Ngee Ann Primary School

MIMS Student Self-Service Password Reset Guide

This guide is for students who have:

- Forgotten their MIMS password
- An expired MIMS password
- A locked MIMS account

Note: You will need to know your MIMS User ID and answers to the security questions.

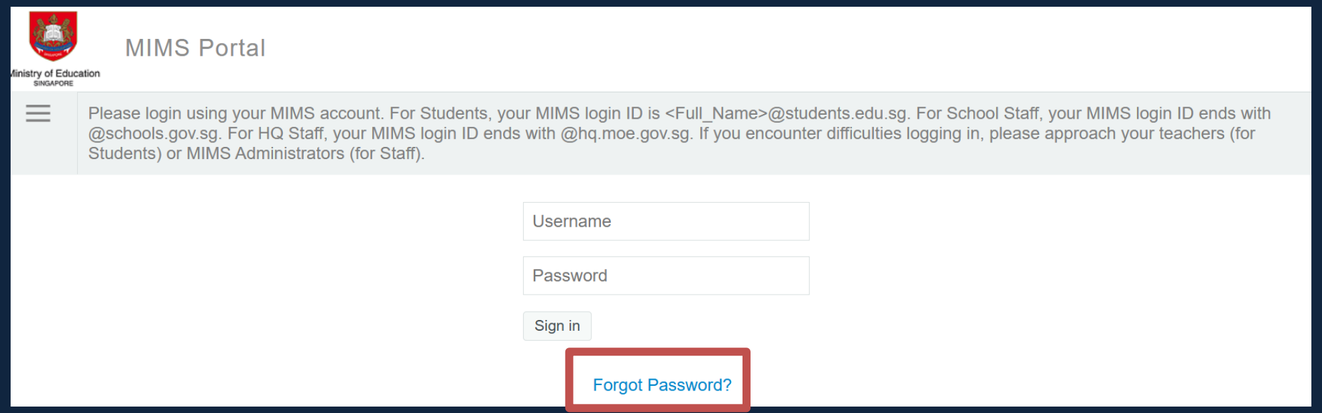
If you do not have these information, please contact your child's form teacher(s).



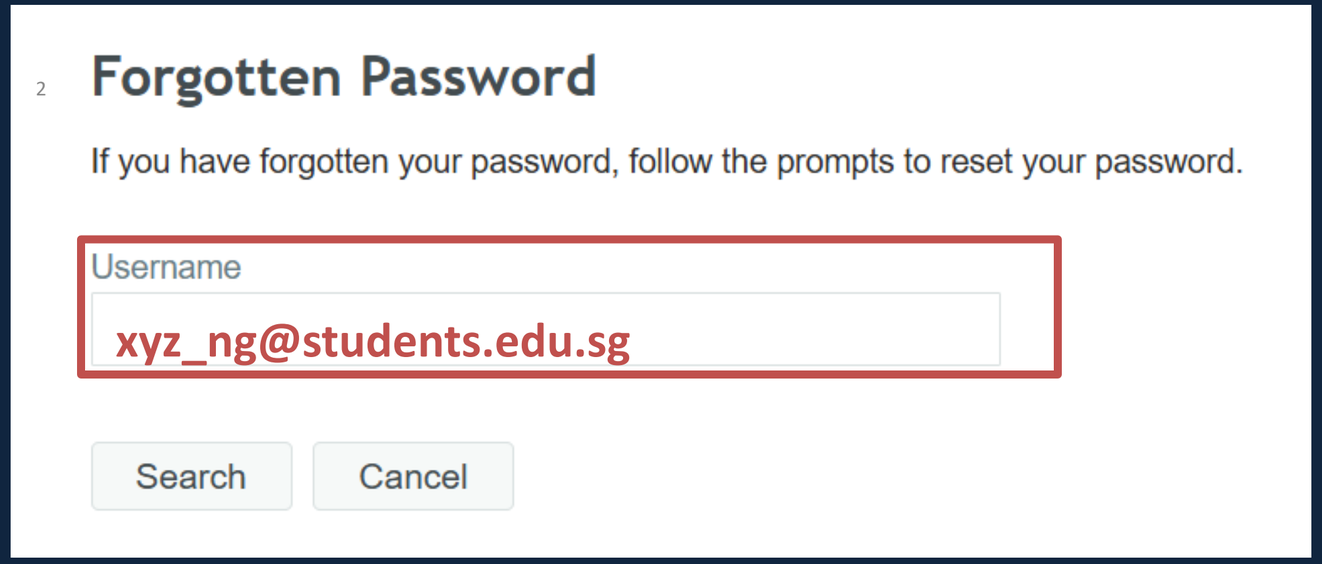


If you have forgotten your password or the password has expired

- Go to https://for.edu.sg/mims-naps
- Click '**Forget Password**'.

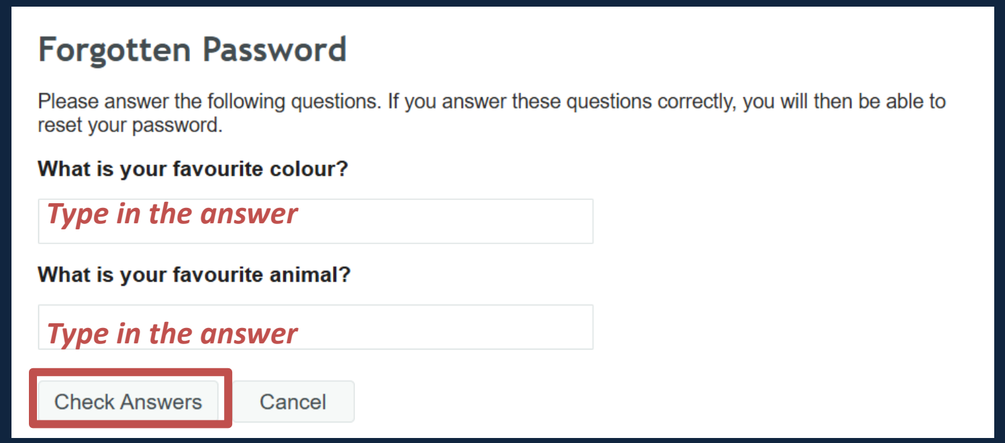


- Key in your MIMS Username (xyz_ng@students.edu.sg) when prompted.

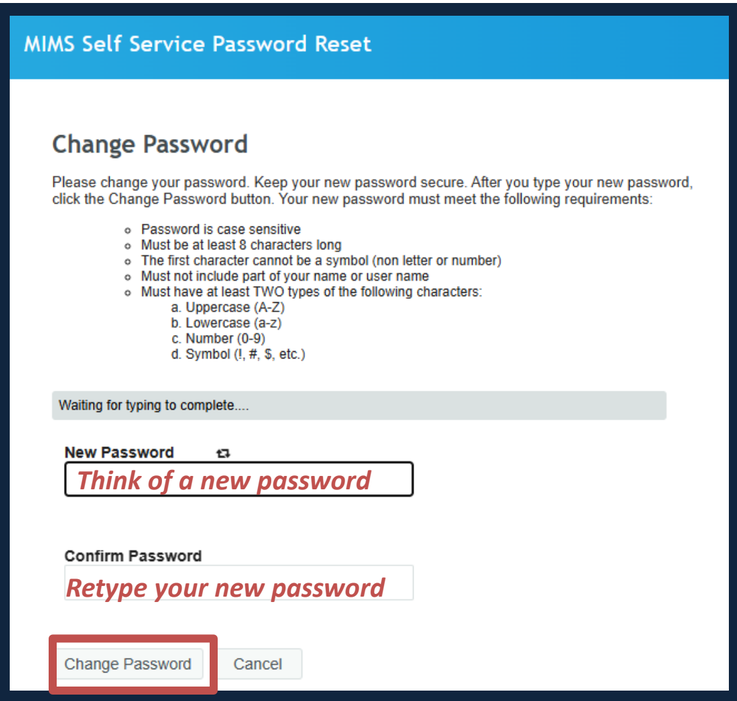


If you have forgotten your password or the password has expired

- Answer the security questions asked accordingly.



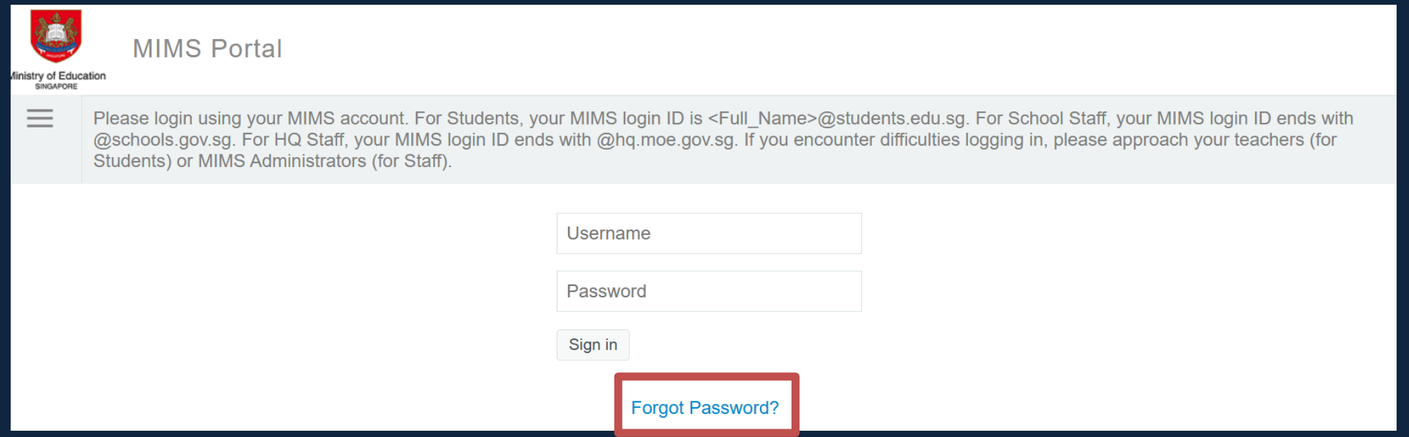
- Once the security questions are correctly answered, you will be able to change your password.



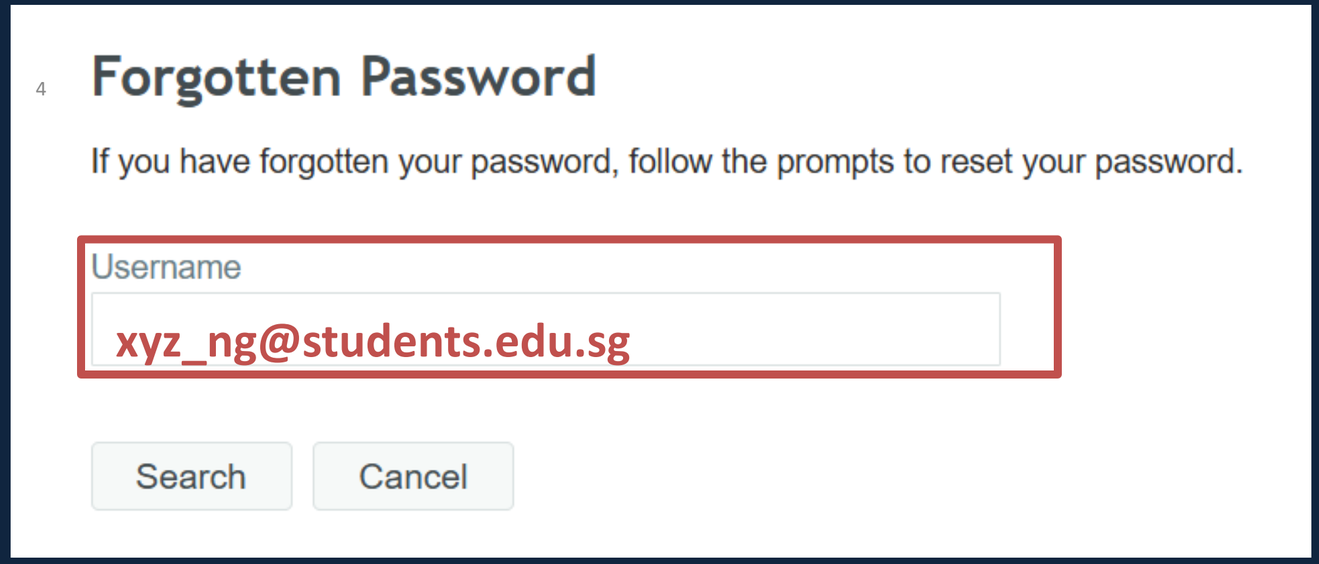


If your MIMS account is locked

- Go to https://for.edu.sg/mims-naps
- Click '**Forget Password**'.



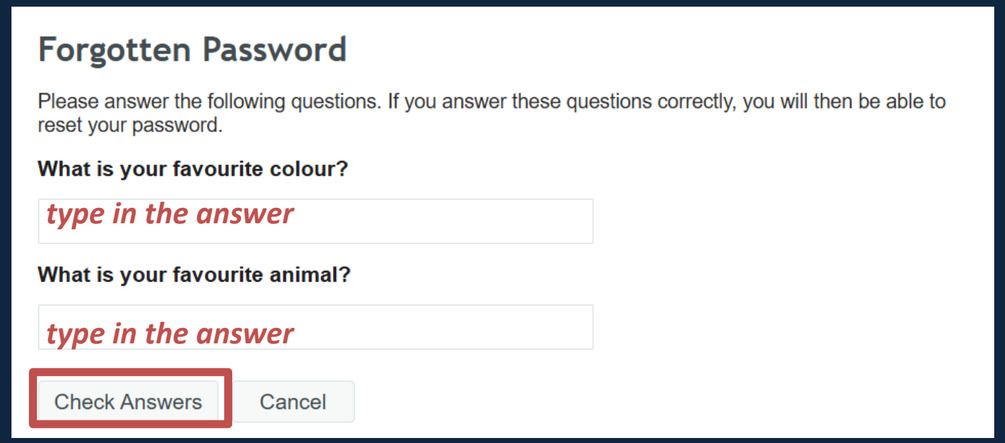
- Key in your MIMS Username (xyz_ng@students.edu.sg) when prompted.



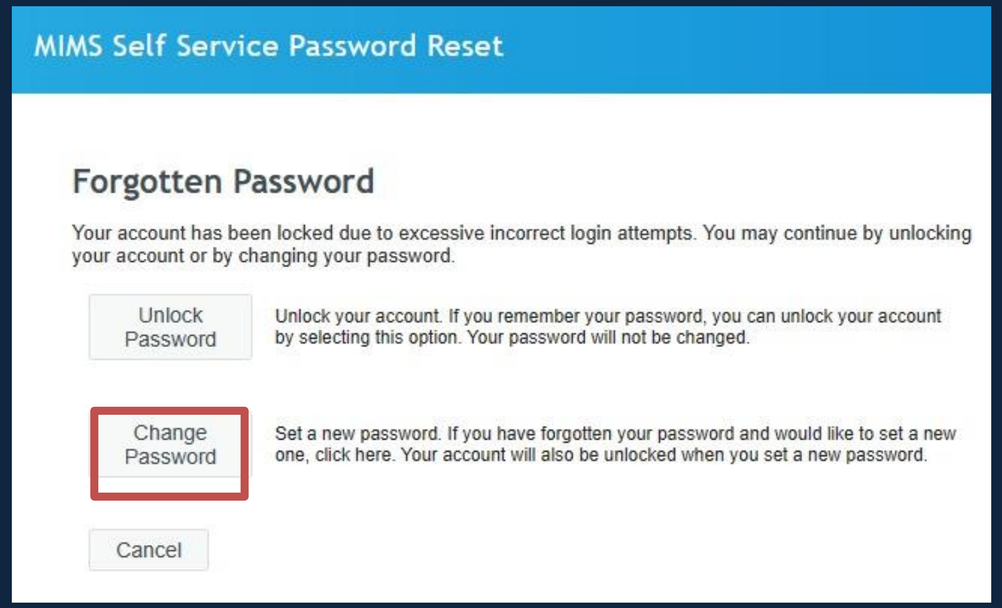


If your MIMS account is locked

- Answer the security questions asked accordingly.



- When you see the following page, click on '**Change Password**' to unlock the account and set a new password.



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Thank You