Notebook Specification Frequently Asked Questions (PFP students only)

1. **What is the recommended notebook for PFP Students?**
   PFP students are to purchase the notebook PC model(s) recommended by their respective diploma courses within their posted cluster, which they intend to apply at the end of their PFP year.

   Any non Mac notebook listed on the Specifications & Promotions page, would be recommended. If you are buying or using other brand/model, do ensure that its hardware specifications are at least comparable to that of the model(s) recommended for your course.

   Students will be required to use their notebook daily from the first week of school for taking attendance, accessing learning platform, working on assignments, doing research, learning online and etc.

2. **Where to obtain Course specific Software and installation guide?**
   Student FAQ::Service Listing::Course Specific Software

3. **Who should I refer to when I encounter problem or enquiry on SP Student Admin ID Account / Password / Wifi Network connectivity?**
   Technical support should be referred to our SPICE Service desk.
   Phone: 6772 1260
   email: ServiceDeskMail@sp.edu.sg

4. **Can I use/buy MacBook?**
   We **do not recommend** MacBook. Some teaching software runs ONLY on Windows operating system. Should you decide to use MacBook, there will be **NO** IT support and you are to acquire your own Microsoft Windows Operating Systems license and VMware.

5. **I own a notebook, can I use it for my course of study?**
   Yes, you may use it so long meet the minimum requirement. Should you decide to buy one later, you can still purchase it after the SP Notebook Roadshow.

6. **What if I decide to purchase the notebook after the SP Notebook Roadshow?**
   You may purchase the notebook online via the vendor website indicated on the Notebook PC Corner. Refer to the Specifications & Promotions page for details.

7. **Can I purchase the notebook from any other vendors?**
   Yes, you may buy from any vendors or brands/models, so long meet the minimum hardware specification requirement.

8. **Are the prices of the notebook cheapest at the Roadshow?**
   We do not determine the prices of the notebook. SP is just providing a service for general SP courses and convenience. All prices are determined by vendors. When you compare prices, it is important that you compare the specifications and requirement by the course.