Frequently Asked Questions (for SoC students only)

What is the recommended notebook for Students pursuing CITP/DAAA/DCS/DCDF Course?

No ARM-Based processor/MacBook.

If you are buying or using another brand/model, do ensure that its hardware specifications are at least comparable to that of the model(s) recommended for your course.

Aside for DAAA Course, if budget permit, student can get as good as a non-Mac notebook with DDR4 16GB RAM and 4GB Nvidia Dedicated Graphics (e.g. RTX 2060) or better.

Can I use a notebook that doesn't have min. 4GB dedicated graphics? Or can I use a notebook with integrated graphics?

The reason for recommending a notebook with min. 4GB dedicated graphics is to ensure student can get the best experience from the course, especially when using an application which required better graphics performance from the notebook.

For notebook doesn't have min. 4GB dedicated graphics or with integrated graphics, you may experience slowness in graphic interface compared to notebook equipped with min. 4GB dedicated graphics.

Can I use/buy MacBook?

No ARM-Based processor/MacBook.

I own a notebook; can I use it for my course of study?

Yes, you may use it. Should you decide to buy one later, you can still purchase it later via the vendor website indicated in the Notebook PC Corner.

Please note that in Semester 2, many notebook models were out of stock. If you intend to buy a new device, you may wish to plan your purchase early to avoid delays.

What if I decide to purchase the notebook after the SP Notebook Roadshow?

You may purchase the notebook online via the vendor website indicated on the Notebook PC Corner, refer to the Specifications and Promotions for details.

Can I purchase the notebook from any other vendors?

Yes, you may buy from any vendor.

Do refer to the SoC's hardware requirement and ensure that notebook specifications you buy are at least comparable to that of the model(s) recommended for your course.

Are the prices of the notebook cheapest at the Roadshow?

We do not determine the prices of the notebook. We are just providing a service for your convenience. The prices are determined by the vendors.

When you compare prices, it is important that you compare the specifications to ensure that they are comparable. For example, a vendor may sell a notebook at a cheaper price with a specification that shows only 16GB RAM and not 32GB RAM, or the hard disk capacity may be lower, etc.

What is the software provided by the school and what software is required for my course?

For notebook configuration support, please refer to SP website at Student Services > IT Services > Software List.

You will need your iChat account and password to access the software list.
Installation and configuration guides.

Where to seek Financial Assistance for Notebook PC?

Financial Assistance For Notebook PC

Who should I refer to when I encounter a problem with my notebook?

For enquiries regarding the SP Notebook PC Scheme (Roadshow and Financial Assistance), please contact us at our hotline 6775 1133 or send an enquiry via Enquiry Form**.**

For General Enquires, please contact SPICE Service Desk
Hotline: 67721260 or
Email: ServiceDeskMail@sp.edu.sg.