

FREQUENTLY ASKED QUESTIONS (FINANCIAL ASSISTANCE SCHEMES)

Category	No.	Question	Answer
General	1.	What financial assistance schemes (FAS) am I eligible for?	This would depend on a few things: 1. Your citizenship and residency status (E.g. Are you a Singaporean or Singapore PR) 2. Are you a full-time or part-time student of RP 3. If you are a full-time student, have you been awarded a bursary* 4. Your household and/or per capita income 5. Any other criteria specific to the FAS For more information on FAS that RP administers, you can visit: RP Financial Matters Webpage <i>*For a Singaporean full-time diploma student, the student must first be awarded a Government Bursary before he/she can be considered for other FAS administered by RP.</i>
Government Bursary	1.	When can I apply for bursary?	There are two application periods for Government Bursary in an academic year, with one period for each semester. <u>First period:</u> April <u>Second Period:</u> October The start of each application period coincides with the start month of each new semester. To illustrate: The first application period starts on 1 April, the same month that Semester 1 starts.

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			Students are encouraged to apply for bursary early, so that they can be considered for other FAS later in the year.
	2.	I was awarded a bursary in Semester 1; do I need to apply again in Semester 2?	No. A student cannot be awarded a bursary more than once in an academic year. An awarded bursary is intended to cover an entire academic year. Hence, if a student has been awarded a bursary in Semester 1, the same student cannot be awarded a bursary in Semester 2.
	3.	Is it compulsory to apply for bursary?	No, it is not compulsory to apply for bursary. However, you may like to review your own needs to determine if a bursary will be helpful for you. A bursary can be used to offset school fees and aid in educational expenses.
	4.	I applied for bursary last year, do I need to apply again?	The award of a bursary is not automatic. If a student wishes to be considered for bursary, he/she must apply when each new academic year starts. This is regardless of the student's previous eligibility.
	5.	I am on internship, can I apply for bursary?	Yes. If you are an enrolled student, you can apply for bursary.

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	6.	I was not eligible for bursary last year. Should I apply again this year?	Your household situation may have changed from the last means test (income assessment). We encourage you to apply for bursary, regardless of your previous bursary application outcome.
	7.	How is income calculated for my bursary application?	The income earned by the applicant and family members living together are considered. The average income earned over the recent 12 months from the point of application, is being considered.
	8.	I am a recipient of the Mendaki Tertiary Tuition Fee Subsidy (TTFS), can I apply for bursary?	Yes. Recipients of Mendaki TTFS can apply for bursary, unless there are other conditions (E.g. Not enrolled/on deferment) barring the student from applying.
	9.	I have been awarded a scholarship; can I apply for bursary?	It depends. If the scholarship/sponsorship have benefits covering full tuition fees and provide living allowance, then the applicant does not qualify for bursary.
	10.	I applied for bursary but was not asked to submit supporting documents, is this normal?	This is normal. In general, you do not need to submit supporting documents unless the application portal prompts you to do so.

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	11. I faced an error message while trying to submit consent, what's wrong?	There are a few possible reasons for the error: 1. You did not submit a bursary application. You must first apply for bursary, then proceed for consent submission 2. All consents have been provided (Check for a green tick next to each family member's name) 3. Your application is not in "Submitted (Pending Consent)" status
	12. I have one or more family members without a Singpass account to provide their own consent. What do I do?	To be clear, for family members below 21 years old, a parent must log in with his/her own Singpass to provide consent for the child. For family members aged 21 years and above and without a Singpass account, do write to us at help-fas@rp.edu.sg for advice.
	13. I was awarded a better bursary tier last year and I received a lower tier of bursary this year. What happened?	There are a few possible reasons why you may not be awarded the same bursary tier as the previous year. Some reasons are: 1. You experienced an increase/decrease in the number of family members sharing the same residential address as you 2. Your household experienced an increase/decrease in household income
	14. I intend to defer or withdraw from my studies, do I need to refund to RP the awarded bursary?	It depends. Do surface your deferment/withdrawal request to the relevant staff in your school (E.g. Programme Chair) and allow the due process to happen. We will inform you and the school, if a refund is necessary.

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	15.	I received a notification stating that the bursary money has been disbursed to me. I checked my bank account and did not see any money being deposited.	There are a few reasons for this: 1. Transaction has just been posted and will require a processing period (refer to the application outcome email for expected period) 2. You have not set up your eGIRO bank account with RP, as instructed in the application outcome email 3. There is an issue with your existing bank setup with RP For tuition fees and disbursement related matters, do write to RP Office of Finance at: Help-schoolfee@rp.edu.sg.
Other FAS	1.	I have been awarded a bursary but have yet to receive an invite email to apply for other FAS administered by RP.	There are a few reasons for this: 1. You have not been awarded an eligible bursary tier specific to the FAS 2. You did not meet other requirements/criteria specific to the FAS 3. The application period for the FAS has yet to start.
Who to Contact	1.	I have some queries on financial assistance, who can I approach?	You can refer to our webpage: RP Financial Matters Webpage. Alternatively, you can write to us at: Help-FAS@rp.edu.sg.

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