

SP CARES 2026

DO'S

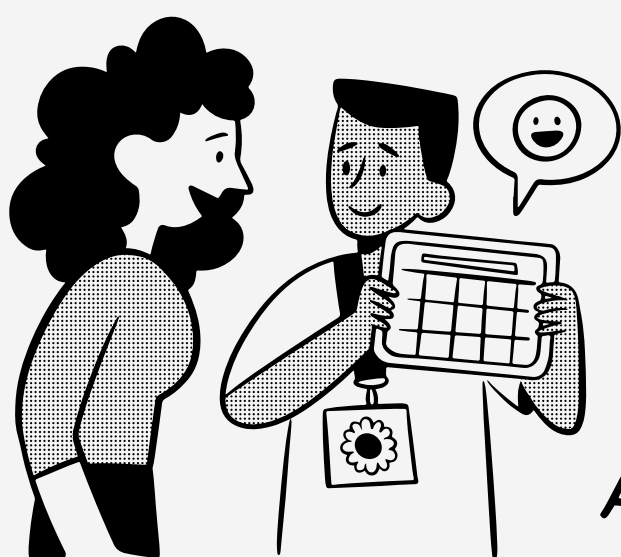
PERSONAL RESPONSIBILITIES

Come as scheduled & be punctual

Dress appropriately (no shorts, no slippers/clogs)

Attend & participate in pre- and post-event briefings

Uphold professional conduct when engaging with the seniors



SOCIAL & CULTURAL SENSITIVITY

Respect the personal space of the seniors

Respect the seniors for who they are



SAFETY & WELL-BEING

Keep the seniors' information confidential

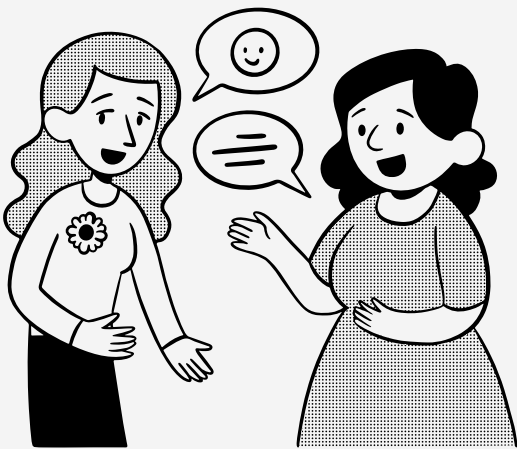
Wear a mask, which will be provided at the centres



SP CARES 2026

DON'TS

PERSONAL RESPONSIBILITIES



Use derogatory & profane languages

Accept or give any gifts

Make promises or commitments to the seniors

Act in any way that could harm or damage SP or its reputation

SOCIAL & CULTURAL SENSITIVITY



Express personal views on race, culture, ethnicity, living conditions & lifestyle of the seniors

Preach or pressure the seniors to accept your political, cultural or religious beliefs or views

Gossip or Share your personal contact with the seniors

Take or share any photos, videos or stories of the seniors and staff on social media

SAFETY & WELL-BEING



Volunteer if you are unwell

Exhibit abusive behaviour

Engage in physical contact that may cause physical or psychological harm to the seniors