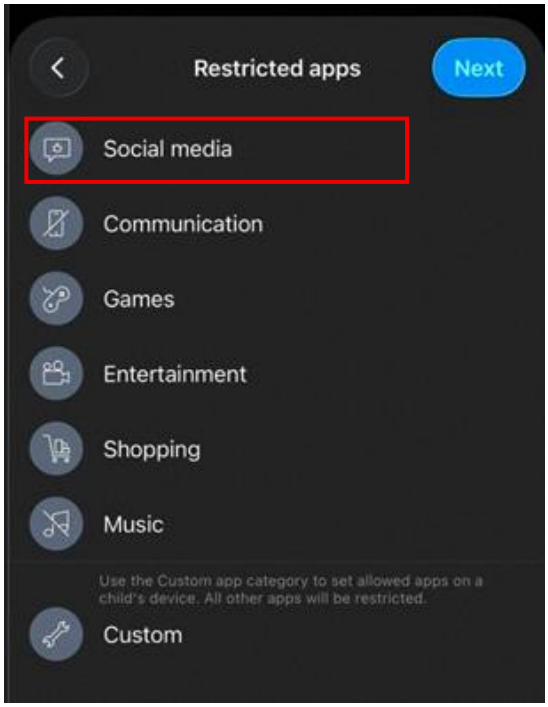


Step 2: Tap "**Day & time"**.

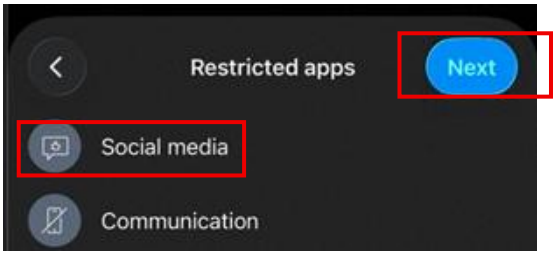
Under **"Restricted apps"**, tap to select one category (in this example, it is "Social media") for the restriction.

Note: Each restriction applies to one category only. To restrict an additional category, please create a new restriction by repeating from Step 1.





Step 3: Tap to select the category you would like to **restrict**, then tap "**Next**".

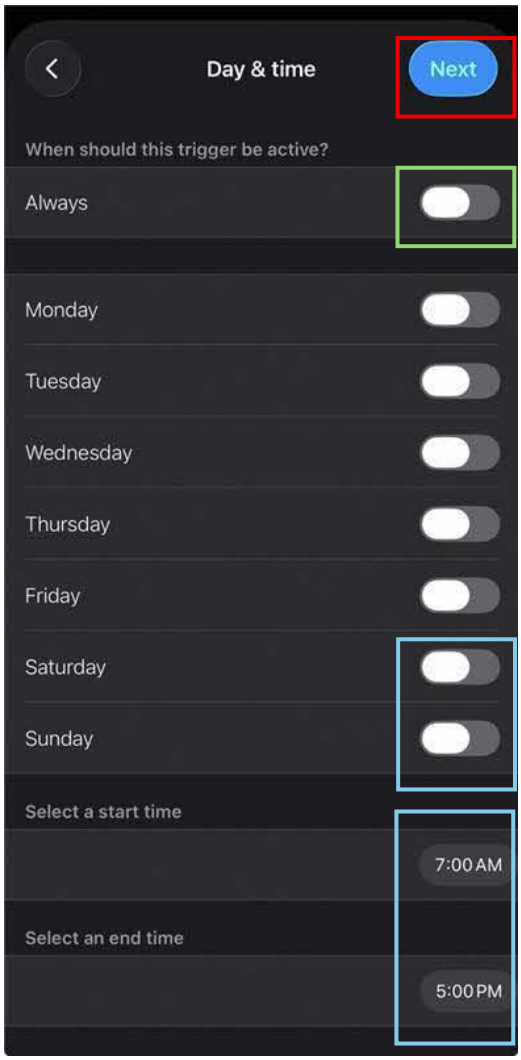


Step 4: To apply a restriction,
tap to toggle on **"Always"** to enforce the restriction at all times,

OR

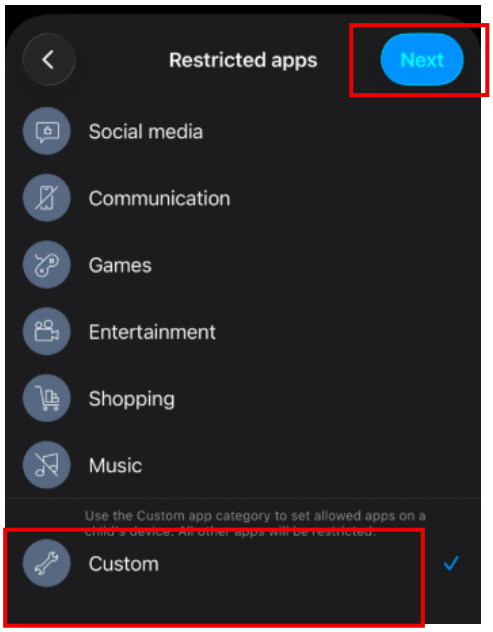
tap to toggle on the desired day(s) to apply the restriction on specific days. You can then set the "**start time**" and "**end time**" for the restriction.

Once you have completed the configuration, tap **"Next"** to proceed to save the rule.



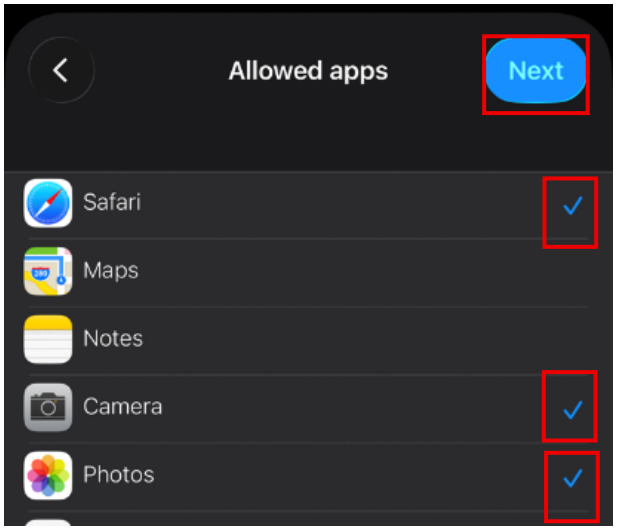
4.6.1 "Custom" a Device Rule

Step 1: If you would like to customise a "Device Rule" with specific apps you wish **to allow your child/ward to access**, tap **"Custom"**, then tap **"Next"** to continue.



Step 2: **Tap** to select the apps you would like to **allow** (in this example, "Safari", "Camera" and "Photos" will be made accessible), then tap **"Next".**

Note: Under the list of apps, **the checkmark will appear next to apps that are allowed and not next to apps that are restricted.**



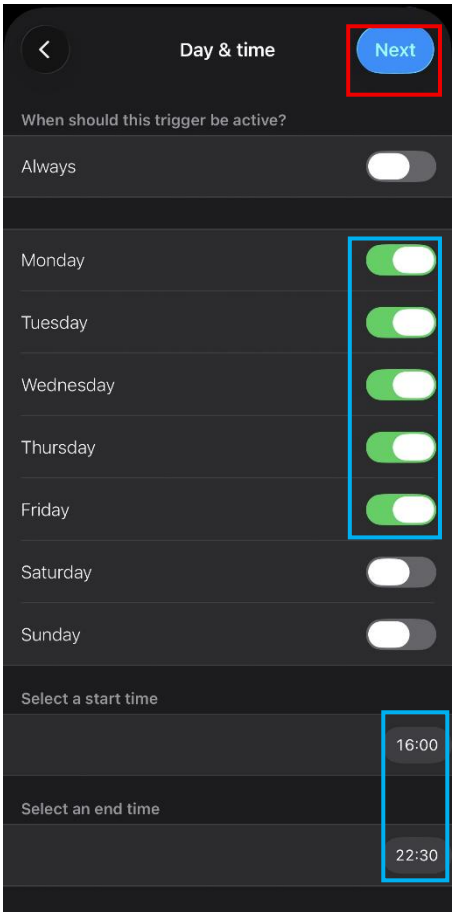
Step 3: To apply this customised Device Rule,
tap to toggle on **"Always"** to enforce the customisation at all times,

OR

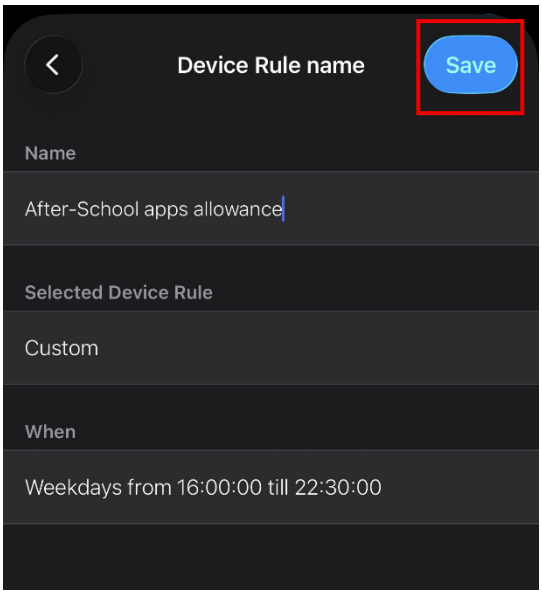
Tap to toggle on the desired day(s) to apply the customisation on specific days. You can then set the "**start time"** and "**end time"** for the restriction.

In this example, from Monday to Friday, from 4.00pm to 10.30pm, your child/ward can only access "Safari", "Camera" and "Photos".

Once you have completed the configuration, tap **"Next"** to proceed to save the customisation.

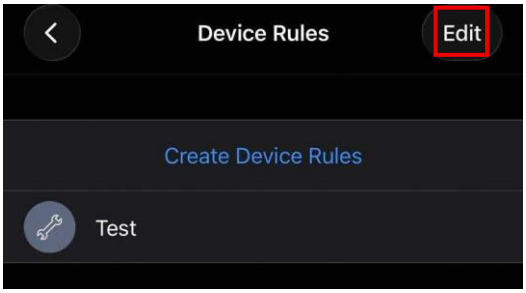


Step 4: Enter a name for the Device Rule (in this example, it is “After-School apps allowance”), and then tap “**Save**” to create the customisation.

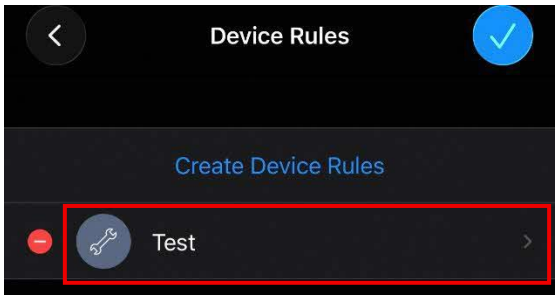


4.6.2 Edit a Device Rule

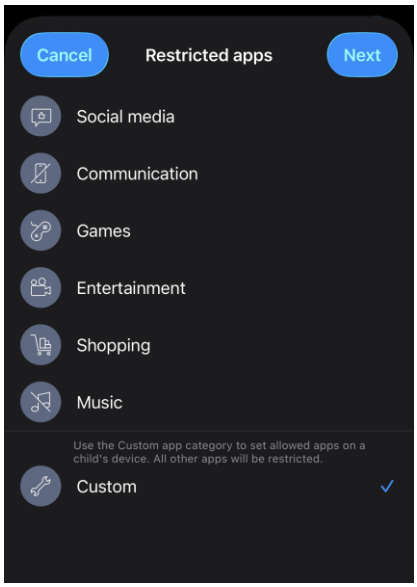
Step 1: To edit an existing Device Rule, tap **"Edit"** in the top-right corner of the screen.



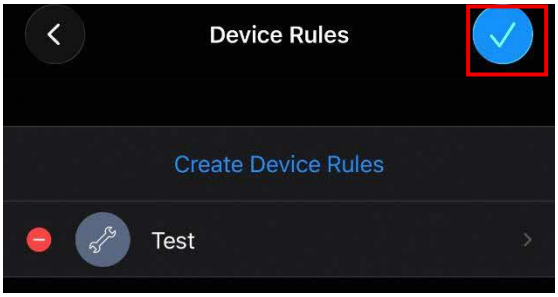
Step 2: Tap to select the Device Rule that you would like to modify (in this example, it is "Test").



Step 3: This will open the Device Rule settings page, where you can make the necessary changes.

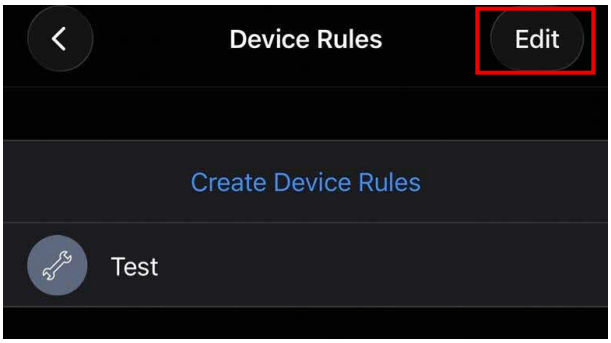


Once you have finished making the changes, tap the **"check"**  button to apply the updated Device Rule.


Device Rules
Create Device Rules
Test

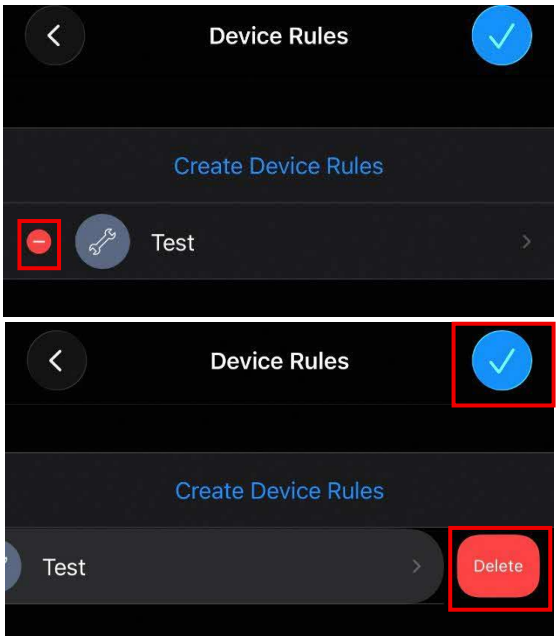
4.6.3 Delete a Device Rule

Step 1: To remove an existing Device Rule, tap "Edit" in the top-right corner of the screen.



Step 2: In the Device Rules settings page, tap the icon to reveal the Delete button, then tap "**Delete**" to remove the rule.

Once the rule has been removed, tap the **"check"** button to complete the process.

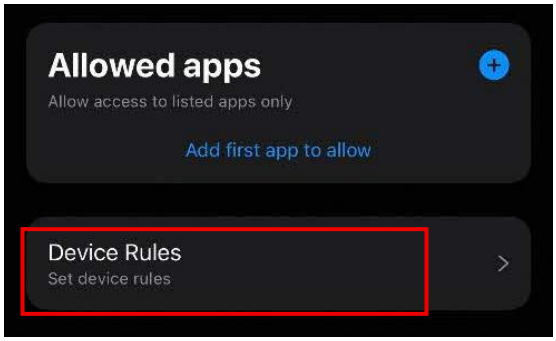


4.7 Device Rules Examples (iOS)

4.7.1 Example 1: Custom or Bring Forward the Sleep Hours

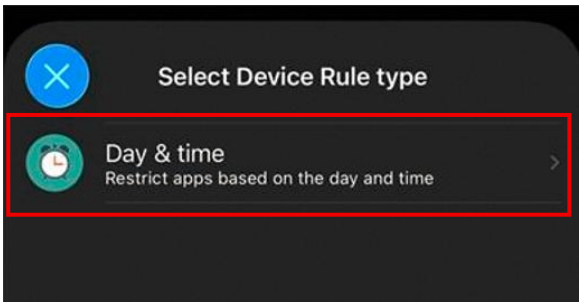
Your child's/ward's PLD will be set to the default sleep hours of 10.30pm to 6.30am. This is to prevent device usage during the night, ensuring your child/ward gets sufficient rest time. However, you can use the Jamf Parent app to customise the start of the sleep hours (or bring forward the sleep hours) for your child's/ward's PLD.

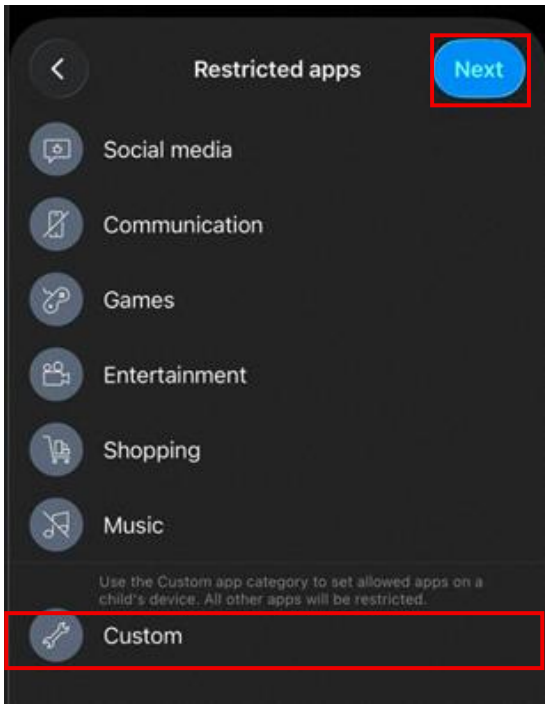
Step 1: Tap "**Device Rules**", then tap "**Create Device Rules**".





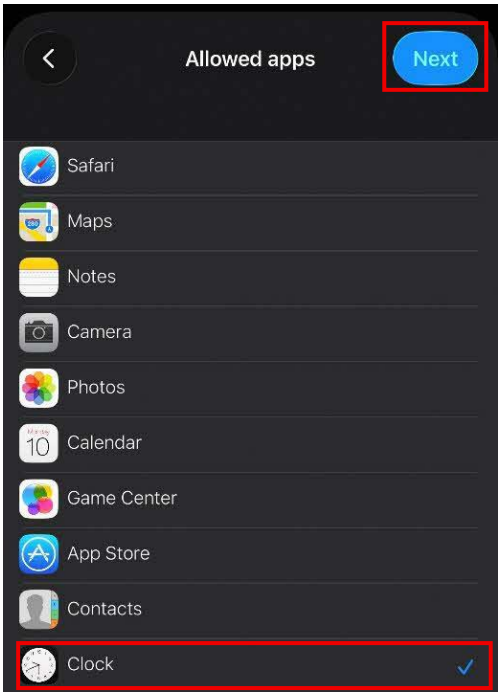
Step 2: Tap "**Day & Time**", select "**Custom**", and then tap "**Next**".





Step 3: Tap “Clock” to **allow** only this app to be accessible during sleep hours, also known as **Single App Mode**. Tap **“Next”** to continue.

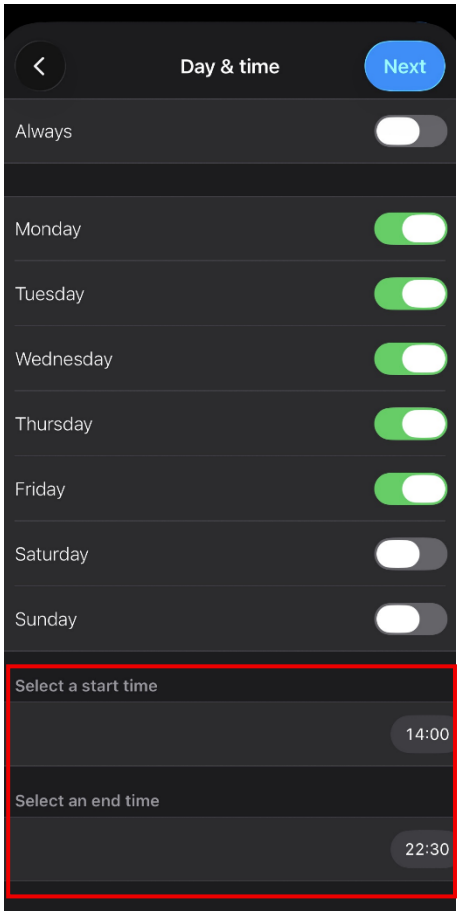
Note: Under the list of apps, **the checkmark will appear next to apps that are allowed and not next to apps that are restricted.**



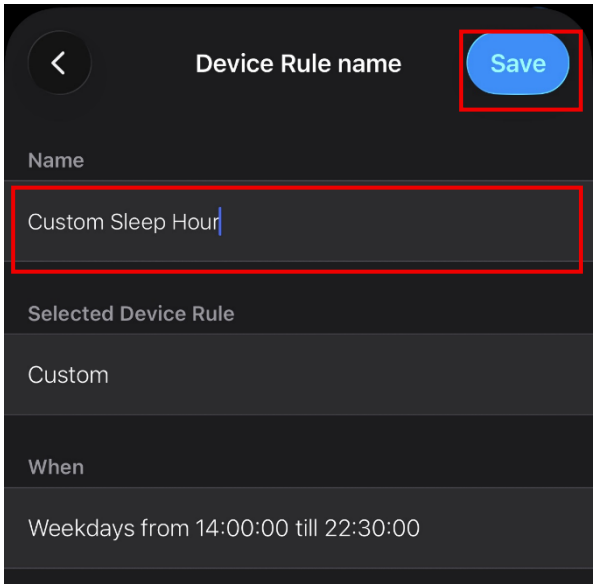
Step 4: Tap to toggle on **"Always"** to enforce the custom sleep hours at all times, OR
select the days on which you would like the custom sleep hours to be applied, then specify the start and end times.

Important: Custom sleep hours can only be configured within the after-school hours set by the school (in this example, from Mon to Fri, and from 2.00pm to 10.30pm after school hours) and cannot extend beyond the MOE-regulated sleep hours start time of 10.30pm.

Please also ensure that the selected times do not overlap with the school hours configured by the school.



Step 5: Review the schedule displayed at the bottom of the screen, enter a name for the Device Rule (in this example, it is “Custom Sleep Hour”), and tap "**Save**" to apply the custom sleep hour.

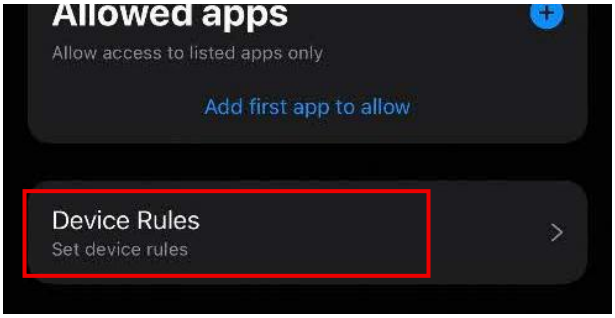


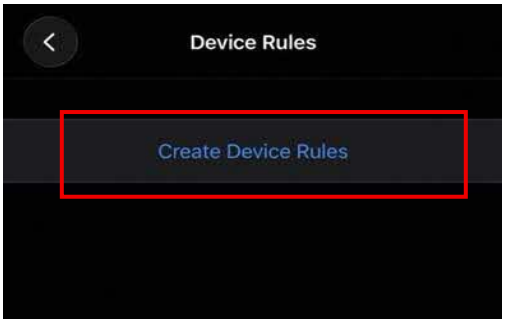
4.7.2 Example 2: Restrict App Store

Note:
The example below demonstrates how to use Device Rules to restrict App Store access based on specific days and times, which is useful if you do not want your child/ward to download and install apps independently.

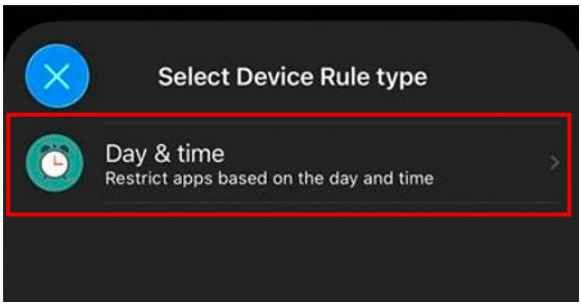
The App Store can also be restricted using the “Allowed apps” feature, which blocks access entirely if it is left unselected (“not allowed”). For more information on managing app access, please refer to the **4.5 Allowed apps** section.

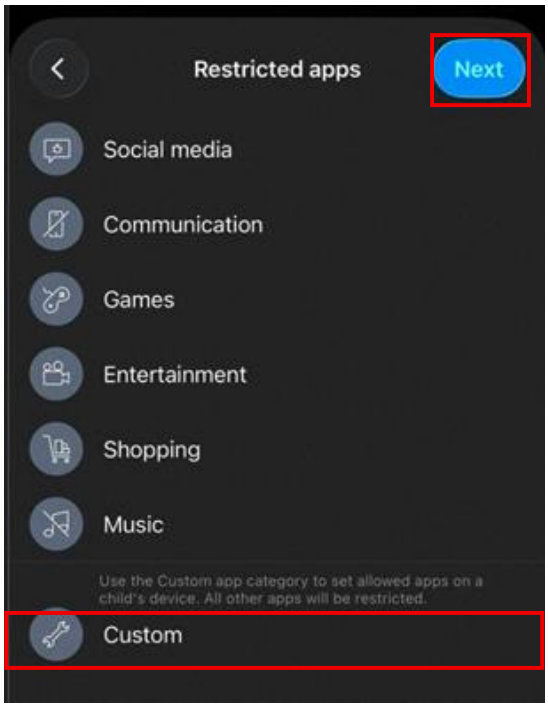
Step 1: Tap “**Device Rules**”, then tap “**Create Device Rules**”.





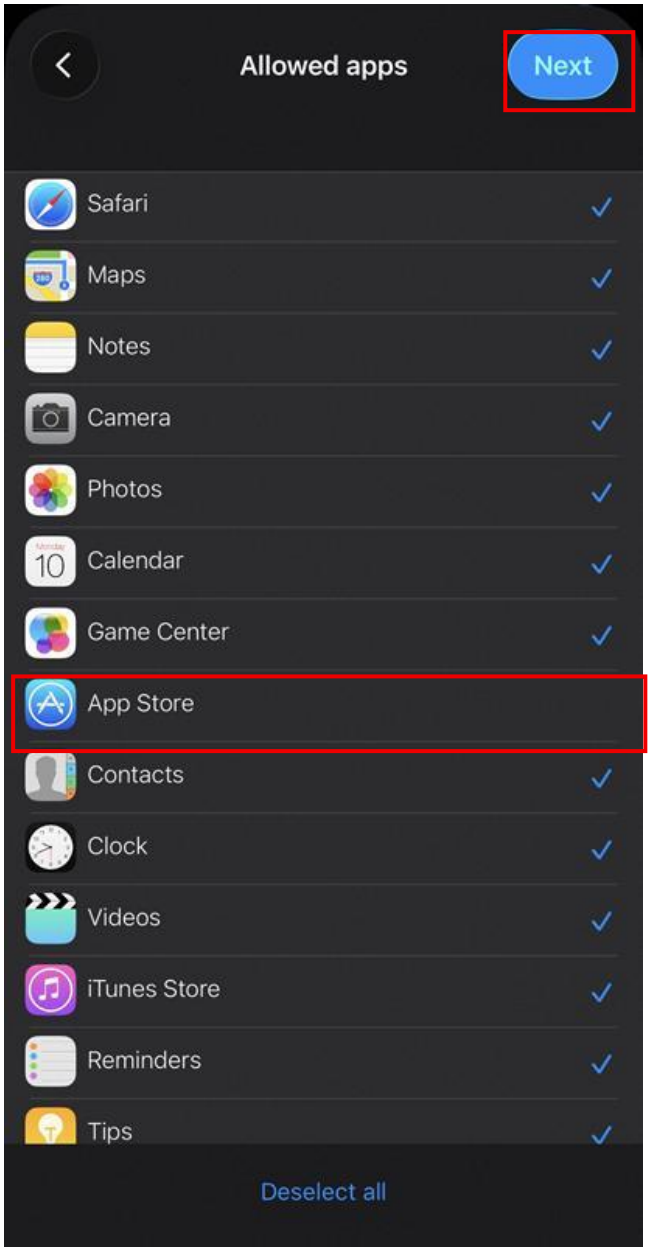
Step 2: Tap "**Day & Time**", select "**Custom**", and then tap "**Next**".





Step 3: Uncheck to **restrict** (hide) the App Store, and then tap **"Next"** to continue.

Reminder: Under the list of apps, **the checkmark will appear next to apps that are allowed and not next to apps that are restricted.** Uncheck any apps you do not wish your child/ward to access.

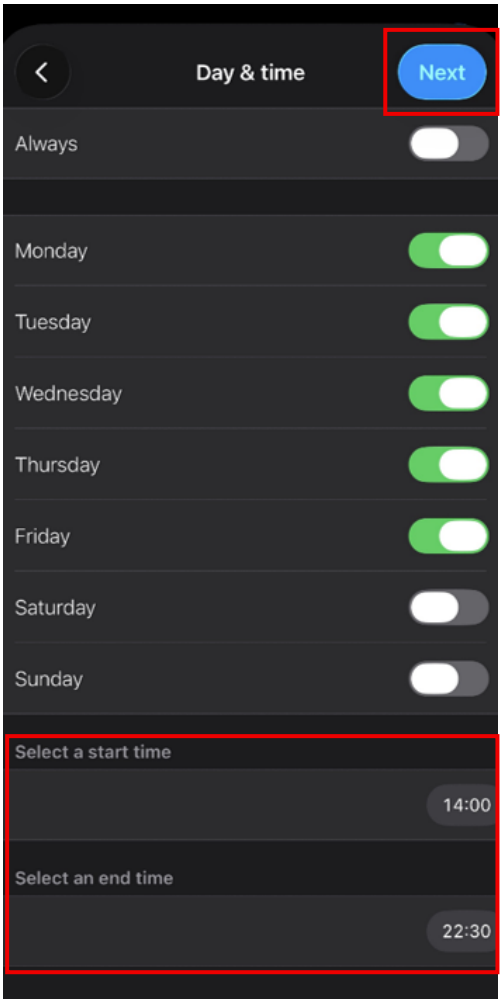


Step 4: To restrict the App Store at all times, select **"Always"**.

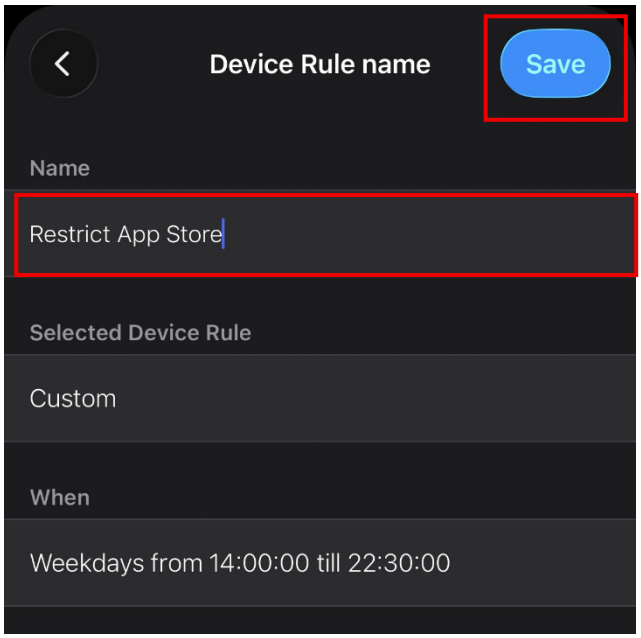
OR,

To block the App Store after school hours, set the start and end times according to your child's school's after-school hours (for example, 2.00pm to 10.30pm). As after-school hours may vary between schools, please check with your child's school for the applicable timings.

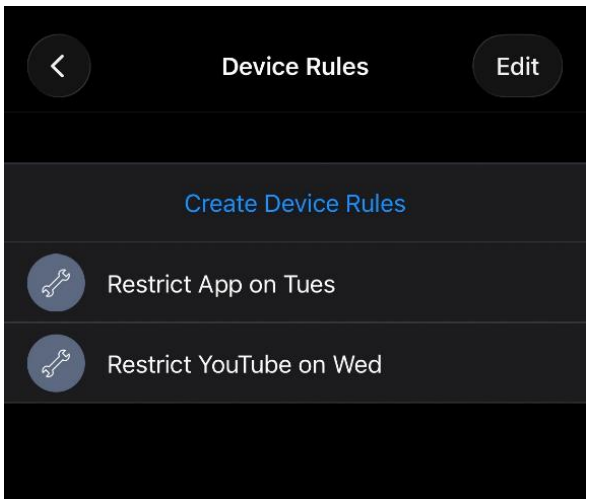
Once you have completed the configuration, tap **"Next"** to continue.



Step 5: Review the schedule displayed at the bottom of the screen, enter a name for the Device Rule, and tap "**Save**" to create the rule.



Note: The Device Rules page will display all configured Device Rules. In the example below, two Device Rules ("Restrict App on Tues", "Restrict YouTube on Wed) are shown. To create additional Device Rules with different schedules or restrictions, repeat the steps above to **uncheck** any apps you do not wish your child to access — for example, the YouTube app.



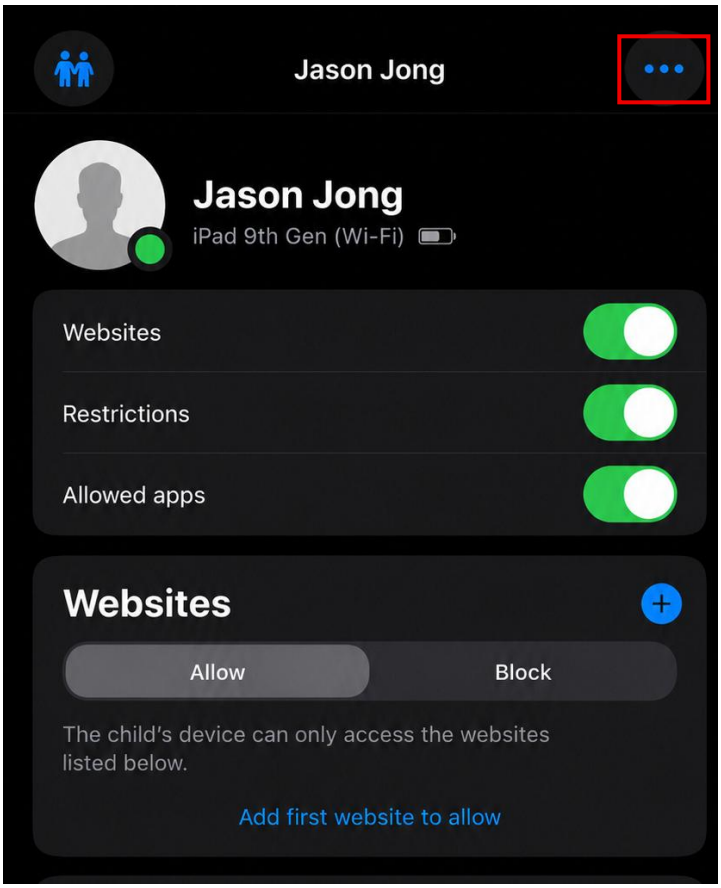
4.8 Remove Passcode

You can use the Jamf Parent app to remove the passcode from your child's/ward's PLD.

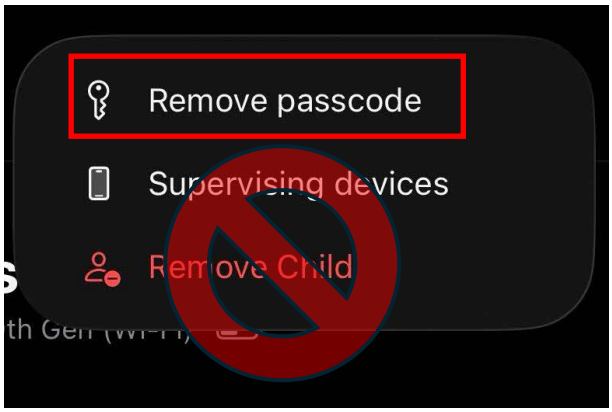
Note:

1. This feature is currently only available on the Jamf Parent app (iOS).
2. The passcode may take a few minutes to be removed. Please keep the iPad switched on and connected to the internet, then try again. If the issue persists, please contact your child's/ward's School DMA Admin for assistance.
3. Once removed, the original passcode cannot be recovered. A prompt to set up a new passcode may appear on the device for security purposes.

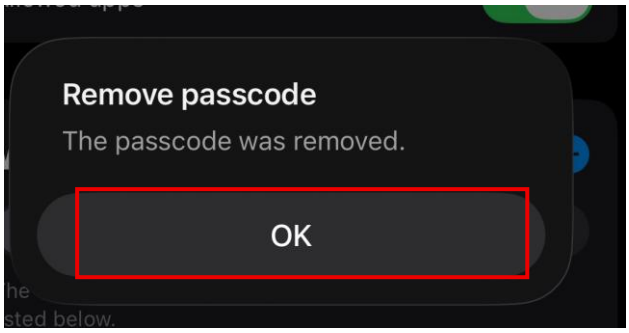
Step 1: On the Jamf Parent dashboard, tap the **ellipsis icon**  at the top-right corner.



Step 2: Three options are available. Please tap **"Remove Passcode"** only and ignore the other options.



Step 3: Once the passcode has been successfully removed, a confirmation message will appear. Tap **"OK"** to complete the process.

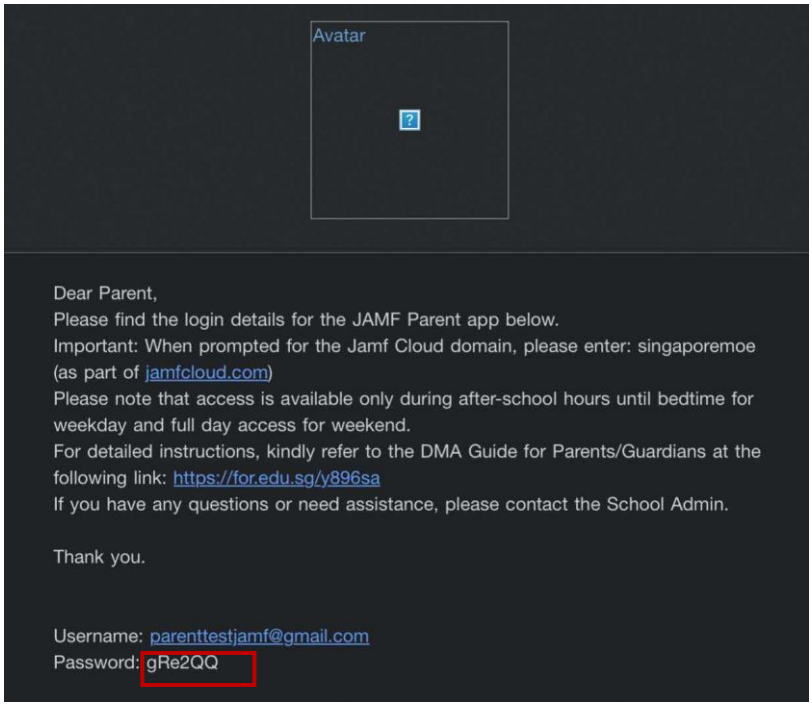


Section 5: Overview of the Jamf Parental Controls in Android

5.1 Jamf Parent App (Android): Sign-in and Initial Setup

Note: For iOS users, please ignore this section and return to Section 4, or continue to Section 6.

You will receive an email from noreply@jamf.com with your username and password. Please check the Spam/Junk folder if you do not see the email in the Inbox.



You will need the system generated **Password** provided in the email from noreply@jamf.com. Follow the steps to set up your account and link it to your child's/ward's PLD. The screenshot above shows an example of the email notification you will receive.

Step 1: After installing the app, open the **Jamf Parent** app by tapping on it.

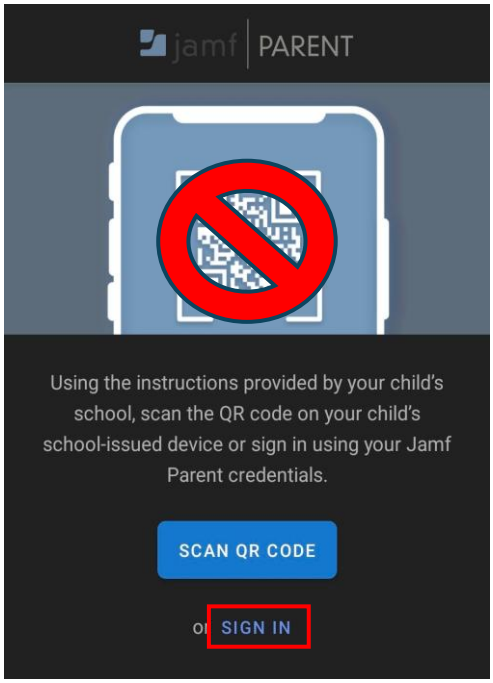


The app will display an **App Privacy** notice explaining how data is used. Read through the information, then tap "**Get Started**" to proceed.



Step 2: You will be shown a panel in which you are instructed "Sign in". Tap "**Sign in**" to continue.

Note: QR code scanning is not required.



Step 3: In the next panel, fill up the fields for “Domain”, “Username” and “Password”.

For “Domain”, type “**singaporemoe”** before “.jamfcloud.com”.

For “Username”, enter the full email address which you provided to the school (In the screenshot below, it is parenttestjamf@gmail.com for example).

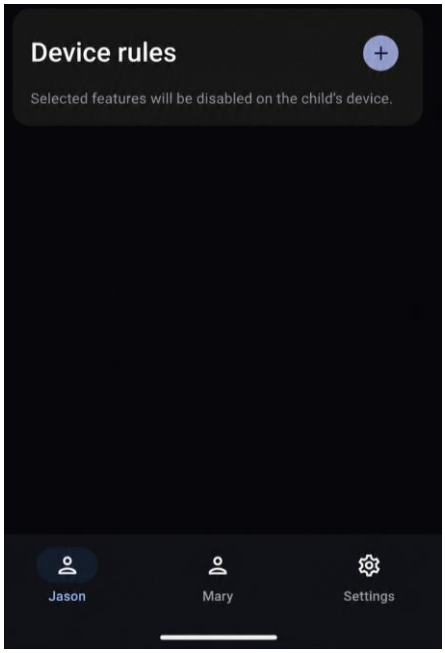
For “Password”, enter the password provided in the Jamf email invite as mentioned before **Step 1**.

After you have filled in the necessary details, tap **“Sign in”**.

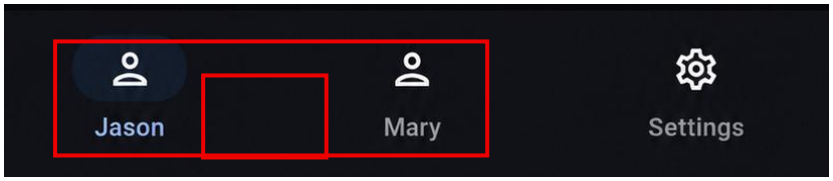


Step 4: After signing in successfully to the Parent Account, you will be able to see your child/ward displayed as an icon. The icon name is based on your child's/ward's iCON email account.

Tapping on the icon will let you proceed to manage your child's/ward's PLD.

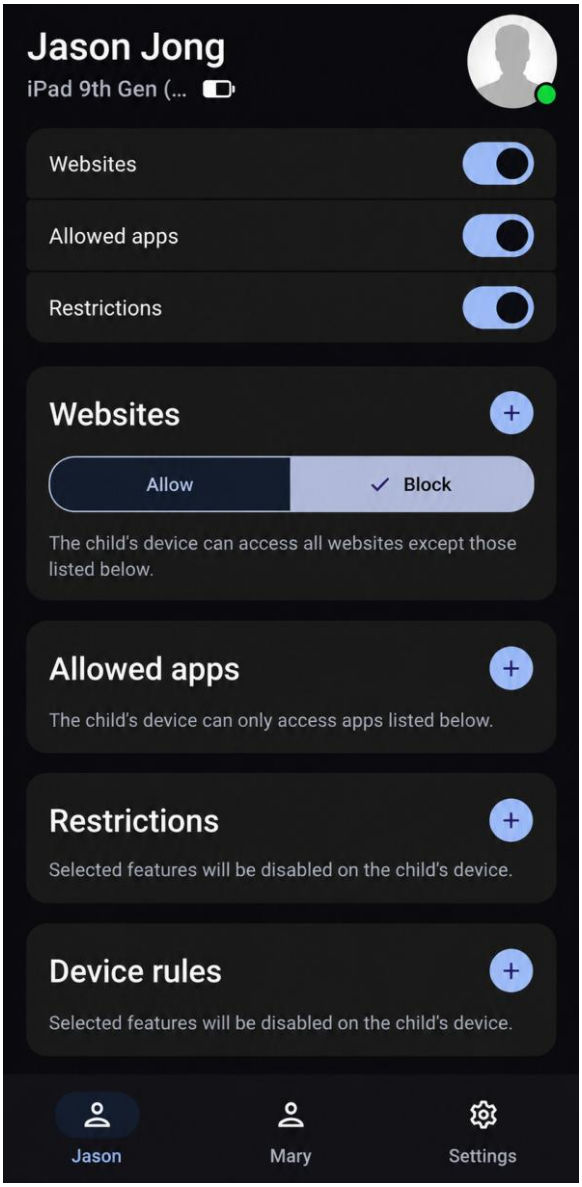


If you have multiple children/wards' iPadOS PLDs linked to your account, tap the desired name to choose which PLD you would like to manage.



Important: If you have multiple children/wards attending different iPadOS PLD schools, the Jamf Parent app and any configured controls will only be accessible and take effect after the latest after-school hours across all schools have begun.
For example, if you have two children/wards — one attending School A and another attending School B — and School A has configured after-school hours to begin at 2.00pm whilst School B has configured them to begin at 3.00pm, you will start managing your children's/wards' PLDs from 3.00pm.

5.2 Jamf Parent App Dashboard (Android)



Jamf Parent app allows you to manage your child's PLD, giving you control over what your child/ward can access and do on the device. From the dashboard, you can view device details and status ("Device Information"), restrict browsing to approved websites ("Websites"), apply device restrictions ("Restrictions"), choose which apps are permitted ("Allowed Apps"), and set overall usage rules ("Device Rules").

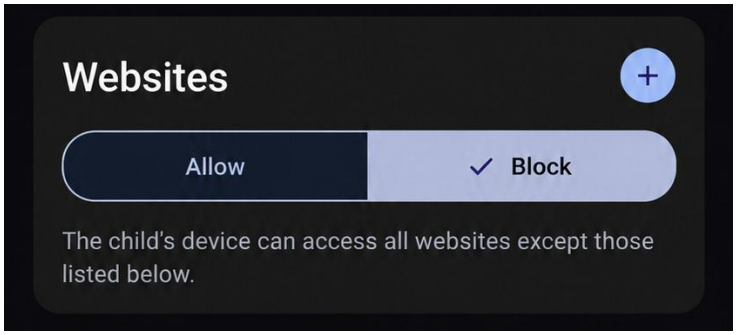
For **"Websites"**, **"Restrictions"**, and **"Allowed Apps"**, you can use the toggle button to turn each option on or off. Please keep all toggle buttons **on** to have access to the full features of the app.

5.3 Websites

The Websites Filtering feature allows you to configure which websites are accessible or inaccessible on your child's/ward's PLD.

Note: Some websites may still be inaccessible if they have been restricted at the MOE or school level.

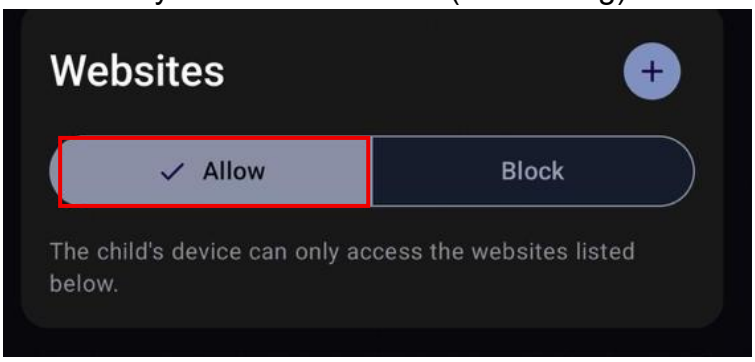
Focus on the **Websites** section and follow the steps provided below.



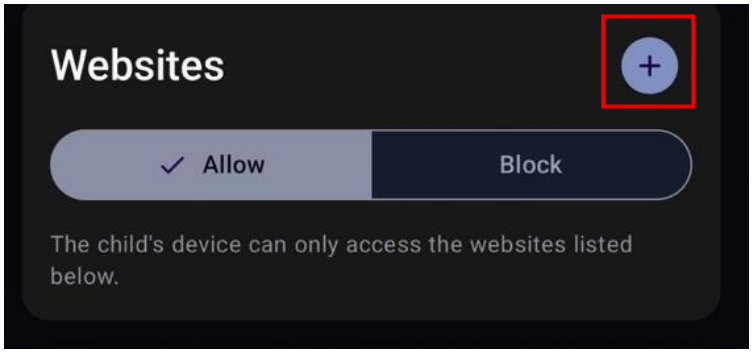
5.3.1 "Allow" Method Example: Allowing Only the Access to Singapore Student Learning Space (SLS)

Note: In this example, your child/ward will be unable to access websites other than SLS.

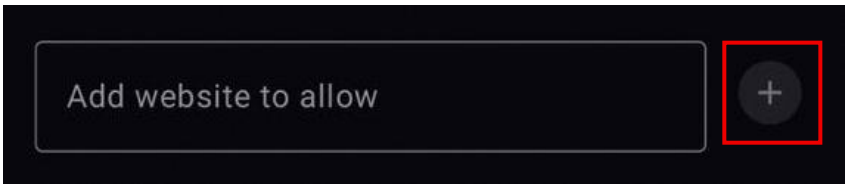
Step 1: Under the "**Websites**" section, tap the "**Allow"** to enable your child's/ward's PLD to access only the listed websites (whitelisting).



Step 2: Tap the "**+**" icon  to add a website to the **"Allow"** list.

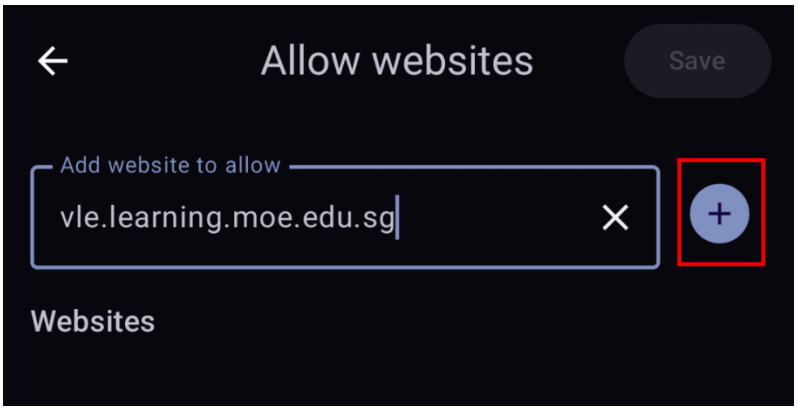


Step 3: Tap the **"+" icon**  to add the URL of the website you wish to allow. You may add multiple websites to the list.

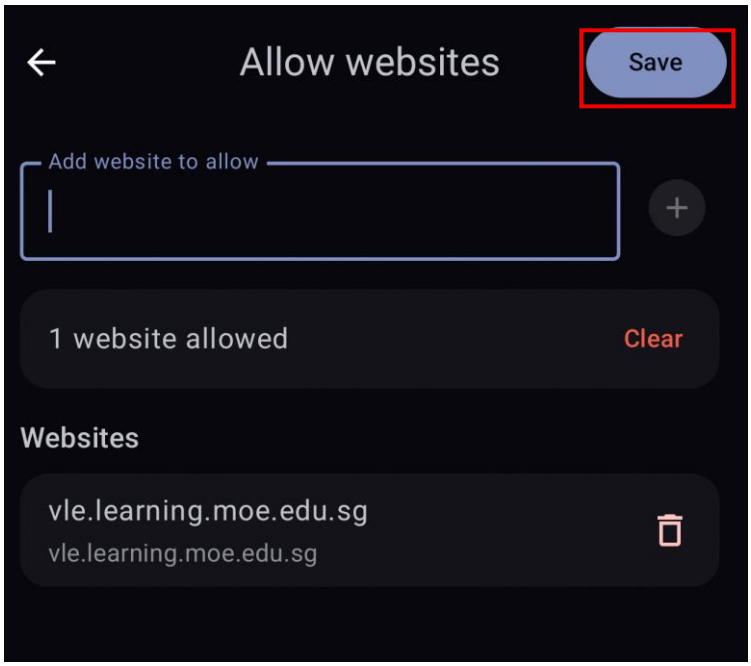


Enter the URL of the website you wish to allow. In this example, the URL entered is “https://vle.learning.moe.edu.sg”, which is the URL for SLS.

Then tap the **“+” icon**  to add the website.



Step 4: Repeat the steps above to add more websites to allow if needed. Then tap **“Save”** once all websites have been added.

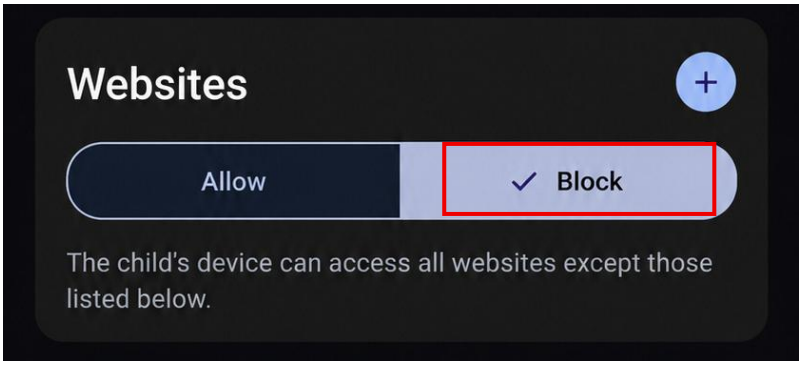


5.3.2 "Block" Method Example: Blocking the YouTube Website and Google Gemini

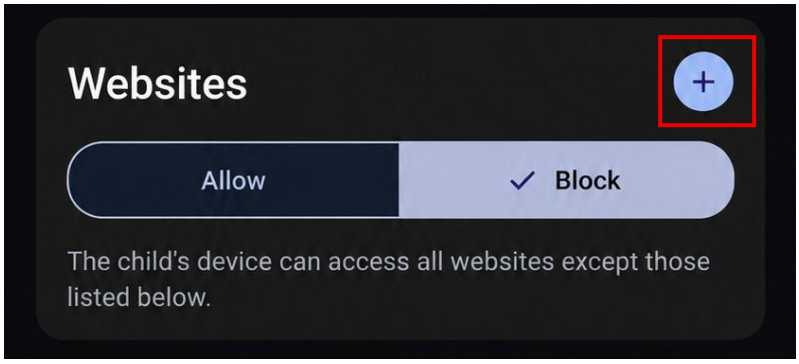
Note: In this example, your child will not be able to access YouTube website and Google Gemini.

Other websites not included in the Blocked Websites list or blocked by Jamf at school or MOE level will remain accessible.

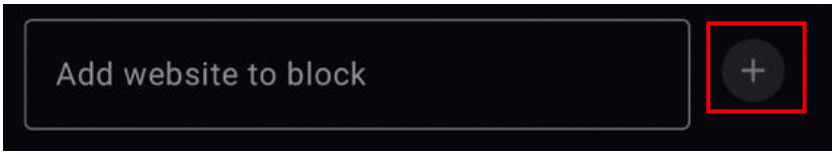
Step 1: Under the "**Websites**" section, tap **"Block"** to block your child's/ward's PLD from accessing the listed websites (blacklisting).



Step 2: Tap the "**+**" icon  to add a website to the **"Block"** list.

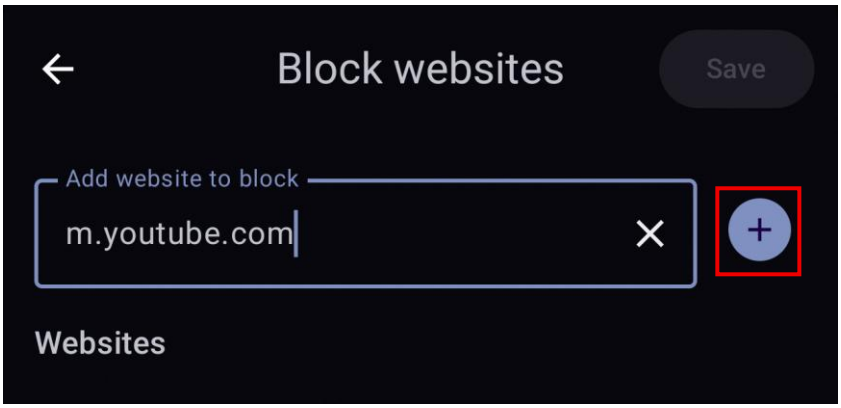


Step 3: Tap the **"+" icon**  to add the URL of the website you wish to block. You may add multiple websites to the list.



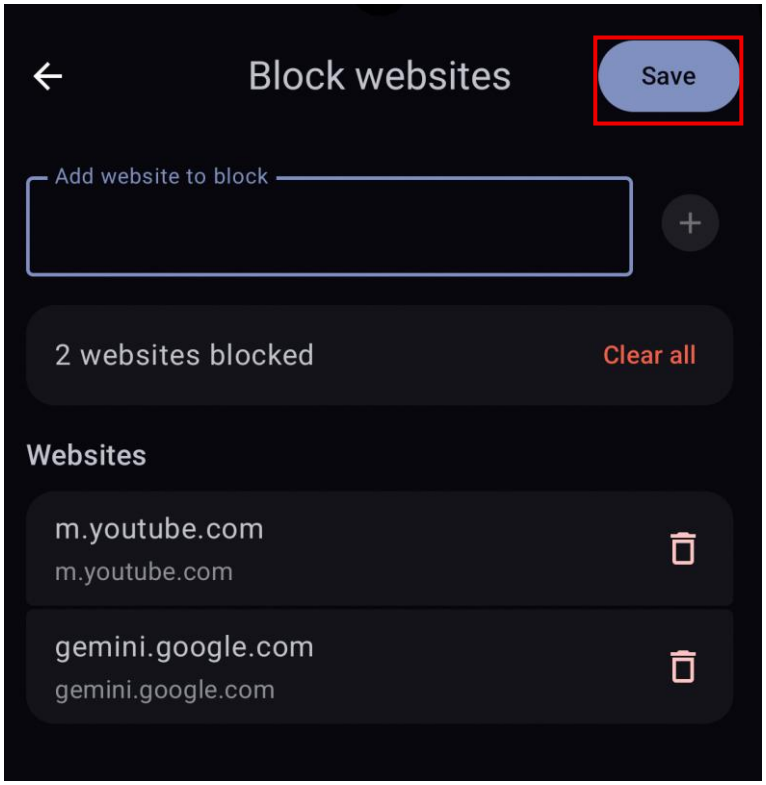
Enter the URL of the website you wish to block. In this example, the URL entered is “https://m.youtube.com”, which is the URL for YouTube on mobile devices.

Then tap the **“+” icon**  to add the website.

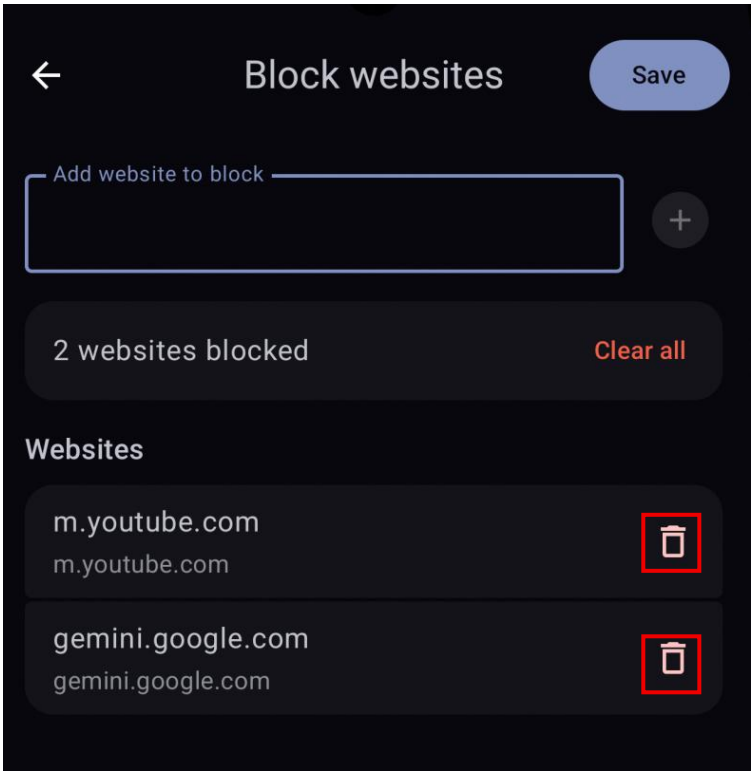


Step 4: Repeat the steps above to add more websites to block if needed (in this example, the second URL entered is https://gemini.google.com, which is the URL for Google Gemini on mobile devices).

Then tap **“Save”** once all websites have been added.

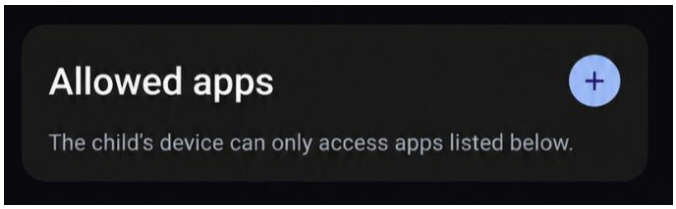


To delete a website from the lists, tap the **"trash" icon**  next to the website you wish to remove.



5.4 Allowed Apps

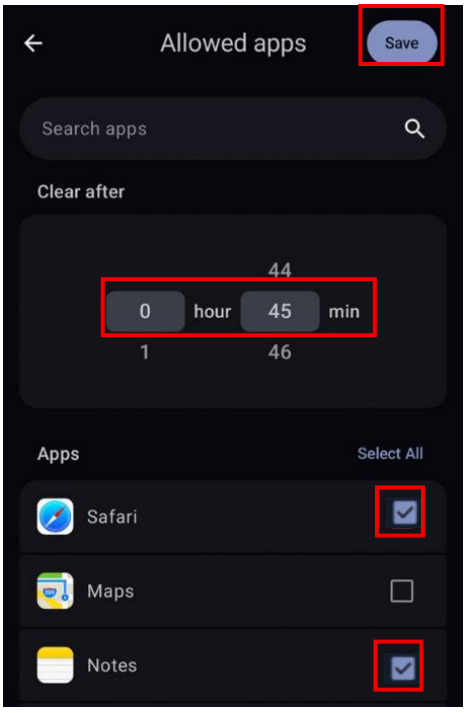
The "Allowed Apps" section allows you to permit or restrict multiple apps, as well as set time limits for their use.



To **allow** specific apps, **select the checkbox** ☑ next to each app you would like your child to access. Apps with a **selected checkbox** ☑ will remain **available**, while apps without a selected checkbox will be restricted. Once you have made your selection, tap **Save** to apply the changes.

Note: If no apps are selected and no Restrictions are configured earlier, all apps on your child's PLD will remain accessible by default.

Once you select and add specific apps, only those apps will be accessible (in this example, only “Safari” and “Notes” will be accessible), and **all others will be hidden** on the device.

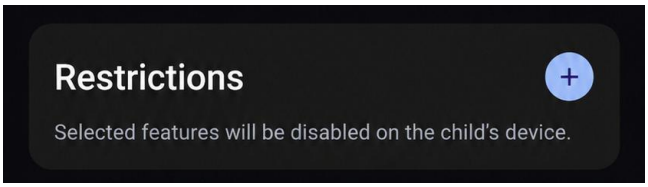


If you select only one app and set a timeframe, the device will enter **Single App** Mode (equivalent to Sleep Hours) for that duration once you tap **"Apply"**. During this time, your child will only be able to use that app and will not be able to return to the home screen or access any other apps.

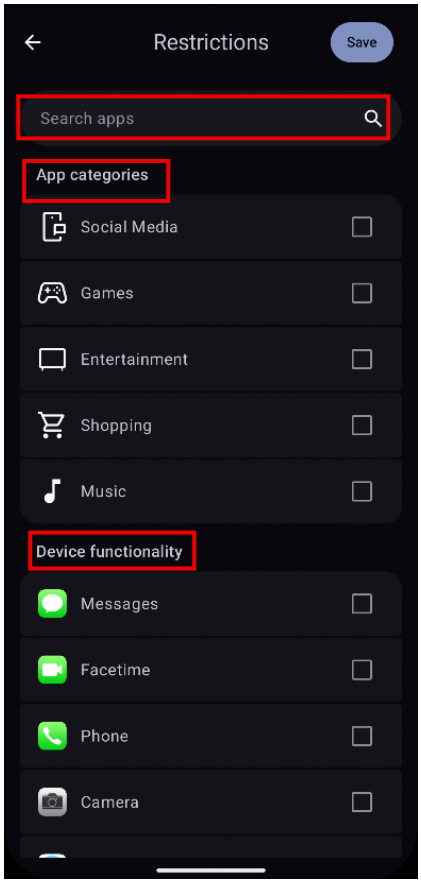
5.5 Restrictions

The "Restrictions" section allows you to restrict your child/ward's access to apps by category and device functionality.

Step 1: To configure a new **Restriction**, tap "**Restrictions**".



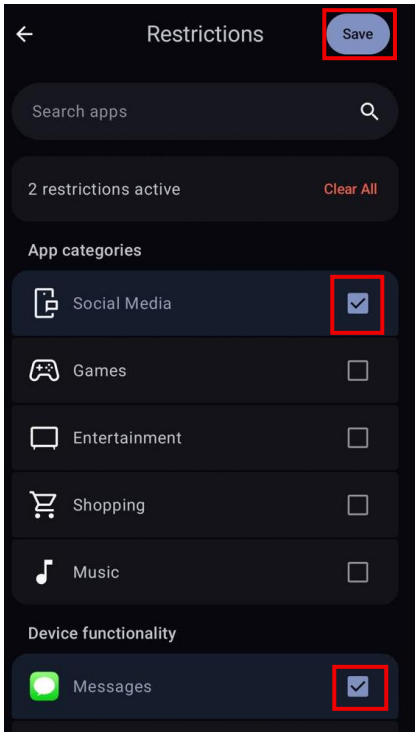
Step 2: Use the **"Search"** bar at the top of the screen to quickly find a specific **"App category"** or "**Device functionality"**.



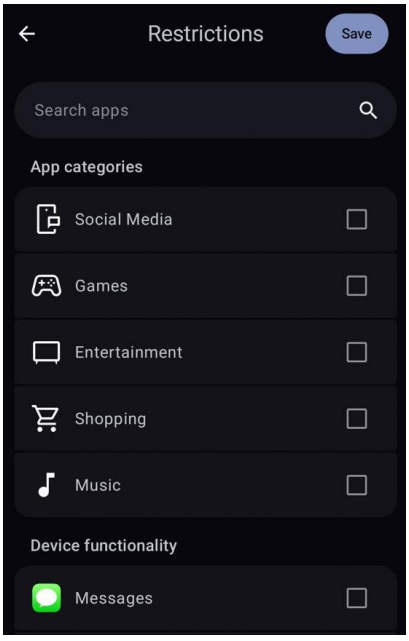
The "**App categories**" sub-section allows you to restrict groups of apps based on their category, such as Social Media, Games, Entertainment, Shopping, and Music. When a category is selected, all apps within that category will be restricted.

The "**Device functionality**" sub-section allows you to restrict specific built-in features of the device, such as Messages, FaceTime, Phone, Camera, Safari, Mail, and iTunes. Once restricted, your child will no longer be able to access those features.

Once you have selected the **App category** (in this example, it is “Social media”) and/or **Device functionality** (in this example, it is “Messages”) you want to **restrict**, tap **"Save"** to save and enforce the changes.



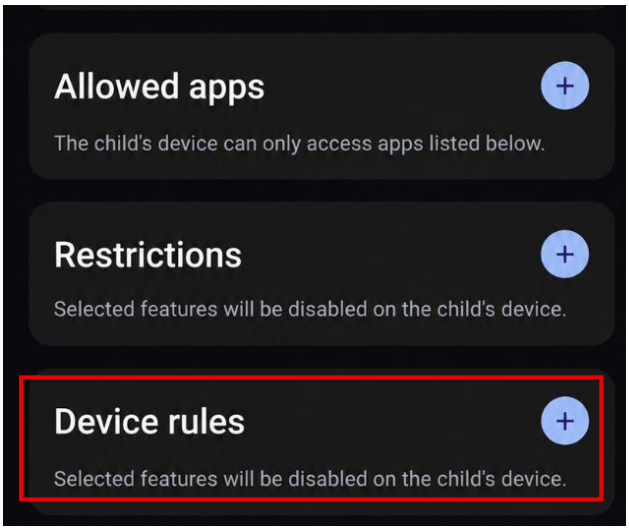
To delete a Restriction (to re-enable access), **uncheck** the checkbox next to the restriction you wish to remove.



5.6 Create Device Rules

The Device Rules section allows you to schedule app restrictions based on categories, specific apps, and device functionality on your child's or ward's PLD. Using this section, you can **define scheduled time windows — such as homework time or bedtime** — during which specific restrictions apply and **set the duration** for which those restrictions remain in effect.

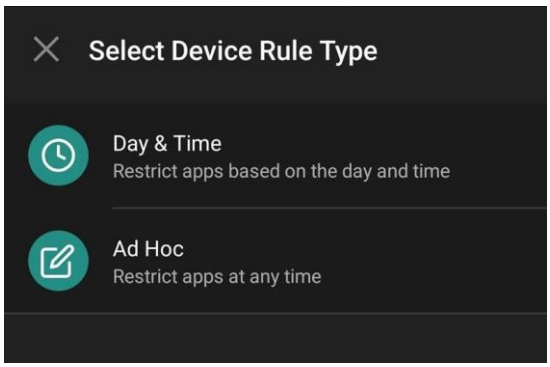
Step 1: Tap the "**Device Rules**" tab, then tap "Create Device Rules"





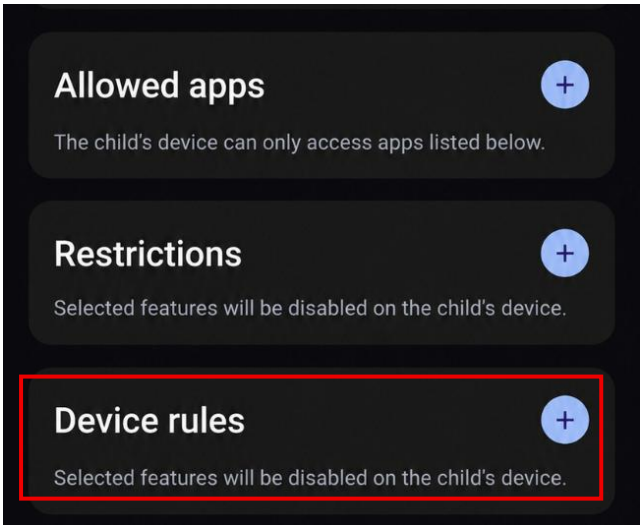
Step 2: Tap the type of Device Rule you want to set. The types of Device Rules that may be available include the following:

- **Ad Hoc**: This option allows you to restrict app access immediately, regardless of the date and time (This option is only available in Jamf Parent app (Android)).
- **Day & Time**: This rule allows you to restrict app access based on specific days and time.



5.6.1 Restrict App Access by Day & Time

Step 1: Tap the "**Device Rules**" tab, then tap "Create Device Rules"

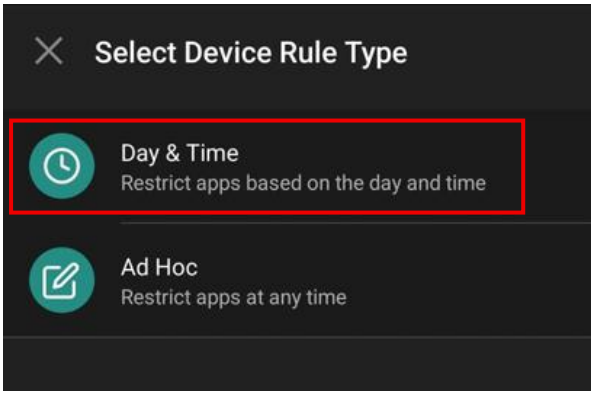


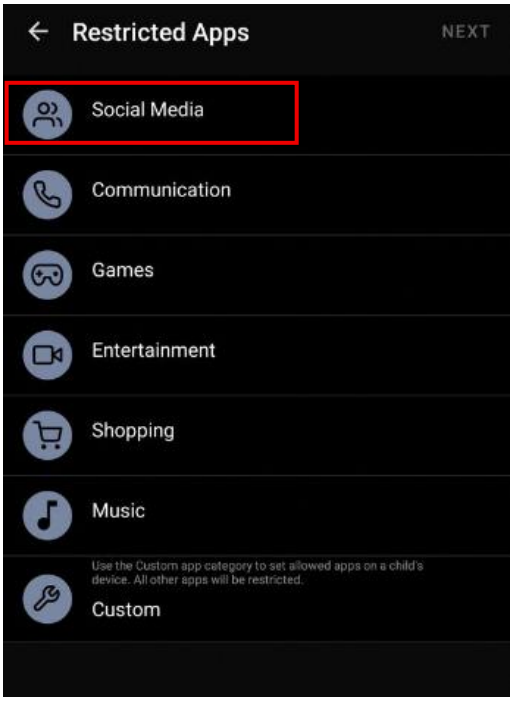


Step 2: Tap "**Day & time"**.

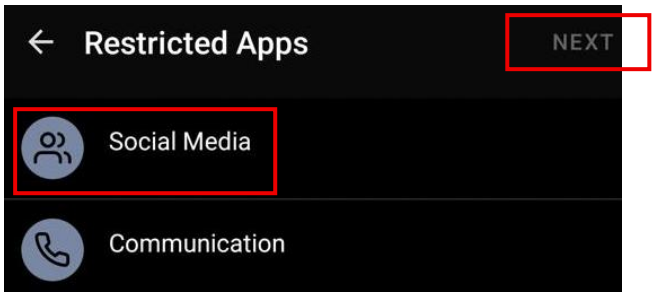
Under **"Restricted apps"**, tap to select one category (in this example, it is "Social media") for the restriction.

Note: Each restriction applies to one category only. To restrict an additional category, please create a new restriction by repeating from Step 1.





Step 3: Tap to select the category you would like to **restrict**, then tap "**Next**".



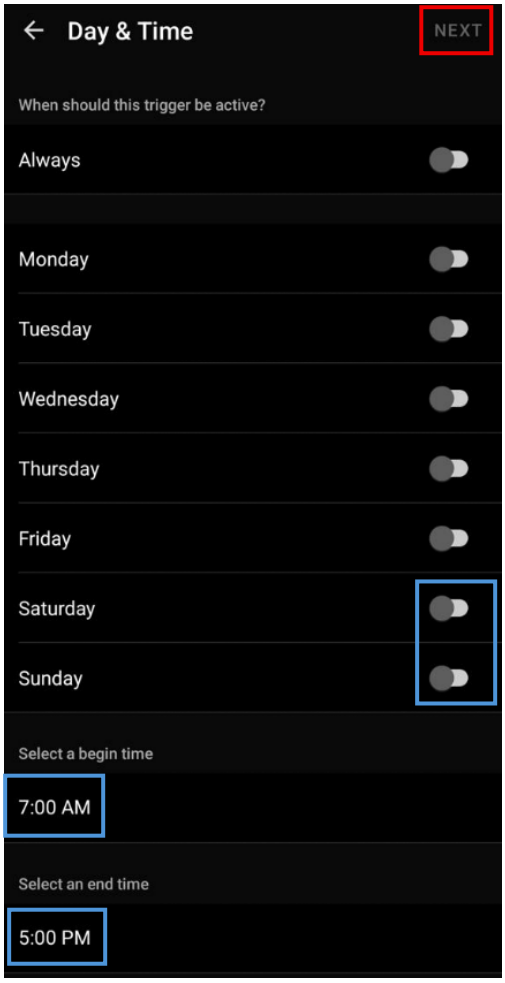
Step 4: To apply a restriction,

tap to toggle on **"Always"** to enforce the restriction at all times,

OR

tap to toggle on the desired day(s) to apply the restriction on specific days. You can then set the "**start time"** and "**end time"** for the restriction.

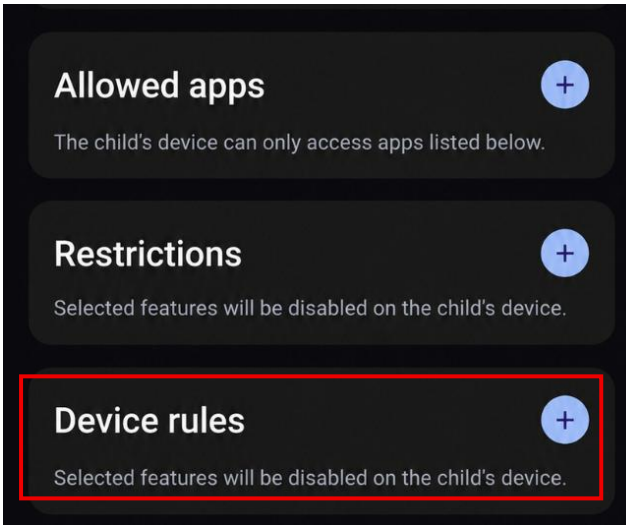
Once you have completed the configuration, tap **"Next"** to save the rule.



5.6.2 Restrict App Access using Ad Hoc

Selecting "**Ad Hoc**" allows you to restrict app access immediately, regardless of the date and time, after school hours.

Step 1: Tap the "**Device Rules**" tab, then tap "Create Device Rules"

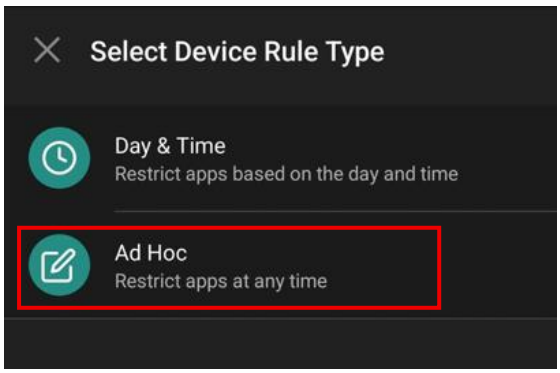


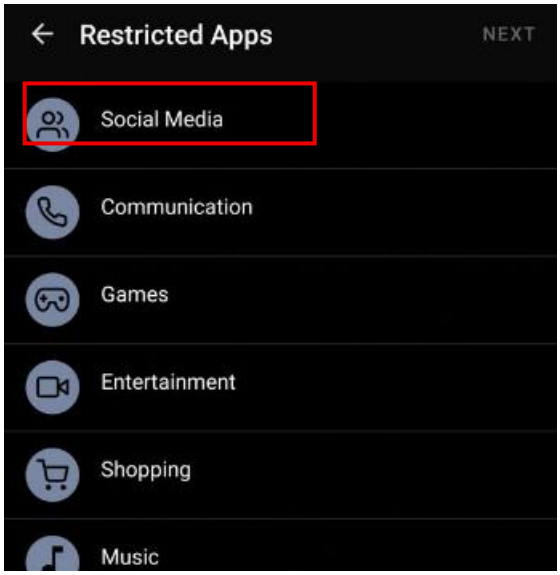


Step 2: Tap "**Ad Hoc"**.

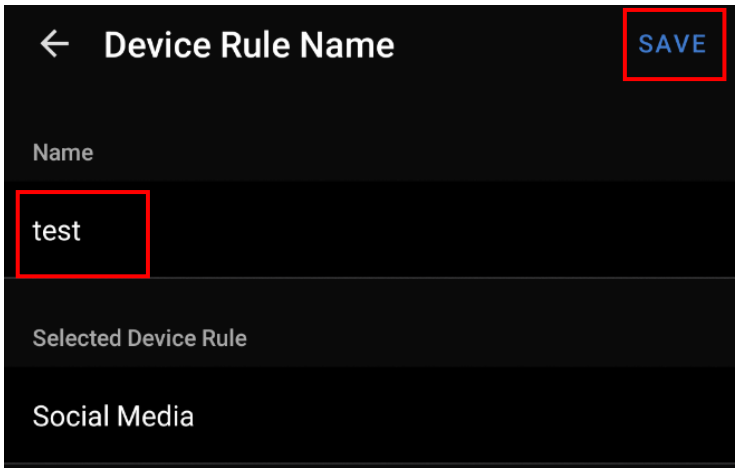
Under **"Restricted apps"**, tap to select one category (in this example, it is "Social media") for the restriction.

Note: Each restriction applies to one category only. To restrict an additional category, please create a new restriction by repeating from Step 1.

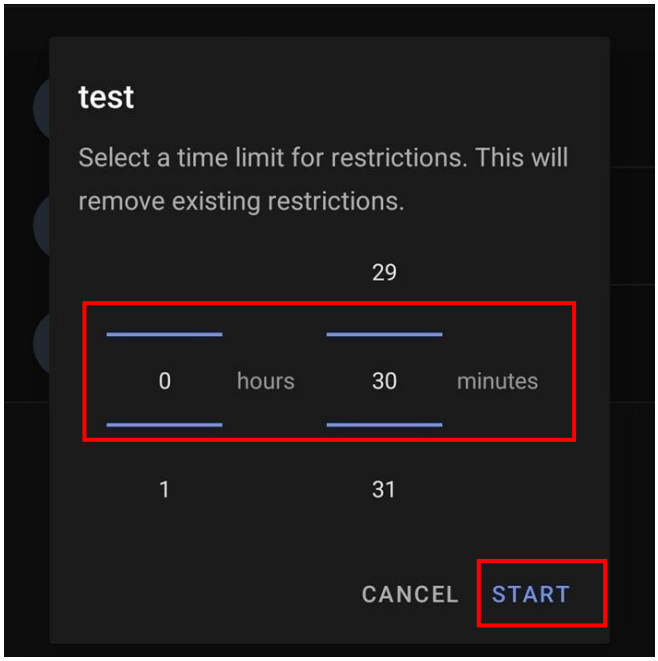




Step 3: Enter a name for the Device Rule, then tap "**Save**" to create the rule.

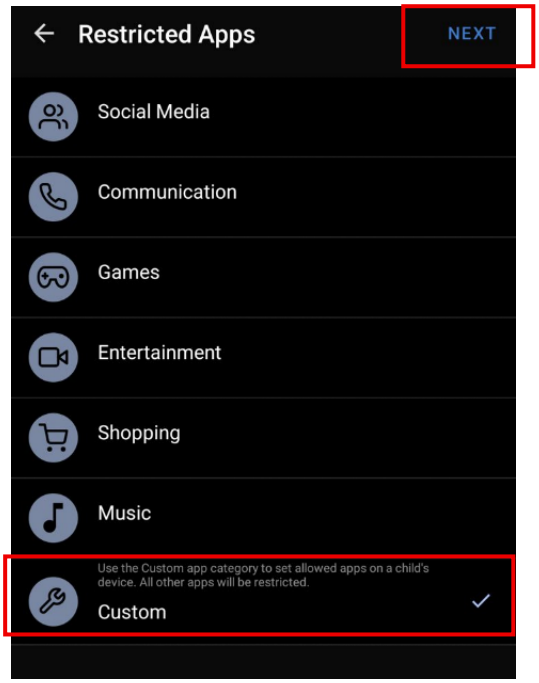


Step 4: Set the timer, then tap "**Start**" for the rule to take effect for the duration set by the timer.



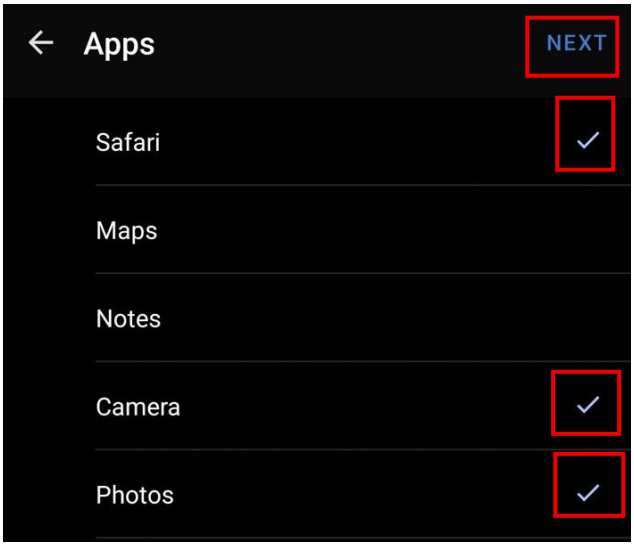
5.6.3 Create a Custom Device Rule

Step 1: If you would like to customise a "Device Rule" with specific apps you wish **to allow your child/ward to access**, tap **"Custom"**, then tap **"Next"** to continue.



Step 2: **Tap** to select the apps you would like to **allow** (in this example, "Safari", "Camera" and "Photos" will be made accessible), then tap **"Next".**

Note: Under the list of apps, the checkmark will appear next to apps that are allowed and not next to apps that are restricted.



Step 3: To apply this customised Device Rule,

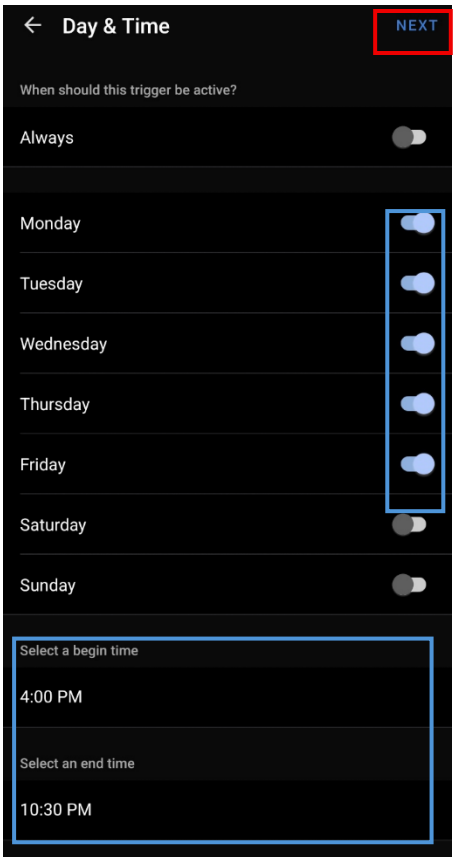
tap to toggle on **"Always"** to enforce the customisation at all time,

OR

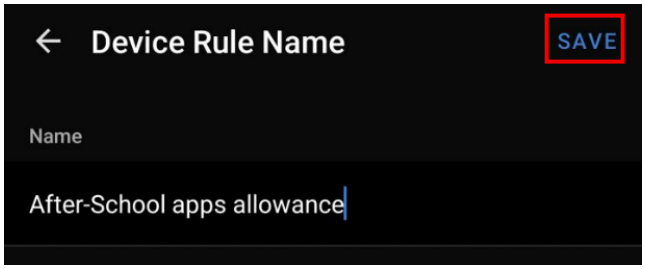
Tap to toggle on the desired day(s) to apply the customisation on specific days.
You can then set the "**start time**" and "**end time**" for the restriction.

In this example, from Monday to Friday, from 4.00pm to 10.30pm, your child can only access "Safari", "Camera" and "Photos".

Once you have completed the configuration, tap **"Next"** to proceed to save the customisation.

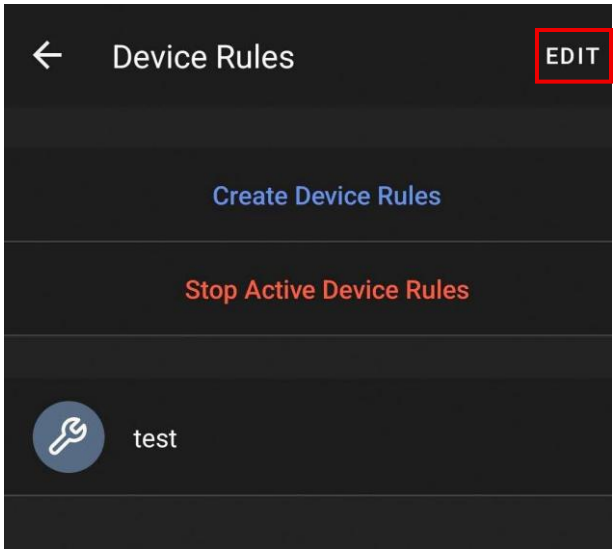


Step 4: Enter a name for the Device Rule (in this example, it is "After-School apps allowance"), and then tap "**Save**" to create the customisation.

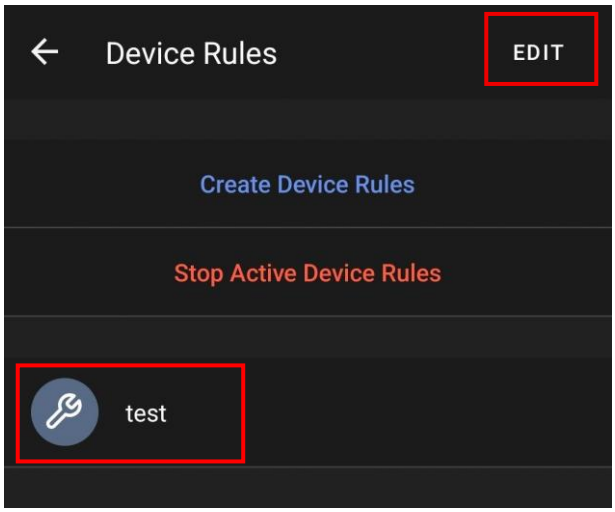


5.6.4 Edit a Device Rule

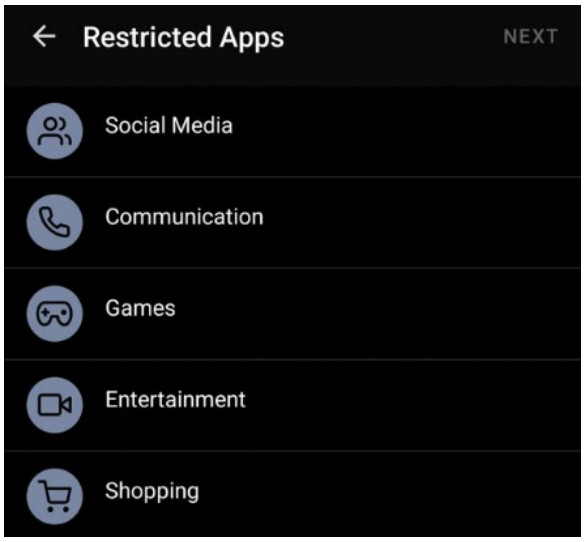
Step 1: To edit an existing Device Rule, tap “**Edit**” in the top right corner.



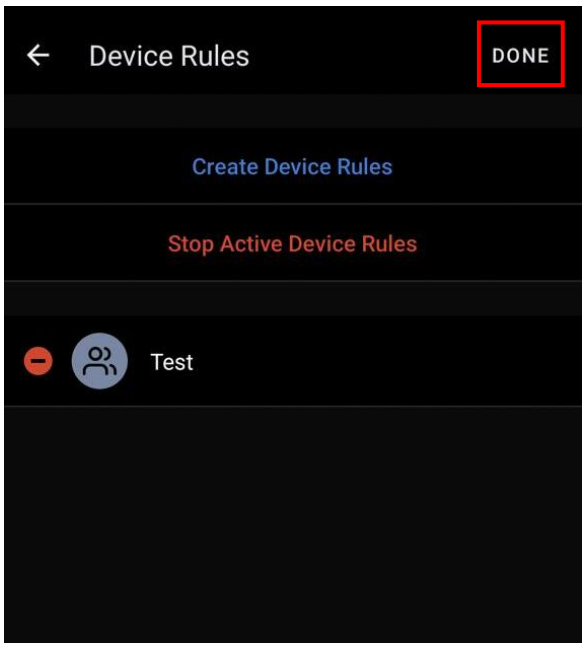
Step 2: Tap to select the Device Rule that you would like to modify (in this example, it is "Test").



Step 3: This will open the Device Rule settings, where you can make the necessary changes.

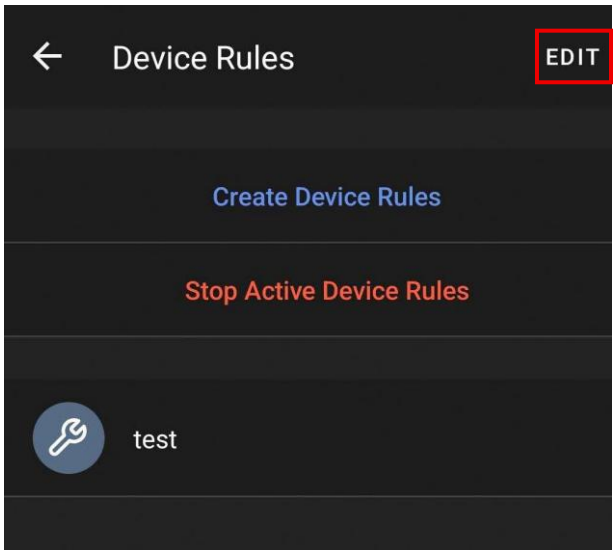


Step 4: Once you have finished making the changes, tap "**Done**" to apply the updated Device Rule.

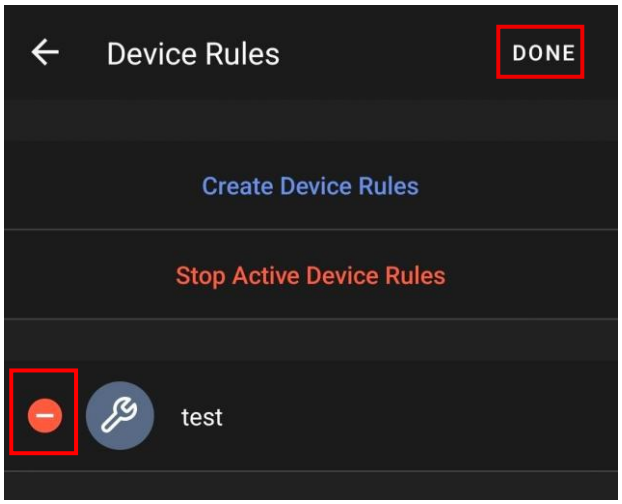


5.6.5 Delete a Device Rule

Step 1: To remove an existing Device Rule, tap "**Edit**" in the top right corner.



Step 2: In the Device Rules settings page, tap the icon to remove the rule. Once you have finished the removal, tap the **"DONE"** button to complete the process.

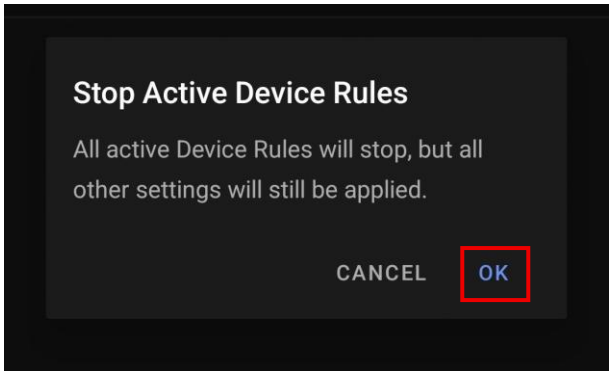


5.6.6 Stop Active Device Rules

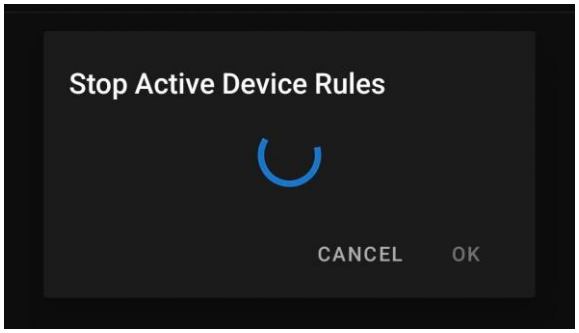
Step 1: Tap "**Stop Active Device Rules**" to proceed. A confirmation message will be displayed in the next step.



Step 2: Tap "**OK**" to stop all active Device Rules,
or tap "**Cancel**" to return to the previous screen without making any changes, and any active Device Rules will remain in effect.



Step 3: "Stop Active Device Rules" may take a moment to load. Once loading is complete, the Device Rules will have been successfully stopped.

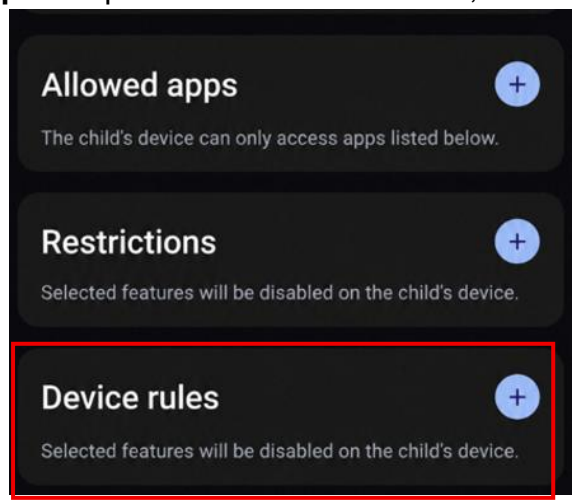


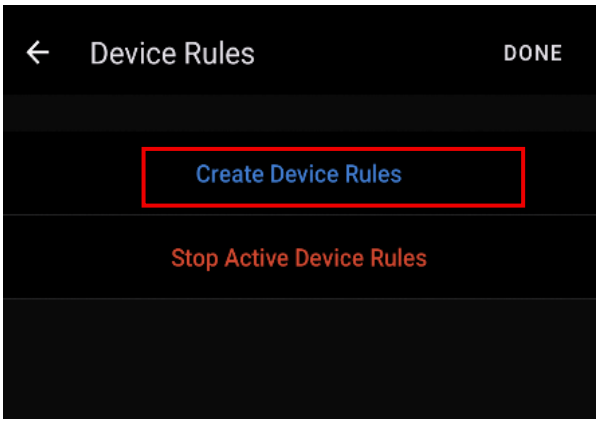
5.7 Device Rules Examples (Android)

5.7.1 Example 1: Custom or Bring Forward the Sleep Hours

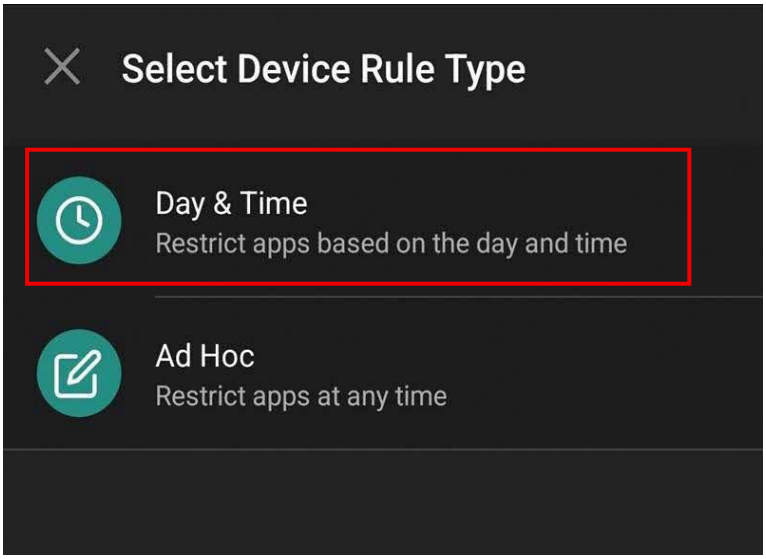
Your child's/ward's PLD will be set to the default sleep hours from 10.30pm to 6.30am. This is to prevent device usage during the night, ensuring your child/ward gets sufficient rest time. However, you can use the Jamf Parent app to customise the start of the sleep hours (or bring forward the sleep hours) for your child's/ward's PLD.

Step 1: Tap the **"Device Rules"** tab, then tap **"Create Device Rules"**.

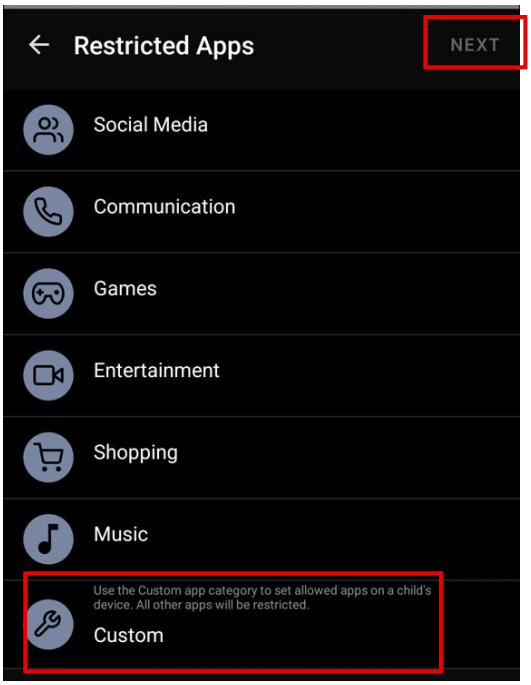




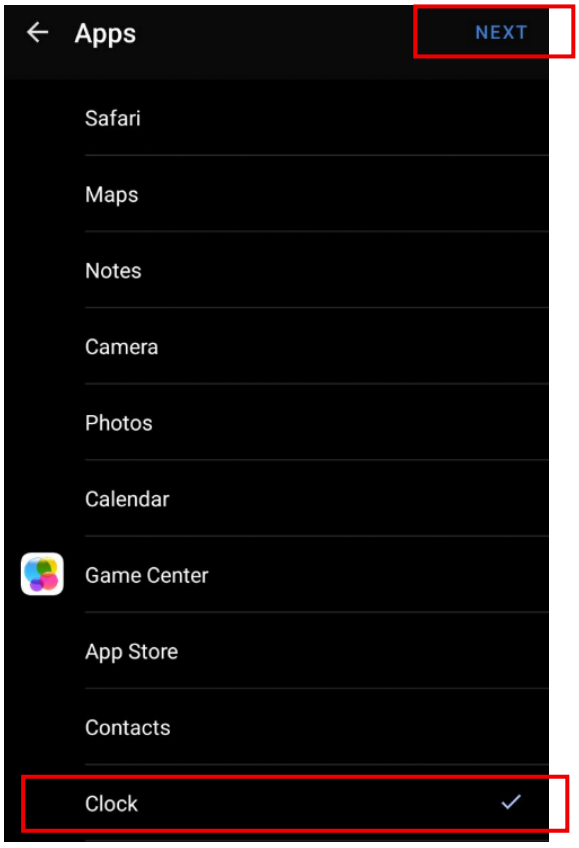
Step 2: Tap "**Day & Time**".



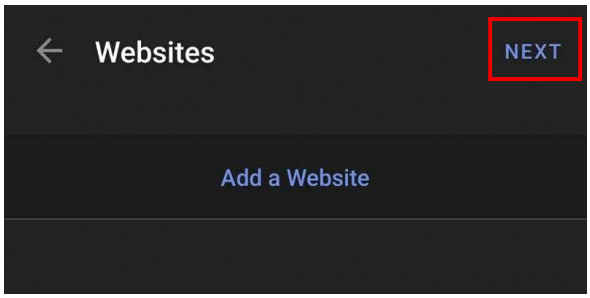
Step 3: Select "**Custom**", then tap "**Next**" to continue.



Step 4: Select "**Clock**", then tap "**Next**" to continue.



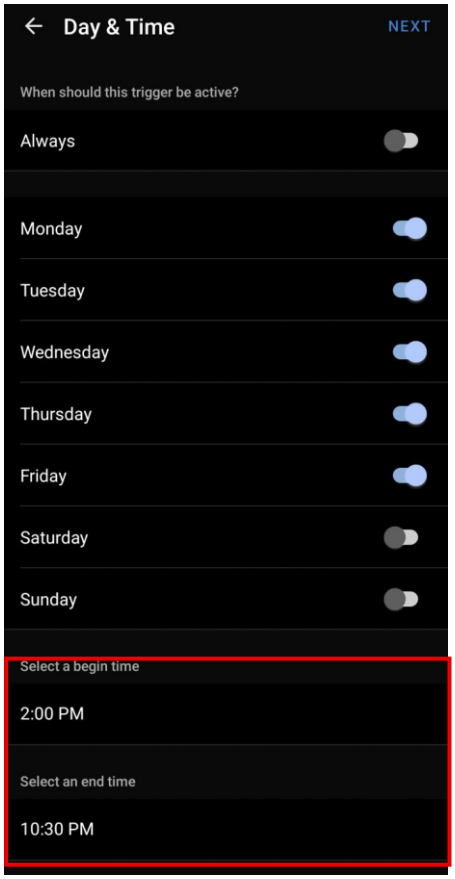
Step 5: If no website filtering is required, tap "**Next**" to continue to the next step.



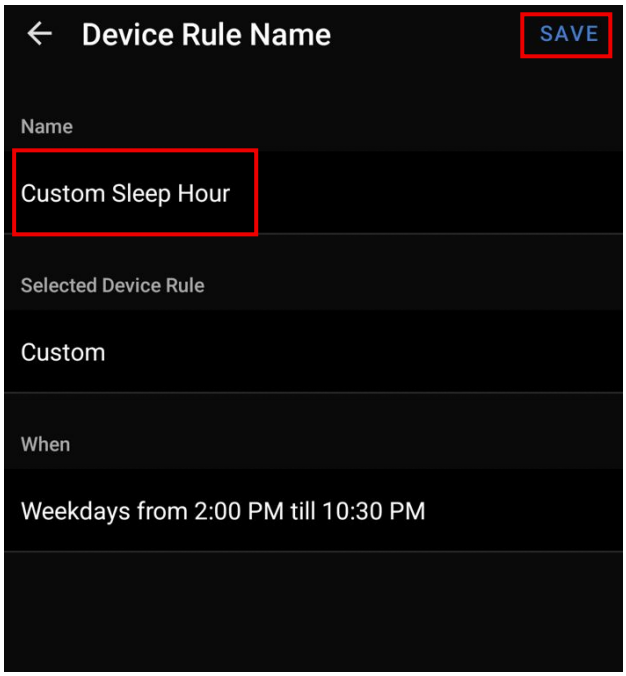
Step 6: Tap to toggle on **"Always"** to enforce the custom sleep hours at all times,
OR
select the days on which you would like the custom sleep hours to be applied, then specify the start and end times.

Important: Custom sleep hours can only be configured within the after-school hours set by the school (in this example, from Mon to Fri, and from 2.00pm to 10.30pm after school hours) and cannot begin later than the MOE-regulated sleep hours start time of 10.30pm.

Please also ensure that the selected times do not overlap with the school hours configured by the school.



Step 7: Review the schedule displayed at the bottom of the screen, enter a name for the Device Rule (in this example, it is “Custom Sleep Hour”), and tap **"Save"** to apply the custom sleep hour.



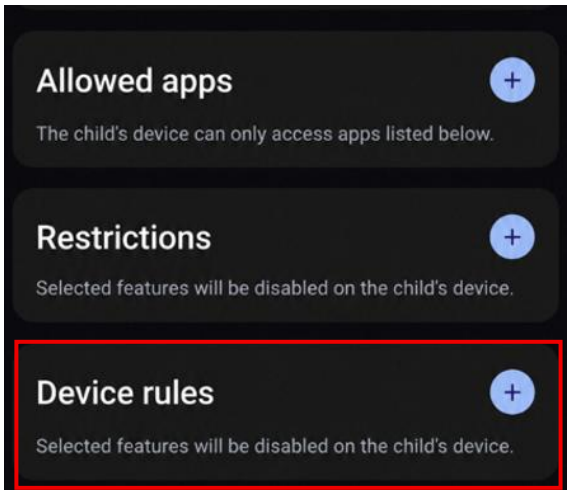
5.7.2 Example 2: Restrict App Store

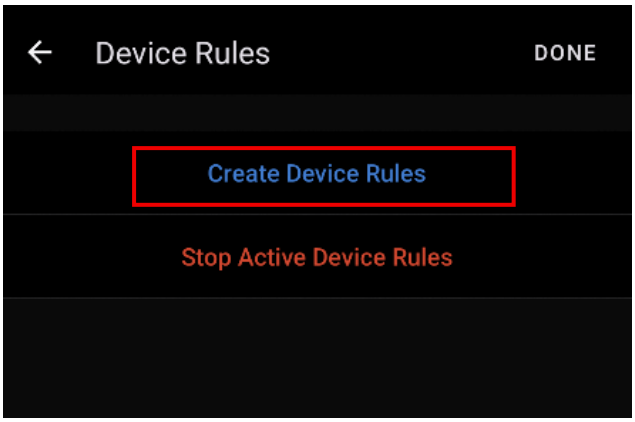
Note:

Device Rules can be used to restrict App Store access based on specific days and times, which is useful if you do not want your child/ward to download and install apps independently.

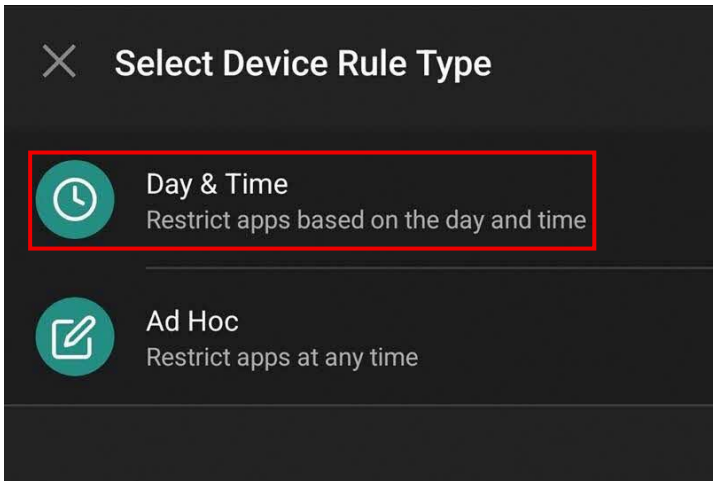
The App Store can also be restricted using the “Allowed apps” feature, which blocks access entirely if it is left unselected (“not allowed”). For more information on managing app access, please refer to the **5.4 Allowed apps** section.

Step 1: Tap the “Device Rules” tab, then tap “Create Device Rules”.

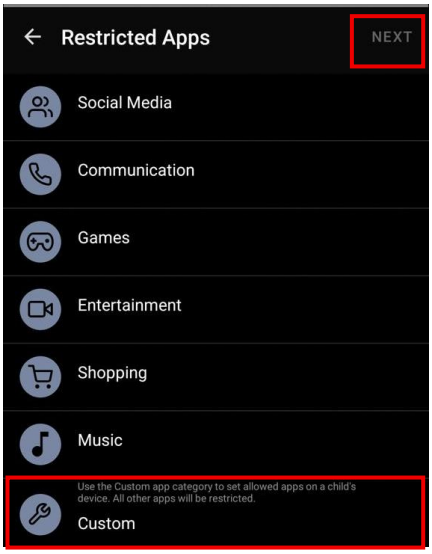




Step 2: Tap **“Day & Time”**.

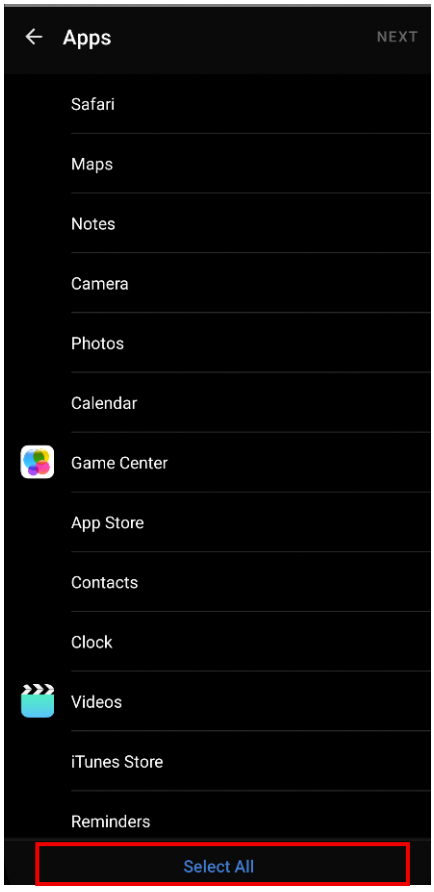


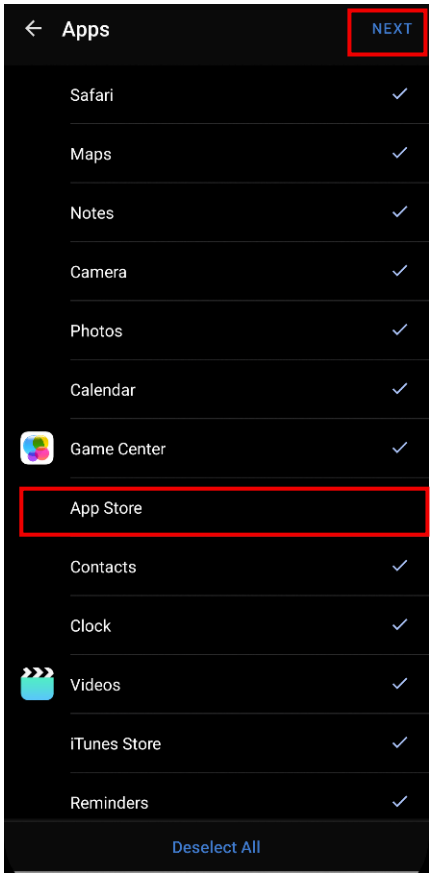
Step 3: Select "**Custom**", then tap "**Next**" to continue.



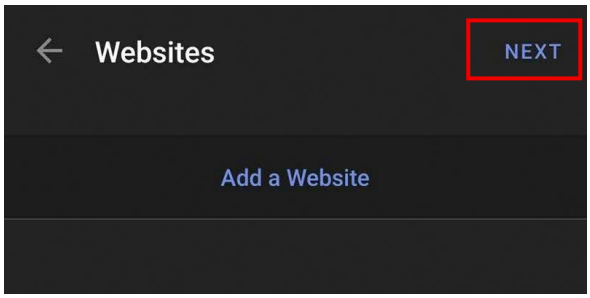
Step 4: Tap "**Select All**", then tap "**App Store**" to remove (uncheck) it from the list of allowed apps. Once you have completed your selection, tap "**Next**" to continue.

Reminder: Under the list of apps, the checkmark ✓ will appear next to apps that are allowed and not next to apps that are restricted. Uncheck any apps you do not wish your child/ward to access.





Step 5: If no website filtering is required, tap "**Next**" to continue to the next step.

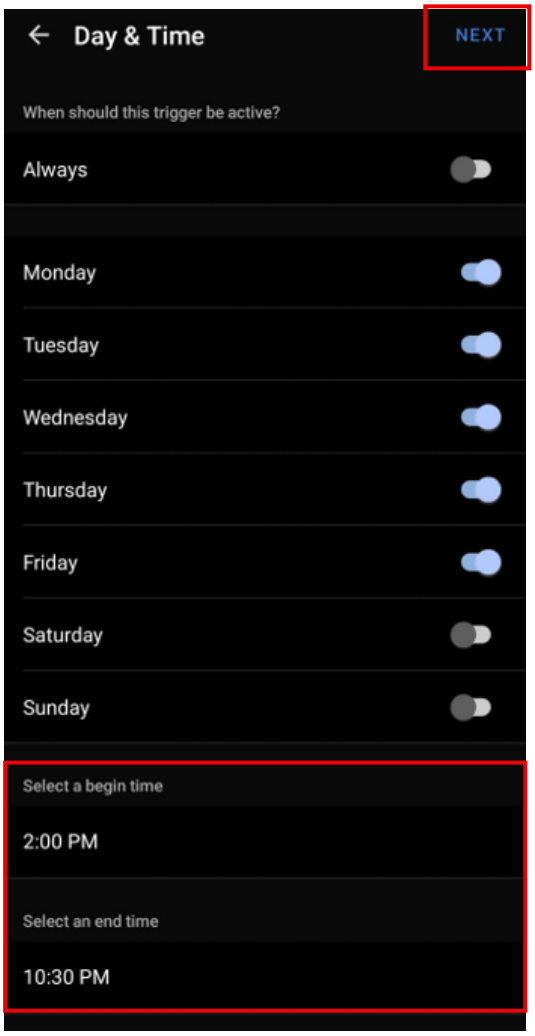


Step 6: To restrict the App Store at all times, select **"Always"**.

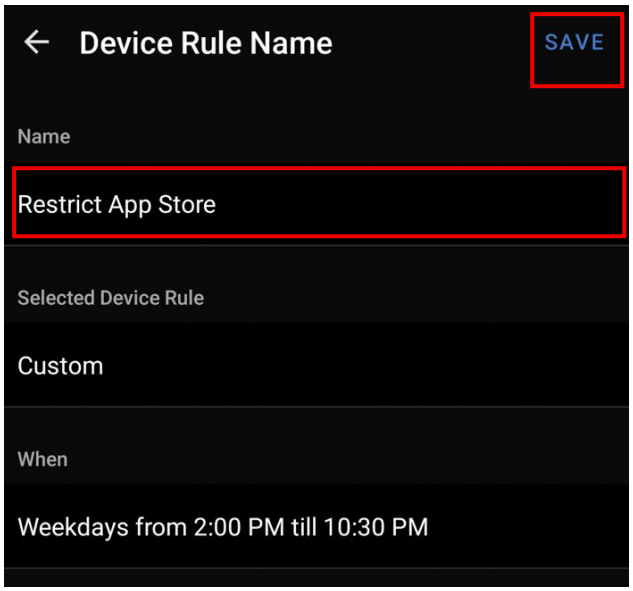
OR,

To block the App Store after school hours, set the start and end times according to your child's/ward's school's after-school hours (for example, 2.00pm to 10.30pm). As after-school hours may vary between schools, please check with your child's/ward's school for the applicable timings.

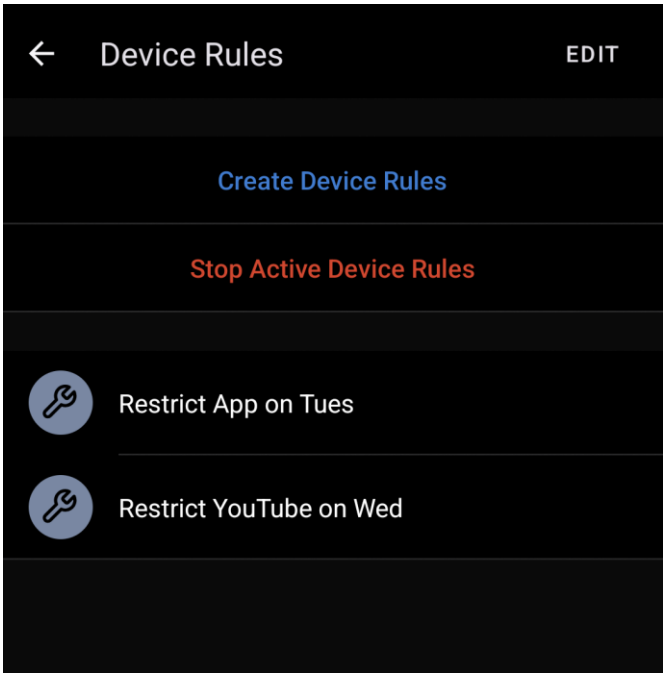
Once you have completed the configuration, tap **"Next"** to continue.



Step 7: The selected days and times will be displayed at the bottom of the screen. Review the schedule, enter a name for the Device Rule, and tap "**Save**" to create the rule.



Note: The Device Rules page will display all configured Device Rules. In the example below, two Device Rules ("Restrict App on Tues", "Restrict YouTube on Wed) are shown. To create additional Device Rules with different schedules or restrictions, repeat the steps above to **uncheck** any apps you do not wish your child/ward to access — for example, the YouTube app.



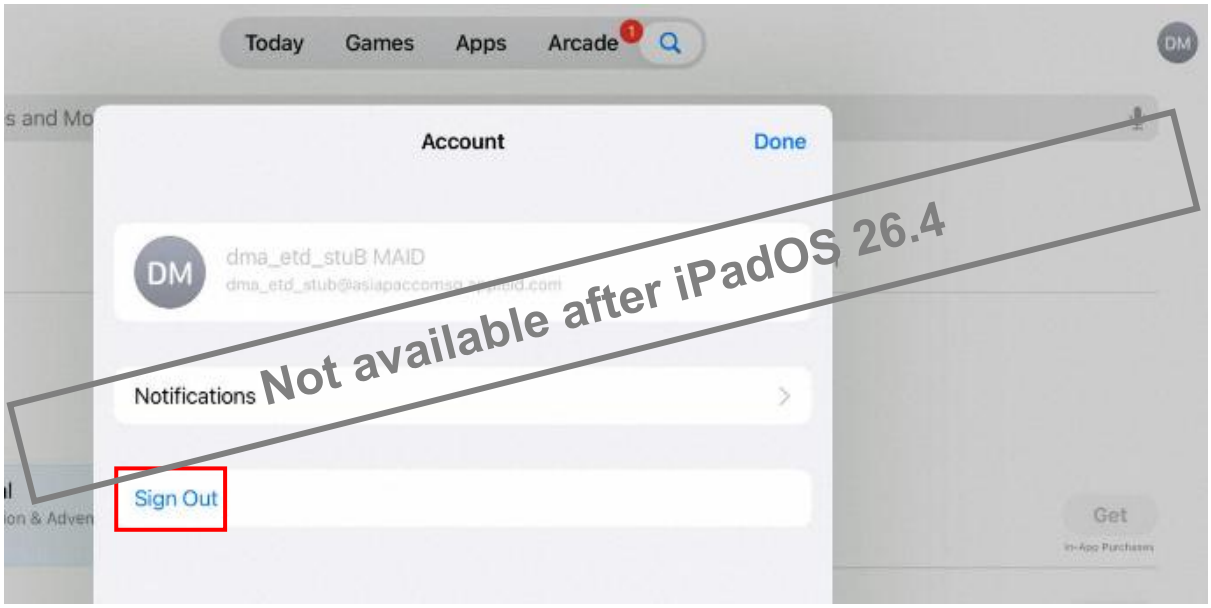
Section 6: Installation of Applications

Under Option A, your child/ward will be able to download, install and access applications **after school hours.** This section walks you through how to sign in to the App Store with a personal Apple Account so that your child/ward can download and install applications after school hours.

Note:

1. **This section has been updated in September 2026 to reflect interface changes and the updated process resulting from changes introduced by Apple.**

2. From iPadOS 26.4 onwards, the **"Sign Out"** button that previously allowed your child/ward to toggle between the School Managed Apple Account and a personal Apple Account directly in the App Store is no longer available:



3. Two Apple Accounts are required on your child's/ward's PLD:

    a. **School Managed Apple Account (provided by your child's/ward's school):** Remain signed in with this account under **"Settings"** on the PLD to use the 200GB of iCloud storage for app data backup.

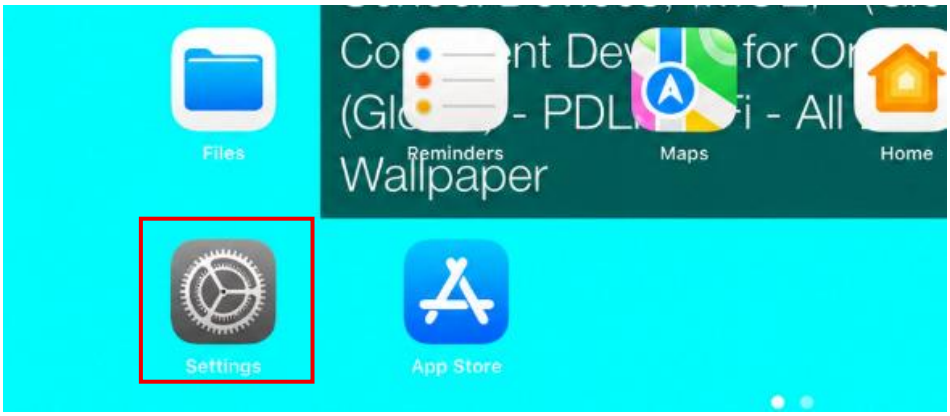
    b. **Personal Apple Account:** Remain signed in with this account under the **App Store** to download and install applications after school hours.

4. Please follow the steps below to complete the one-time setup to enable both Apple Accounts to coexist on the PLD.

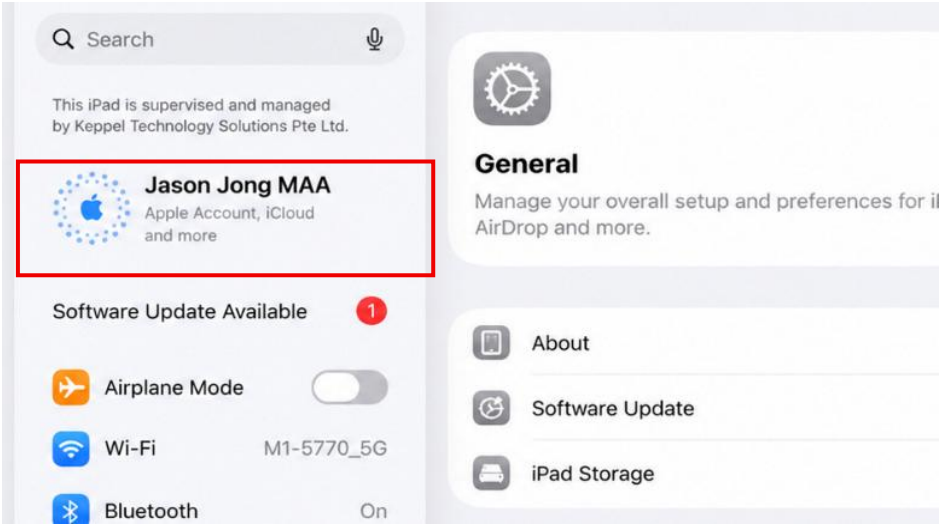
Please also note that the **Jamf Trust** and **Jamf Student** apps, along with the required configuration profiles, will remain installed on the PLD to ensure that the device continues to be properly managed in accordance with school guidelines.

Step 1: Open **Settings** on your child's/ward's PLD and verify that it is currently signed in with his/her **School Managed Apple Account** (in this example, it is "Jason Jong MAA" with an account email address). If you are unsure of the account email address, please check with your child's/ward's School DMA Admin.

Note: The Apple Account settings are always locked ("greyed out") during school hours but will become accessible after school hours.

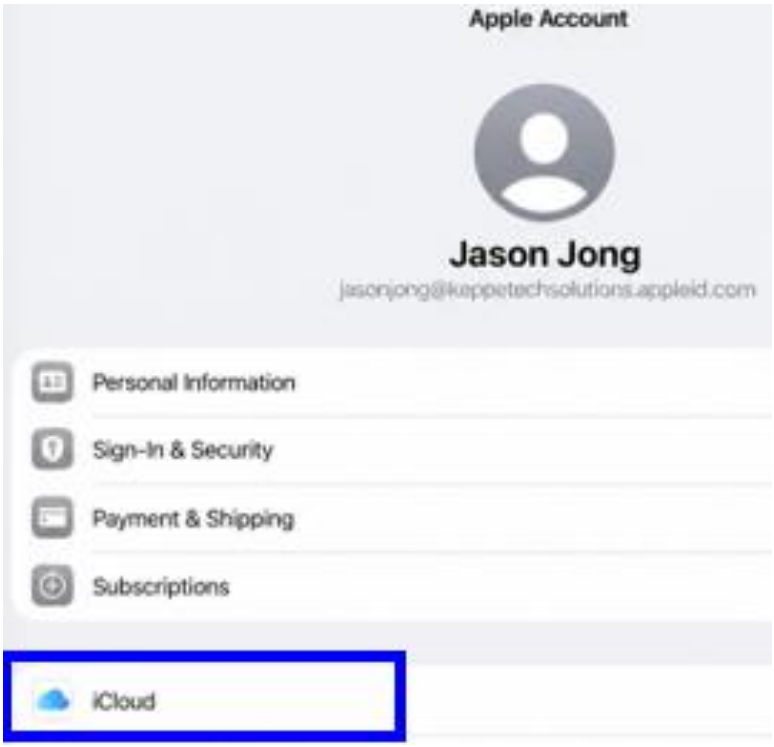


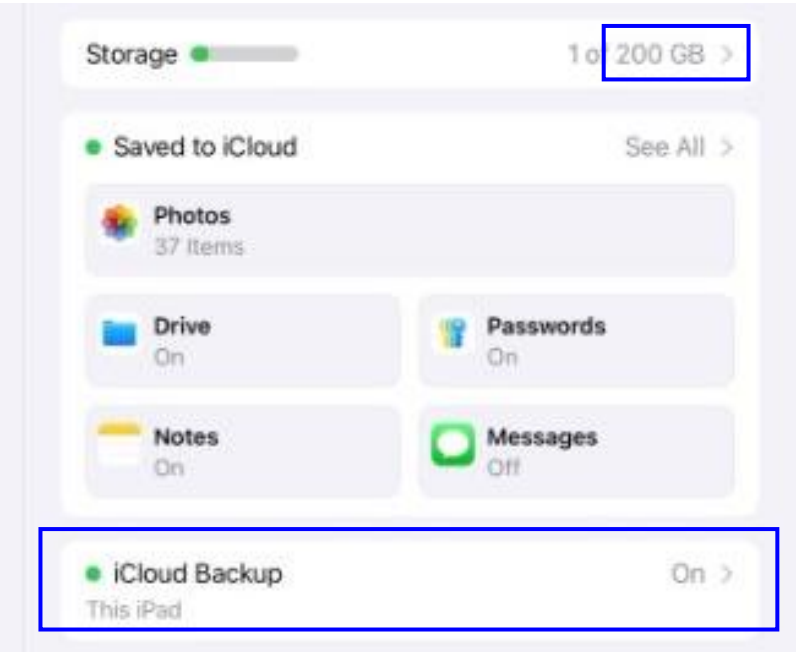
Please tap on your child's/ward's School Managed Apple Account:



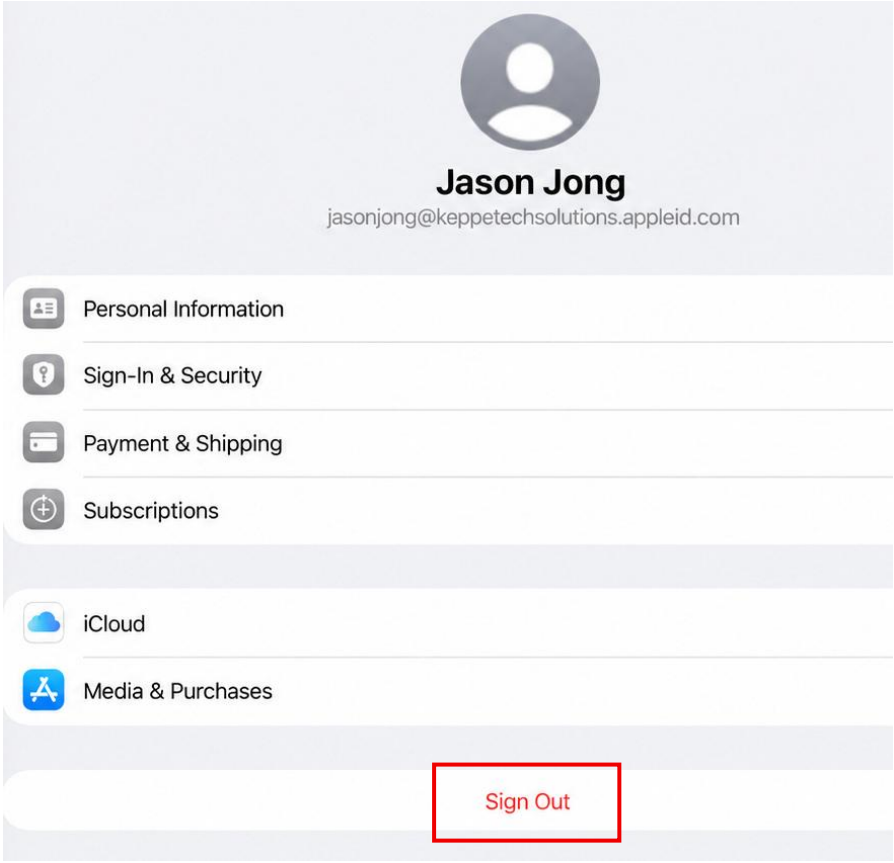
Step 2: Before proceeding to sign out, make sure that all required data has been fully backed up or synced to iCloud.

Tap **"iCloud"** to verify that **"iCloud Backup"** is switched on and that all app data has been synced to the 200GB iCloud storage provided by the School Managed Apple Account:

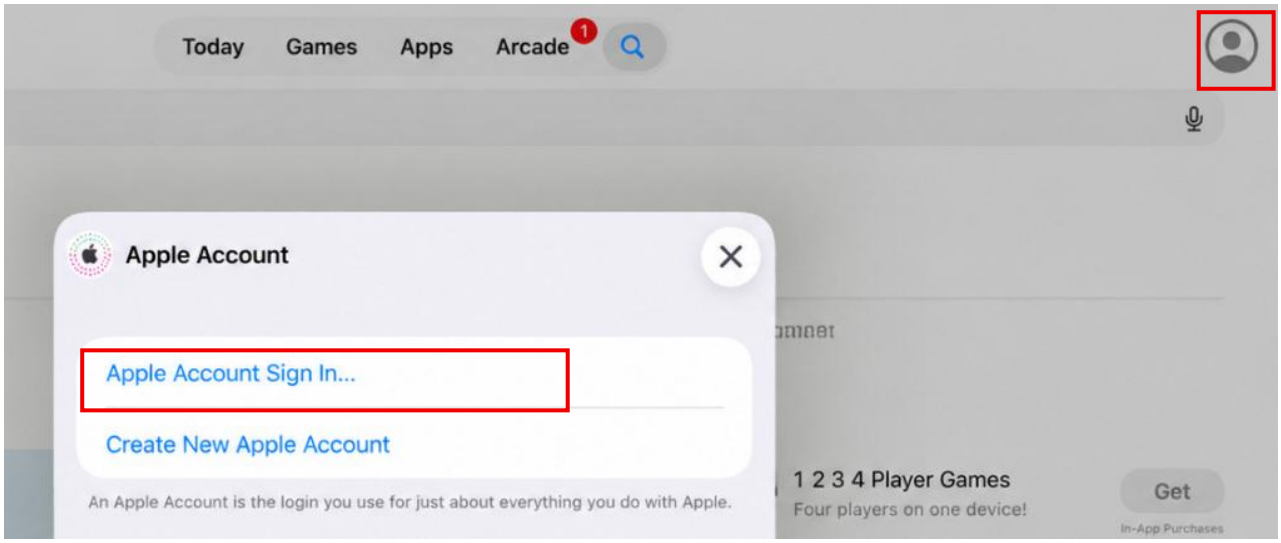




Once confirmed that the backup or sync is completed, tap "**Sign Out**".



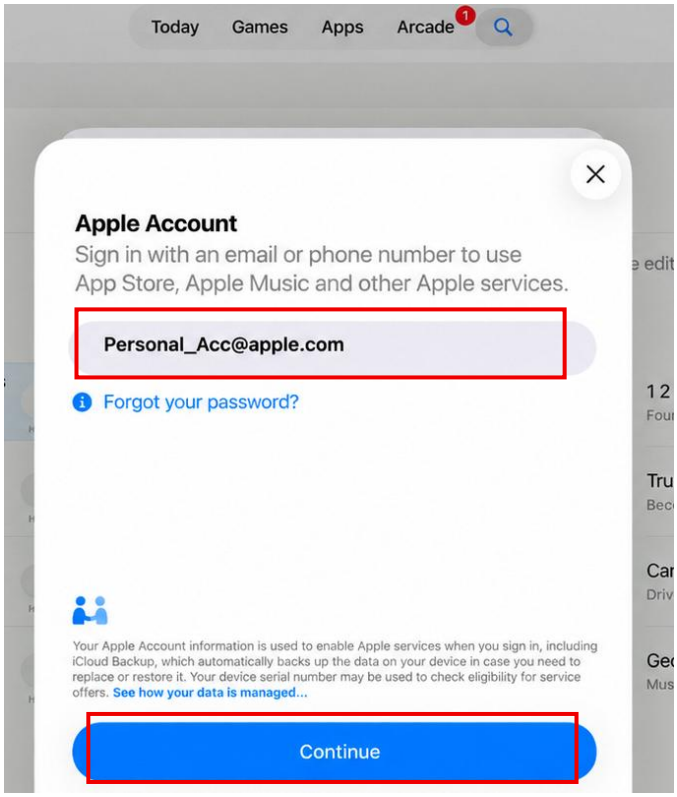
Step 3: Proceed to **App Store** . Tap the **account/profile icon** at the top-right. Select **"Apple Account Sign In"**.



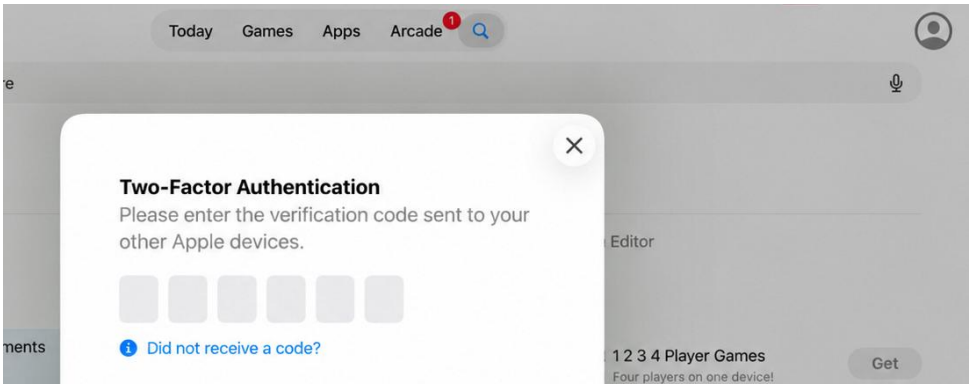
Step 4: Log in with a **personal Apple Account** (in this example, it is "Personal_Acc@apple.com") and password to be used for downloading and installing applications. Tap **"Continue"** to proceed.

Please note that:

a. It can be either your own Apple Account or your child's/ward's personal Apple Account.
b. It **cannot** be your child's/ward's School Managed Apple Account or Student iCON/MIMS account (@students.edu.sg).



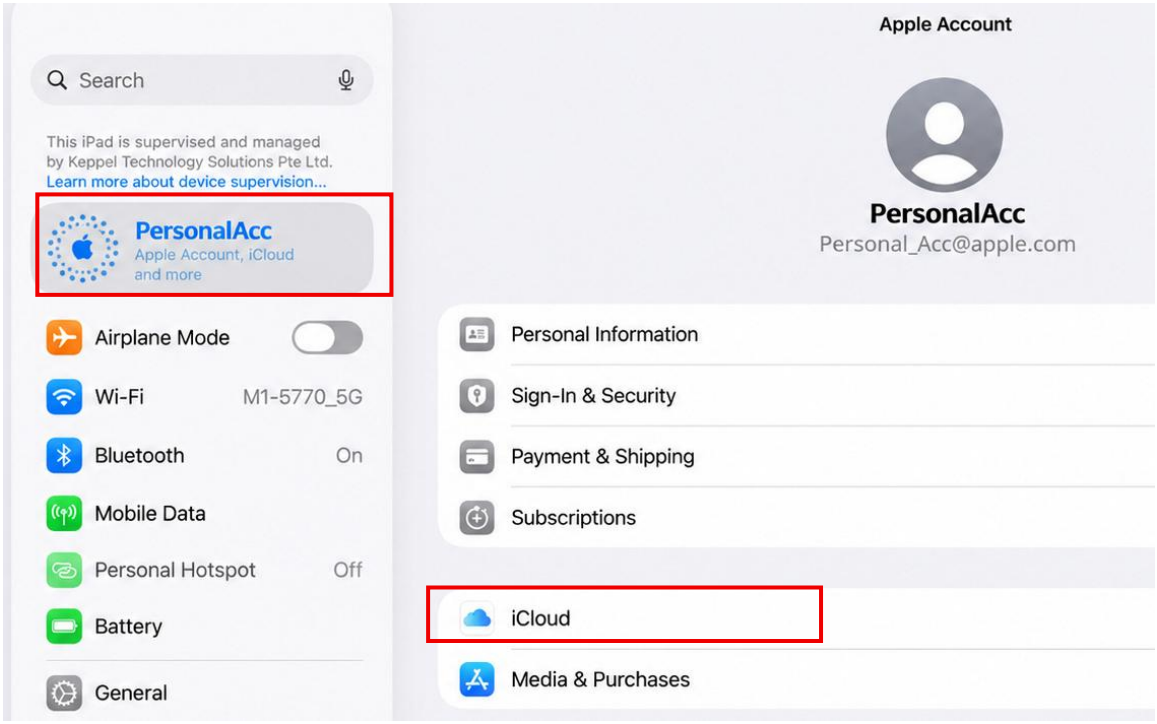
Step 5: Enter the two-factor authentication (2FA) verification code if you or your child/ward have previously enabled 2FA for the personal Apple Account. Otherwise, please ignore this step.



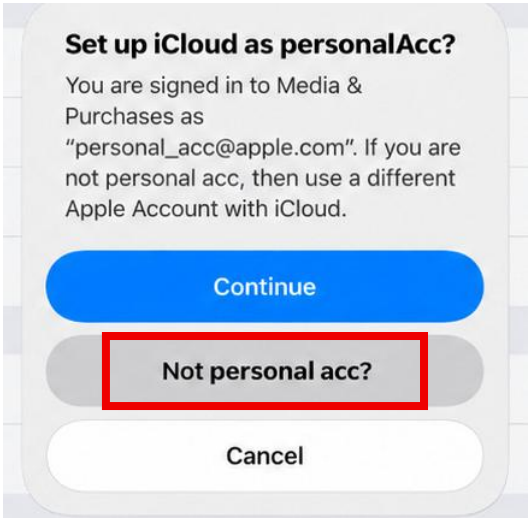
You have completed the personal Apple Account sign-in under the App Store. Please do not sign out.

Step 6: Please return to **"Settings"** to help your child/ward sign back in to their **School Managed Apple Account**.

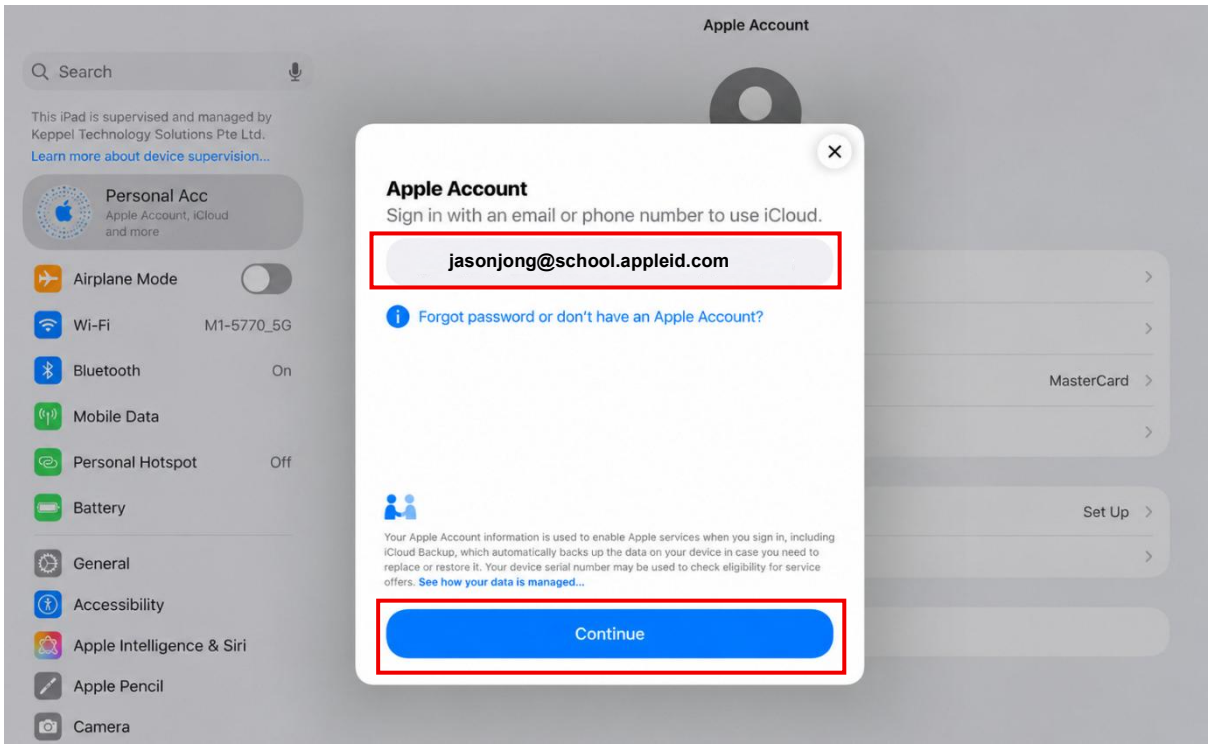
Tap the **Apple Account** (which is now showing the personal Apple Account, as enforced by Apple — please note that you should not sign in with a personal Apple Account under "Settings"), then tap **iCloud**.



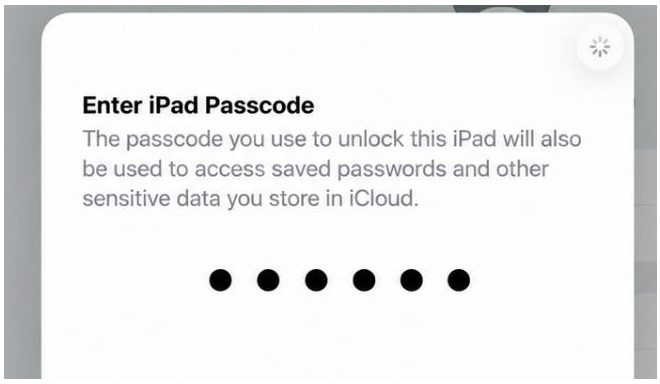
Step 7: If the prompt below appears, tap "**Not <Your personal Apple Account name>"** (in this example, it is "Not Personal Acc").



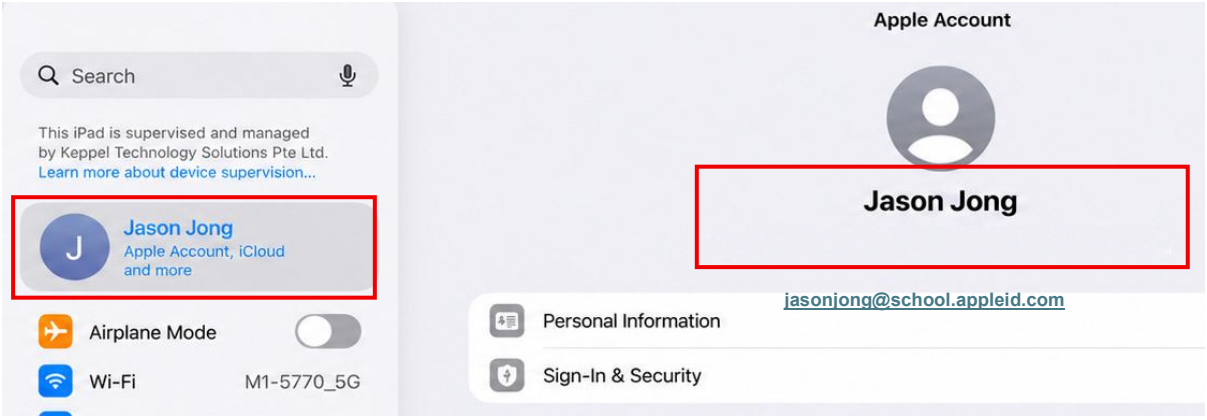
Step 8: Enter your child's/ward's School Managed Apple Account used for iCloud (in this example, jasonjong@school.appleid.com), then tap **"Continue"**.



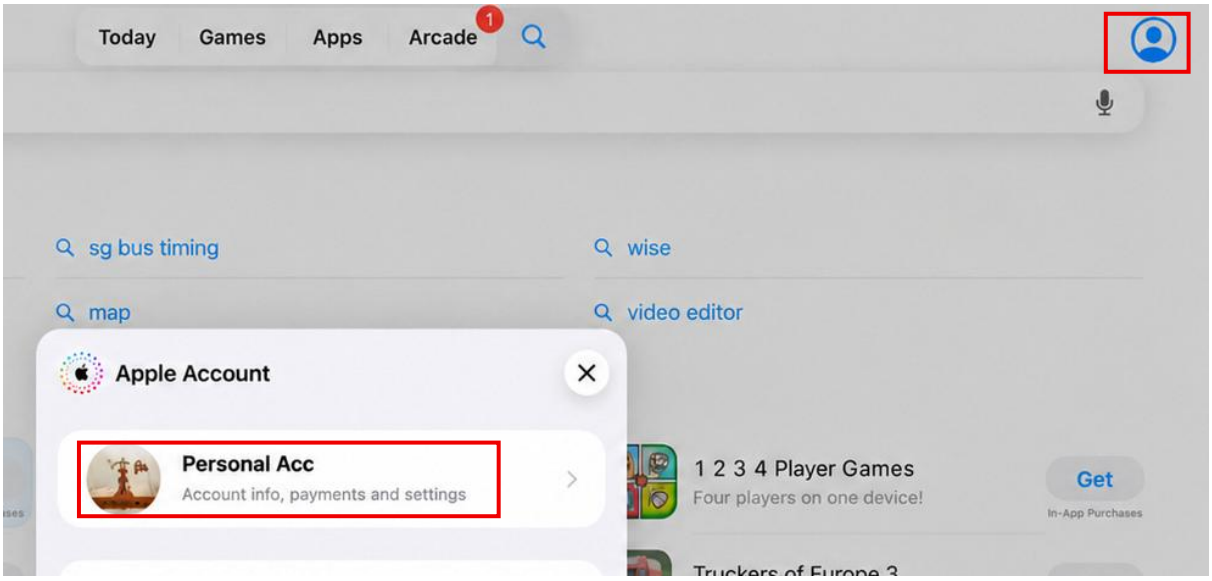
Step 9: Enter the iPad Passcode when prompted. This allows the PLD to complete the iCloud sign-in and sync the backed-up data.



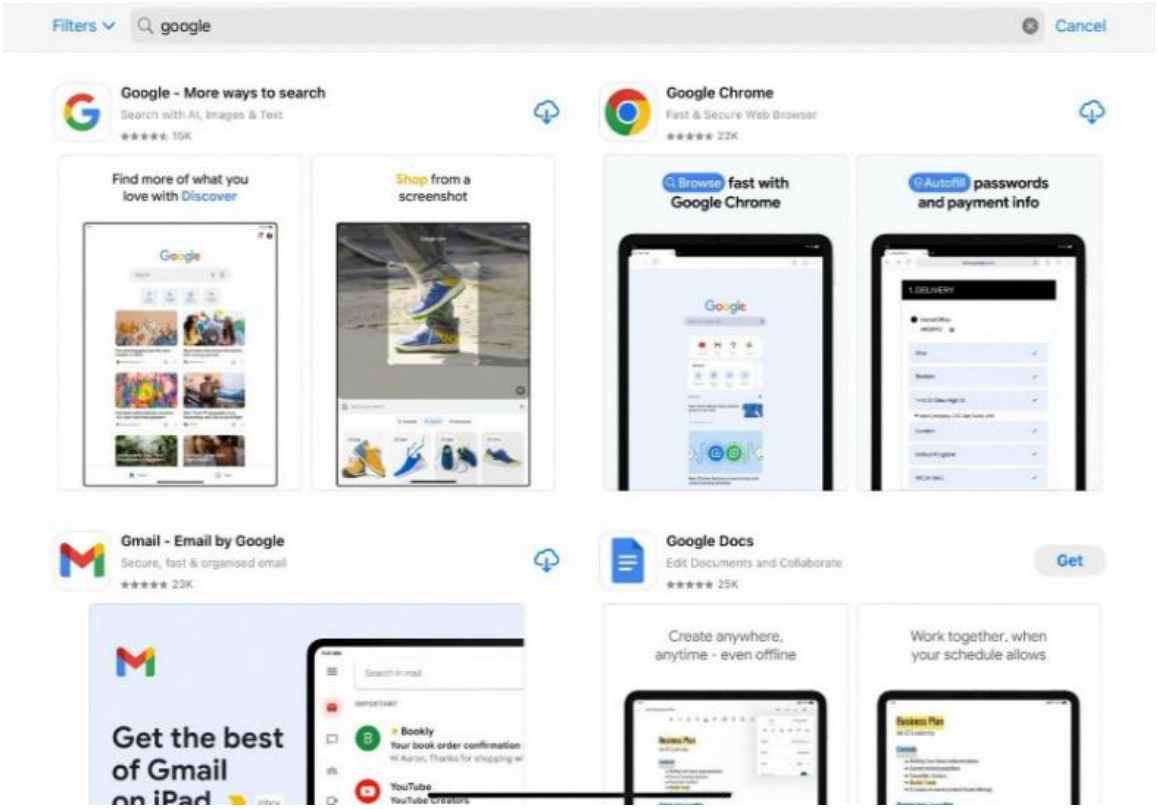
Step 10: Verify that the **Apple Account settings** now show your child's/ward's **School Managed Apple Account** (in this example, it is “Jason Jong”):



Step 11: Open the App Store to check that it remains signed in with the personal Apple Account (in this example, it is “Personal Acc”); tap the account/profile button  to confirm:



Step 12: Your child/ward can now browse the App Store to download and install applications (in this example, Google Workspace apps).



Note:

Apps installed after school hours will only be visible and accessible during that time and will remain inaccessible during school hours.

If you have any questions, please contact the School DMA Admin.

END

Annex A:

Revision History

Note: Printed copies of this document are not controlled.

Date	Version	Changes
01/01/2025	1.0	1. Initial release
06/03/2025	1.1	1. Completed an internal review and changes to screenshots
19/03/2025	1.2	1. Updated screenshots to reflect the latest GUI changes
04/04/2025	1.3	1. Added Jamf Parent Website Filtering configuration and guidance for both iOS and Android versions
04/06/2026	1.4	1. Reviewed and reorganised document sections to improve content structure and readability
07/06/2026	1.4.1	1. Document reviewed and updated based on ETD feedback
19/06/2026	1.4.2	1. Updated Android screenshots, procedures, and user interface to align with the latest application version
24/06/2026 24/07/2026	1.4.3	1. Reordered document pages and sections to improve navigation and readability. 2. Corrected minor errors in Section 2.2
26/10/2026	1.5	1. Added a quick-start guide before the main chapters. 2. Added Section 4.8 on removing the passcode (available on the Jamf Parent app for iOS only). 3. Replaced screenshots for the Jamf Parent app (Android). 4. Recrafted Section 6 to reflect the updated process for keeping the PLD signed in with the Managed Apple Account whilst the App Store is signed in with a personal Apple Account.